



#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

1.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

The University adopted different alternatives to enrich your academic experience. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to your door step, SLM was provided through IGNOU eContent Mobile App, eGyankosh and lectures on YouTube, Facebook etc. In addition to this, Google Meet, Zoom, WebEx was extensively used by the Study Centres for providing counselling. The Regional Centres and Study Centres made efforts to help you by accepting assignments, dissertations, project reports and other assessment reports through online methods.

The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

FEEDBACK

#### Name: \_\_\_GAGANPREET SINGH\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002380726\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

 $Your\ feedback\ is\ important\ to\ improve\ the\ teaching\ learning\ process.\ Kindly\ give\ your\ feedback\ on\ the\ following\ statements:$ 

S. No	Statement	SA	A	UD	DA	SDA
1.	Prefer to study from the printed study material only				>	
2.	Prefer to study through e-Content App			>		





3.	Prefer to use the study material available online on e-Gyankosh		~	
4.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		~	
5.	Online study material can replace the printed SLM	~		
6.	Prefer to attend the face to face counselling at your Study Centre	~		
7.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
8.	Like to attend the lecture sessions through YouTube / Facebook live		~	
9.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
10.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
11.	The University Website is interactive and informative for learners		~	
12.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		~	
13.	The counselling schedule was provided well in advance.		~	
14.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
15.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
16.	The assignment grades were uploaded on the website on time		~	
17.	The TEE results/ grades were uploaded on the website on time		~	
18.	The Practical/Project grades were uploaded on the website on time		~	
19.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
20.	Online and on-demand term-end should replace pen and paper based examinations.	~		
21.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~		
22.	Questions for term-end examination should be completely MCQ based.		~	
23.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~	

1.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not possess smartphone/laptop/ computer etc.										
	in the absence of a Digital Device it will be difficult to perform the learning activities										





	Multiple Choice Question (MCQ) based?							
The TEE should not be MCQ based								





#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

2.

Dear Learner,

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FEEDBACK

#### Name: MOHITA Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002394951\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

S. No	Statement	SA	A	UD	DA	SDA
24.	Prefer to study from the printed study material only				>	
25.	Prefer to study through e-Content App			>		





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26.	Prefer to use the study material available online on e-Gyankosh				~	
27.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App				~	
28.	Online study material can replace the printed SLM		~			
29.	Prefer to attend the face to face counselling at your Study Centre		~			
30.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.				~	
31.	Like to attend the lecture sessions through YouTube / Facebook live				~	
32.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful				~	
33.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)				~	
34.	The University Website is interactive and informative for learners				~	
35.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.				~	
36.	The counselling schedule was provided well in advance.				~	
37.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.				~	
38.	It was easy to submit project/internship report/ field report through the web link given by the University.				~	
39.	The assignment grades were uploaded on the website on time				~	
40.	The TEE results/ grades were uploaded on the website on time			ĺ	~	
41.	The Practical/Project grades were uploaded on the website on time			į	~	
42.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown				~	
43.	Online and on-demand term-end should replace pen and paper based examinations.		~			
44.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.		~			
45.	Questions for term-end examination should be completely MCQ based.				~	
46.	Questions for term-end examination should be a mix of MCQ and subjective type questions.				~	

3.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not possess smartphone/laptop/ computer etc.								
it will be difficult to perform the learning activities									





Multiple Choice Question (MCQ) based?  The TEE should not be MCQ based.								
The TEE should not be MCQ based								





#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

3.

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

FEEDBACK

#### Name: \_\_\_AMANDEEP SINGH\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002372736\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

S. No	Statement	SA	A	UD	DA	SDA
47.	Prefer to study from the printed study material only				>	
48.	Prefer to study through e-Content App			>		





			1
49.	Prefer to use the study material available online on e-Gyankosh		~
50.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		~
51.	Online study material can replace the printed SLM	~	
52.	Prefer to attend the face to face counselling at your Study Centre	V	
53.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~
54.	Like to attend the lecture sessions through YouTube / Facebook live		~
55.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~
56.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~
57.	The University Website is interactive and informative for learners		~
58.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		~
59.	The counselling schedule was provided well in advance.		~
60.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~
61.	It was easy to submit project/internship report/ field report through the web link given by the University.		~
62.	The assignment grades were uploaded on the website on time		~
63.	The TEE results/ grades were uploaded on the website on time		~
64.	The Practical/Project grades were uploaded on the website on time		V
65.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~
66.	Online and on-demand term-end should replace pen and paper based examinations.	~	
67.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~	
68.	Questions for term-end examination should be completely MCQ based.		~
69.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~

5.	If University adopts online MCC	based eva	aluation, what	type of	difficulties	you	might	face,	in c	ase y	you d	o no	t possess
	smartphone/laptop/ computer etc.												





6.	What are the tools you	suggest for your	internal a	assessment	(besides	assignments)	in	case th	e Term	end	examinations	are
	Multiple Choice Questio	on (MCQ) based?										





#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

4.

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

#### FEEDBACK Name: \_\_\_NANDAMURIV NAGAMOULI \_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002257075\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

S. No	Statement	SA	A	UD	DA	SDA
70.	Prefer to study from the printed study material only				>	
71.	Prefer to study through e-Content App			>		





72.	Prefer to use the study material available online on e-Gyankosh		~	
73.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		~	
74.	Online study material can replace the printed SLM	/		
75.	Prefer to attend the face to face counselling at your Study Centre	~		
76.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
77.	Like to attend the lecture sessions through YouTube / Facebook live		~	
78.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
79.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
80.	The University Website is interactive and informative for learners	j	~	
81.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		~	
82.	The counselling schedule was provided well in advance.		~	
83.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
84.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
85.	The assignment grades were uploaded on the website on time	j	~	
86.	The TEE results/ grades were uploaded on the website on time		~	
87.	The Practical/Project grades were uploaded on the website on time		~	
88.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
89.	Online and on-demand term-end should replace pen and paper based examinations.	>		
90.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	>		
91.	Questions for term-end examination should be completely MCQ based.		~	
92.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~	

7.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not posses
	smartphone/laptop/ computer etc.



### **GNOU** Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University UNIVERSITY New Delb:



What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?





#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

5.

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FEEDBACK

#### Name: \_\_\_NAIDU SURESH\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002251950\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

S. No	Statement	SA	A	UD	DA	SDA
93.	Prefer to study from the printed study material only				>	
94.	Prefer to study through e-Content App			~		





			 _	_
95.	Prefer to use the study material available online on e-Gyankosh		~	
96.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		~	
97.	Online study material can replace the printed SLM	~		
98.	Prefer to attend the face to face counselling at your Study Centre	~		
99.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
100.	Like to attend the lecture sessions through YouTube / Facebook live		~	
101.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
102.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
103.	The University Website is interactive and informative for learners	j	~	
104.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		•	
105.	The counselling schedule was provided well in advance.		~	
106.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
107.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
108.	The assignment grades were uploaded on the website on time	j	~	
109.	The TEE results/ grades were uploaded on the website on time		~	
110.	The Practical/Project grades were uploaded on the website on time		~	
111.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
112.	Online and on-demand term-end should replace pen and paper based examinations.	>		
113.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~		
114.	Questions for term-end examination should be completely MCQ based.		~	
115.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~	

9.	If University adopt	s online	MCQ	based	evaluation,	what	type	of	difficulties	you	might	face,	in	case	you	do	not	possess
	smartphone/laptop/	computer	etc.															





10.	What are the tools	you suggest	for your	internal	assessment	(besides	assignments)	in	case 1	the	Term	end	examinations	are
	Multiple Choice Que	estion (MCQ)	based?											





#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

6.

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FEEDBACK

#### Name: \_\_LOVEKESH MARODIA\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002194275\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

 $Your\ feedback\ is\ important\ to\ improve\ the\ teaching\ learning\ process.\ Kindly\ give\ your\ feedback\ on\ the\ following\ statements:$ 

S. No	Statement	SA	A	UD	DA	SDA
116.	Prefer to study from the printed study material only				>	
117.	Prefer to study through e-Content App			>		





118.	Prefer to use the study material available online on e-Gyankosh		V	
119.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App	l	~	
120.	Online study material can replace the printed SLM	~		
121.	Prefer to attend the face to face counselling at your Study Centre	~		
122.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
123.	Like to attend the lecture sessions through YouTube / Facebook live		V	
124.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
125.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
126.	The University Website is interactive and informative for learners		~	
127.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		~	
128.	The counselling schedule was provided well in advance.		V	
129.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
130.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
131.	The assignment grades were uploaded on the website on time		~	
132.	The TEE results/ grades were uploaded on the website on time		V	
133.	The Practical/Project grades were uploaded on the website on time		~	
134.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
135.	Online and on-demand term-end should replace pen and paper based examinations.	V		
136.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	V		
137.	Questions for term-end examination should be completely MCQ based.		V	
138.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~	

11.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not possess smartphone/laptop/ computer etc.
	in the absence of a Digital Device it will be difficult to perform the learning activities





12.	What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?
	The TEE should not be MCQ based





#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

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FEEDBACK

#### Name: \_\_\_HARSHIL J MODI\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002154544\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

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S. No	Statement	SA	A	UD	DA	SDA
139.	Prefer to study from the printed study material only				>	
140.	Prefer to study through e-Content App			>		





			-	=
141.	Prefer to use the study material available online on e-Gyankosh		~	
142.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		~	
143.	Online study material can replace the printed SLM	~		
144.	Prefer to attend the face to face counselling at your Study Centre	~		
145.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
146.	Like to attend the lecture sessions through YouTube / Facebook live		~	
147.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
148.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
149.	The University Website is interactive and informative for learners		~	
150.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		~	
151.	The counselling schedule was provided well in advance.		~	
152.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
153.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
154.	The assignment grades were uploaded on the website on time		~	
155.	The TEE results/ grades were uploaded on the website on time		~	
156.	The Practical/Project grades were uploaded on the website on time		~	
157.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
158.	Online and on-demand term-end should replace pen and paper based examinations.	>		
159.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	>		
160.	Questions for term-end examination should be completely MCQ based.		~	
161.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~	

13.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not posse	SS
	smartphone/laptop/ computer etc.	





14.	What are the tools you	ı suggest for yo	ır internal	assessment	(besides	assignments)	in	case the	Term	end	examinations	are
	Multiple Choice Questio	on (MCQ) based?										





#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

FEEDBACK

#### Name: \_\_\_GURJOT SINGH\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002137594\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

 $Your\ feedback\ is\ important\ to\ improve\ the\ teaching\ learning\ process.\ Kindly\ give\ your\ feedback\ on\ the\ following\ statements:$ 

S. No	Statement	SA	A	UD	DA	SDA
162.	Prefer to study from the printed study material only				>	
163.	Prefer to study through e-Content App			>		





164.	Prefer to use the study material available online on e-Gyankosh		~	
165.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App	l	~	
166.	Online study material can replace the printed SLM	~		
167.	Prefer to attend the face to face counselling at your Study Centre	~		
168.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
169.	Like to attend the lecture sessions through YouTube / Facebook live		~	
170.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
171.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
172.	The University Website is interactive and informative for learners		~	
173.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.			
174.	The counselling schedule was provided well in advance.		~	
175.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
176.	It was easy to submit project/internship report/ field report through the web link given by the University.	l	~	
177.	The assignment grades were uploaded on the website on time		~	
178.	The TEE results/ grades were uploaded on the website on time		~	
179.	The Practical/Project grades were uploaded on the website on time		~	
180.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	ļ
181.	Online and on-demand term-end should replace pen and paper based examinations.	V		
182.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	V		
183.	Questions for term-end examination should be completely MCQ based.		~	
184.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~	

15.	If University adopts	online MCQ	based	evaluation,	what	type	of	difficulties	you	might	face,	in	case	you	do	not	possess
	smartphone/laptop/ co	omputer etc.															



### **GNOU** Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University UNIVERSITY New Dalls:



16. What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?





#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

9.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

The University adopted different alternatives to enrich your academic experience. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to your door step, SLM was provided through IGNOU eContent Mobile App, eGyankosh and lectures on YouTube, Facebook etc. In addition to this, Google Meet, Zoom, WebEx was extensively used by the Study Centres for providing counselling. The Regional Centres and Study Centres made efforts to help you by accepting assignments, dissertations, project reports and other assessment reports through online methods.

The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

FEEDBACK

#### Name: \_\_\_DHRUV REHAN\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002137486\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

 $Your\ feedback\ is\ important\ to\ improve\ the\ teaching\ learning\ process.\ Kindly\ give\ your\ feedback\ on\ the\ following\ statements:$ 

S. No	Statement	SA	A	UD	DA	SDA
185.	Prefer to study from the printed study material only				>	
186.	Prefer to study through e-Content App			~		





-				=	-
187.	Prefer to use the study material available online on e-Gyankosh			~	
188.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App			~	
189.	Online study material can replace the printed SLM	~			
190.	Prefer to attend the face to face counselling at your Study Centre	~			
191.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.			V	
192.	Like to attend the lecture sessions through YouTube / Facebook live			~	
193.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful			~	
194.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)			<b>V</b>	
195.	The University Website is interactive and informative for learners			~	
196.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.			~	
197.	The counselling schedule was provided well in advance.			~	
198.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.			~	
199.	It was easy to submit project/internship report/ field report through the web link given by the University.			~	
200.	The assignment grades were uploaded on the website on time			~	
201.	The TEE results/ grades were uploaded on the website on time			~	
202.	The Practical/Project grades were uploaded on the website on time			~	
203.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown			~	
204.	Online and on-demand term-end should replace pen and paper based examinations.	~			
205.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~			
206.	Questions for term-end examination should be completely MCQ based.			~	
207.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			~	
			•		

17.	If University a	dopts	online	MCQ	based	evaluation,	what	type	of	difficulties	you	might	face,	in	case	you	do	not	possess
	smartphone/lapt	top/ co	mputer	etc.															





18.	What are the tools you suggest for your in	nternal assessment (be	esides assignments) in	case the Term	end examinations are
	Multiple Choice Ouestion (MCO) based?				





**FEEDBACK FORM FOR LEARNERS (2020-21)** 

10.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

#### FEEDBACK Name: \_\_\_PARMINDER KAUR\_ Gender: Male **Female** Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002137383\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

 $Your\ feedback\ is\ important\ to\ improve\ the\ teaching\ learning\ process.\ Kindly\ give\ your\ feedback\ on\ the\ following\ statements:$ 

S. No	Statement	SA	A	UD	DA	SDA
208.	Prefer to study from the printed study material only				>	
209.	Prefer to study through e-Content App			>		



### **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S UNIVERSITY Indira Gandhi National Open University New Delhi



210.	Prefer to use the study material available online on e-Gyankosh		~	
211.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		>	
212.	Online study material can replace the printed SLM	~		
213.	Prefer to attend the face to face counselling at your Study Centre	~		
214.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		٧	
215.	Like to attend the lecture sessions through YouTube / Facebook live		~	
216.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		٧	
217.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		>	
218.	The University Website is interactive and informative for learners		>	
219.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		>	
220.	The counselling schedule was provided well in advance.		>	
221.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		>	
222.	It was easy to submit project/internship report/ field report through the web link given by the University.		>	
223.	The assignment grades were uploaded on the website on time		>	
224.	The TEE results/ grades were uploaded on the website on time		~	
225.	The Practical/Project grades were uploaded on the website on time		~	
226.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		V	
227.	Online and on-demand term-end should replace pen and paper based examinations.	~		
228.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~		
229.	Questions for term-end examination should be completely MCQ based.		>	
230.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		V	

If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not possessmartphone/laptop/computer etc.
it will be very difficult to perform the learning activities





20.	What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examination Multiple Choice Question (MCQ) based?	ns are
	MCQ based format is not good for TEE	





**FEEDBACK FORM FOR LEARNERS (2020-21)** 

11.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

#### FEEDBACK Name: \_\_KOMMA REVANTH\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_2002118038\_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

S. No	Statement	SA	A	UD	DA	SDA
231.	Prefer to study from the printed study material only				>	
232.	Prefer to study through e-Content App			>		



### **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University UNIVERSITY New Delbi



		 -	_	-
233.	Prefer to use the study material available online on e-Gyankosh		~	
234.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		~	
235.	Online study material can replace the printed SLM	7		
236.	Prefer to attend the face to face counselling at your Study Centre	~		
237.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
238.	Like to attend the lecture sessions through YouTube / Facebook live		~	
239.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
240.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		<b>'</b>	
241.	The University Website is interactive and informative for learners		~	
242.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		~	
243.	The counselling schedule was provided well in advance.		~	
244.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
245.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
246.	The assignment grades were uploaded on the website on time		~	
247.	The TEE results/ grades were uploaded on the website on time		~	
248.	The Practical/Project grades were uploaded on the website on time		~	
249.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
250.	Online and on-demand term-end should replace pen and paper based examinations.	~		
251.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~		
252.	Questions for term-end examination should be completely MCQ based.		~	
253.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		V	

If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not possess smartphone/laptop/ computer etc.
it will be difficult to perform the learning activities in the absence of a Digital Device



### **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University UNIVERSITY New Dalls:



22. What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?





**FEEDBACK FORM FOR LEARNERS (2020-21)** 

12.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

The University adopted different alternatives to enrich your academic experience. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to your door step, SLM was provided through IGNOU eContent Mobile App, eGyankosh and lectures on YouTube, Facebook etc. In addition to this, Google Meet, Zoom, WebEx was extensively used by the Study Centres for providing counselling. The Regional Centres and Study Centres made efforts to help you by accepting assignments, dissertations, project reports and other assessment reports through online methods.

The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

#### FEEDBACK Name: \_\_\_ GAURAV BISHT \_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_ 2002086434 **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

 $Your\ feedback\ is\ important\ to\ improve\ the\ teaching\ learning\ process.\ Kindly\ give\ your\ feedback\ on\ the\ following\ statements:$ 

S. No	Statement	SA	A	UD	DA	SDA
254.	Prefer to study from the printed study material only				>	
255.	Prefer to study through e-Content App			<b>&gt;</b>		





256.	Prefer to use the study material available online on e-Gyankosh		~	
257.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		V	
258.	Online study material can replace the printed SLM	~		
259.	Prefer to attend the face to face counselling at your Study Centre	~		
260.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
261.	Like to attend the lecture sessions through YouTube / Facebook live		~	
262.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
263.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
264.	The University Website is interactive and informative for learners	j	~	
265.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		~	
266.	The counselling schedule was provided well in advance.		~	
267.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
268.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
269.	The assignment grades were uploaded on the website on time	j	~	
270.	The TEE results/ grades were uploaded on the website on time		~	
271.	The Practical/Project grades were uploaded on the website on time		~	
272.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
273.	Online and on-demand term-end should replace pen and paper based examinations.	>		
274.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	>		
275.	Questions for term-end examination should be completely MCQ based.		~	
276.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		V	

23.	23. If University adopts online MCQ based evaluation,	what type	of	difficulties	you	might	face,	in	case	you	do	not	possess
	smartphone/laptop/ computer etc.												



### **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University UNIVERSITY New Dalls:



24. What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?



## Centre for Internal Quality Assurance Indira Gandhi National Open University New Delhi



#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

13.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

### FEEDBACK Name: \_\_\_ AKSHIT BANSAL \_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_ 2002064857 \_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

### A: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
277.	Prefer to study from the printed study material only				>	
278.	Prefer to study through e-Content App			<b>&gt;</b>		



## **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S UNIVERSITY Indira Gandhi National Open University New Delhi



279.	Prefer to use the study material available online on e-Gyankosh		~	
280.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		>	
281.	Online study material can replace the printed SLM	~		
282.	Prefer to attend the face to face counselling at your Study Centre	~		
283.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		٧	
284.	Like to attend the lecture sessions through YouTube / Facebook live		~	
285.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		٧	
286.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		٧	
287.	The University Website is interactive and informative for learners		>	
288.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		>	
289.	The counselling schedule was provided well in advance.		>	
290.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		٧	
291.	It was easy to submit project/internship report/ field report through the web link given by the University.		>	
292.	The assignment grades were uploaded on the website on time		>	
293.	The TEE results/ grades were uploaded on the website on time		~	
294.	The Practical/Project grades were uploaded on the website on time		~	
295.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		V	
296.	Online and on-demand term-end should replace pen and paper based examinations.	~		
297.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~		
298.	Questions for term-end examination should be completely MCQ based.		>	
299.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		V	

25.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not posses
	smartphone/laptop/ computer etc.





26.	What are the tools you s	suggest for ye	our internal	assessment	(besides	assignments)	in	case t	he T	Γerm	end	examinations	are
	Multiple Choice Question												



## Centre for Internal Quality Assurance OPLE'S Indira Gandhi National Open University New Delhi



#### FEEDBACK FORM FOR LEARNERS (2020-21)

14.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kent confidential.

be kept confi	dential.	•					-
			FEEDBA	ACK			
Name: A	PRAJITA						
Gender:							
	ıle nale ✓						
Age Group:							
<ul><li>30-</li><li>40-</li></ul>	30 years 40 years 50 years years and above						
Name of the l	Programme:PGI	IBO					
Year of Enro	lment: 2002012	521					
Employment	status:						
• Sel	nployed f-employed -employed						
Category:							
<ul><li>SC</li><li>ST</li><li>OE</li><li>GE</li></ul>	C BC						
IT facilities a	vailable:						
Do	you have your own	T devices (Laptop)	/Desktop/Smartpho	one/Tablets/IPad):	:		
	Yes / No	Yes					
Your feedbac	k is important to in	prove the teachin	g learning proces	s. Kindly give yo	our feedback o	n the following	statements:
	A: Strong	ly Agree, A: Agree	e, UD: Un-Decide	d, DA: Disagree,	, SDA: Strong	ly Disagree	
						1	т т

S. No	Statement	SA	A	UD	DA	SDA
300.	Prefer to study from the printed study material only				>	
301.	Prefer to study through e-Content App			~		



## **GNOU** Centre for Internal Quality Assurance THE PEOPLE'S UNIVERSITY Indira Gandhi National Open University New Delhi



		_	_	-	-	=
302.	Prefer to use the study material available online on e-Gyankosh				~	
303.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App				>	
304.	Online study material can replace the printed SLM		~			
305.	Prefer to attend the face to face counselling at your Study Centre		~			
306.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.				٧	
307.	Like to attend the lecture sessions through YouTube / Facebook live				~	
308.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful				٧	
309.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)				>	
310.	The University Website is interactive and informative for learners				>	
311.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.				>	
312.	The counselling schedule was provided well in advance.				~	
313.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.				>	
314.	It was easy to submit project/internship report/ field report through the web link given by the University.				>	
315.	The assignment grades were uploaded on the website on time				~	
316.	The TEE results/ grades were uploaded on the website on time				~	
317.	The Practical/Project grades were uploaded on the website on time				~	
318.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown				V	
319.	Online and on-demand term-end should replace pen and paper based examinations.		~			
320.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.		~			
321.	Questions for term-end examination should be completely MCQ based.				>	
322.	Questions for term-end examination should be a mix of MCQ and subjective type questions.				V	

27.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not posses
	smartphone/laptop/ computer etc.





28.	What are the tools y	ou suggest fo	or your internal	assessment	(besides	assignments)	in	case the	Term	end	examinations	are
	Multiple Choice Ques											



### OU Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University



#### FEEDBACK FORM FOR LEARNERS (2020-21)

15.

Dear Learner,

323

324

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

The University adopted different alternatives to enrich your academic experience. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to your door step, SLM was provided through IGNOU eContent Mobile App, eGyankosh and lectures on YouTube, Facebook etc. In addition to this, Google Meet, Zoom, WebEx was extensively used by the Study Centres for providing counselling. The Regional Centres and Study Centres made efforts to help you by accepting assignments, dissertations, project reports and other assessment reports through online methods.

The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will

### be kept confidential. FEEDBACK Name: \_\_\_ RASHMI KULKARNI \_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_ 2001990093 **Employment status:** Employed Self-employed Un-employed Category: SCST OBC **GEN** IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements: A: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree S. No Statement UD

Prefer to study from the printed study material only

Prefer to study through e-Content App

SDA

DA



## **ignou** Centre for Internal Quality Assurance THE PEOPLE'S UNIVERSITY Indira Gandhi National Open University New Delhi



		_	_	_	
325.	Prefer to use the study material available online on e-Gyankosh			~	
326.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App			~	
327.	Online study material can replace the printed SLM	~			
328.	Prefer to attend the face to face counselling at your Study Centre	~			
329.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.			~	
330.	Like to attend the lecture sessions through YouTube / Facebook live			~	
331.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful			~	
332.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)			~	
333.	The University Website is interactive and informative for learners			~	
334.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.			~	
335.	The counselling schedule was provided well in advance.			~	
336.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.			~	
337.	It was easy to submit project/internship report/ field report through the web link given by the University.			~	
338.	The assignment grades were uploaded on the website on time	j		~	
339.	The TEE results/ grades were uploaded on the website on time			~	
340.	The Practical/Project grades were uploaded on the website on time			~	
341.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown			~	
342.	Online and on-demand term-end should replace pen and paper based examinations.	>			
343.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	>			
344.	Questions for term-end examination should be completely MCQ based.			~	
345.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			V	
			•		•

29.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not posses
	smartphone/laptop/ computer etc.





30.	Multiple Choice Question (MCQ) based?	iai assessment	(besides	assignments)	m	case	tne	Term	ena	examination	is are
	Open Book exam should be promoted_										



## Centre for Internal Quality Assurance Indira Gandhi National Open University New Delhi



#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

16.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

The University adopted different alternatives to enrich your academic experience. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to your door step, SLM was provided through IGNOU eContent Mobile App, eGyankosh and lectures on YouTube, Facebook etc. In addition to this, Google Meet, Zoom, WebEx was extensively used by the Study Centres for providing counselling. The Regional Centres and Study Centres made efforts to help you by accepting assignments, dissertations, project reports and other assessment reports through online methods.

The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

### FEEDBACK Name: \_\_\_ TANIMA RAI \_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_ 2001953000 **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No

Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

### A: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
346.	Prefer to study from the printed study material only				>	
347.	Prefer to study through e-Content App			<b>&gt;</b>		



## **GNOU** Centre for Internal Quality Assurance THE PEOPLE'S UNIVERSITY Indira Gandhi National Open University New Delhi



348.	Prefer to use the study material available online on e-Gyankosh		~	
349.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		>	
350.	Online study material can replace the printed SLM	~		
351.	Prefer to attend the face to face counselling at your Study Centre	~		
352.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		٧	
353.	Like to attend the lecture sessions through YouTube / Facebook live		~	
354.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		٧	
355.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		>	
356.	The University Website is interactive and informative for learners		>	
357.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		>	
358.	The counselling schedule was provided well in advance.		~	
359.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		>	
360.	It was easy to submit project/internship report/ field report through the web link given by the University.		>	
361.	The assignment grades were uploaded on the website on time		>	
362.	The TEE results/ grades were uploaded on the website on time		~	
363.	The Practical/Project grades were uploaded on the website on time		~	
364.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		V	
365.	Online and on-demand term-end should replace pen and paper based examinations.	~		
366.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~		
367.	Questions for term-end examination should be completely MCQ based.		>	
368.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		V	

31.	If University adopts	online !	MCQ	based	evaluation,	what	type	of	difficulties	you	might	face,	in	case	you	do	not	possess
	smartphone/laptop/ co	omputer	etc.															



## **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University UNIVERSITY New Delb:



32. What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?



## Centre for Internal Quality Assurance Indira Gandhi National Open University New Delhi



#### **FEEDBACK FORM FOR LEARNERS (2020-21)**

17.

Dear Learner,

S. No

369

370

Statement

Prefer to study from the printed study material only

Prefer to study through e-Content App

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

The University adopted different alternatives to enrich your academic experience. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to your door step, SLM was provided through IGNOU eContent Mobile App, eGyankosh and lectures on YouTube, Facebook etc. In addition to this, Google Meet, Zoom, WebEx was extensively used by the Study Centres for providing counselling. The Regional Centres and Study Centres made efforts to help you by accepting assignments, dissertations, project reports and other assessment reports through online methods.

The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kent confidential.

### be kept confidential. FEEDBACK Name: \_\_\_ CHRISTABEL S \_\_ Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_ 2001934470 \_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC **GEN** IT facilities available: Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad): Yes / No Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements: A: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

49

SDA

UD

DA



## **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S UNIVERSITY Indira Gandhi National Open University New Delhi



			_	
371.	Prefer to use the study material available online on e-Gyankosh		~	
372.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		~	
373.	Online study material can replace the printed SLM	~		
374.	Prefer to attend the face to face counselling at your Study Centre	~		
375.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
376.	Like to attend the lecture sessions through YouTube / Facebook live		~	
377.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
378.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
379.	The University Website is interactive and informative for learners		~	
380.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		~	
381.	The counselling schedule was provided well in advance.		~	
382.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
383.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
384.	The assignment grades were uploaded on the website on time	j	~	
385.	The TEE results/ grades were uploaded on the website on time		~	
386.	The Practical/Project grades were uploaded on the website on time		~	
387.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
388.	Online and on-demand term-end should replace pen and paper based examinations.	>		
389.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	>		
390.	Questions for term-end examination should be completely MCQ based.		~	
391.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~	

33.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not possess smartphone/laptop/ computer etc.
	LSC should provide computer facility





34.	What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?
	other activities can be conducted as part of internal assessment



### OU Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University



#### FEEDBACK FORM FOR LEARNERS (2020-21)

18.

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

The University adopted different alternatives to enrich your academic experience. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to your door step, SLM was provided through IGNOU eContent Mobile App, eGyankosh and lectures on YouTube, Facebook etc. In addition to this, Google Meet, Zoom, WebEx was extensively used by the Study Centres for providing counselling. The Regional Centres and Study Centres made efforts to help you by accepting assignments, dissertations, project reports and other assessment reports through online methods.

The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

FEEDBACK
Name: PRATISH CHOUDHARY
Gender:
<ul> <li>Male</li> <li>Female</li> </ul>
Age Group:
<ul> <li>20-30 years</li> <li>30-40 years</li> <li>40-50 years</li> <li>50 years and above</li> </ul>
Name of the Programme:PGDIBO
Year of Enrolment: 2001878674
Employment status:
<ul> <li>Employed</li> <li>Self-employed</li> <li>Un-employed</li> </ul>
Category:
• SC • ST • OBC • GEN ✓
IT facilities available:
Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad):
Yes / No Yes
Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

### A: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
392.	Prefer to study from the printed study material only				>	
393.	Prefer to study through e-Content App			<b>V</b>		





_		_	_	_		
394.	Prefer to use the study material available online on e-Gyankosh				~	j
395.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App				~	
396.	Online study material can replace the printed SLM		~			
397.	Prefer to attend the face to face counselling at your Study Centre		~			
398.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.				V	
399.	Like to attend the lecture sessions through YouTube / Facebook live				~	
400.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful				V	
401.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)				~	
402.	The University Website is interactive and informative for learners				~	
403.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.				~	ii
404.	The counselling schedule was provided well in advance.				~	
405.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.				V	
406.	It was easy to submit project/internship report/ field report through the web link given by the University.				V	
407.	The assignment grades were uploaded on the website on time				~	
408.	The TEE results/ grades were uploaded on the website on time				~	
409.	The Practical/Project grades were uploaded on the website on time				~	
410.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown				V	
411.	Online and on-demand term-end should replace pen and paper based examinations.		>			
412.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.		>			
413.	Questions for term-end examination should be completely MCQ based.				~	
414.	Questions for term-end examination should be a mix of MCQ and subjective type questions.				~	
•			-	-		

35.	If University adopts	online MCC	) based	evaluation,	what	type	of	difficulties	you	might	face,	in	case	you	do	not	possess
	smartphone/laptop/ co	omputer etc.															



## **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S Indira Gandhi National Open University UNIVERSITY New Dalls:



36. What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?



## Centre for Internal Quality Assurance OPLE'S Indira Gandhi National Open University New Delhi



FEEDBACK FORM FOR LEARNERS (2020-21)

19.

Dear Learner,

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kent confidential.

be kept confidential.
FEEDBACK
Name: AISHVARYA
Gender:
<ul> <li>Male</li> <li>Female</li> </ul>
Age Group:
<ul> <li>20-30 years</li> <li>30-40 years</li> <li>40-50 years</li> <li>50 years and above</li> </ul>
Name of the Programme:PGDIBO
Year of Enrolment: 2001878099
Employment status:
<ul> <li>Employed</li> <li>Self-employed</li> <li>Un-employed</li> </ul>
Category:
<ul> <li>SC</li> <li>ST</li> <li>OBC</li> <li>GEN</li> </ul>
IT facilities available:
Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad):
Yes / No Yes
Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statement:
A: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
415.	Prefer to study from the printed study material only				>	
416.	Prefer to study through e-Content App			>		



## **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S UNIVERSITY Indira Gandhi National Open University New Delhi



			 	ā
417.	Prefer to use the study material available online on e-Gyankosh		~	
418.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		~	
419.	Online study material can replace the printed SLM	~		
420.	Prefer to attend the face to face counselling at your Study Centre	~		
421.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		~	
422.	Like to attend the lecture sessions through YouTube / Facebook live		~	
423.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		~	
424.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		~	
425.	The University Website is interactive and informative for learners		~	
426.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		•	
427.	The counselling schedule was provided well in advance.		~	
428.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		~	
429.	It was easy to submit project/internship report/ field report through the web link given by the University.		~	
430.	The assignment grades were uploaded on the website on time		~	
431.	The TEE results/ grades were uploaded on the website on time		~	
432.	The Practical/Project grades were uploaded on the website on time		~	
433.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		~	
434.	Online and on-demand term-end should replace pen and paper based examinations.	~		
435.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~		
436.	Questions for term-end examination should be completely MCQ based.		~	
437.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		 ~	

37.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not posses
	smartphone/laptop/ computer etc.





38.	What are the tools	you suggest	for your	internal	assessment	(besides	assignments)	in	case 1	the	Term	end	examinations	are
	Multiple Choice Que	estion (MCQ)	based?											



## Centre for Internal Quality Assurance Indira Gandhi National Open University New Delhi



**FEEDBACK FORM FOR LEARNERS (2020-21)** 

20.

Dear Learner,

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The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

### FEEDBACK Name: \_\_\_ JATIN RAWAT Gender: Male Female Age Group: 20-30 years 30-40 years 40-50 years 50 years and above Name of the Programme: PGDIBO Year of Enrolment: \_\_\_\_ 2001866945 \_ **Employment status:** Employed Self-employed Un-employed Category: SCST OBC GEN IT facilities available:

Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:

Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad):

Yes / No

### A: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
438.	Prefer to study from the printed study material only				>	
439.	Prefer to study through e-Content App			>		



## **QNOU** Centre for Internal Quality Assurance THE PEOPLE'S UNIVERSITY Indira Gandhi National Open University New Delhi



440.	Prefer to use the study material available online on e-Gyankosh		~	
441.	Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App		>	
442.	Online study material can replace the printed SLM	~		
443.	Prefer to attend the face to face counselling at your Study Centre	~		
444.	Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher.		٧	
445.	Like to attend the lecture sessions through YouTube / Facebook live		~	
446.	In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful		٧	
447.	Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre)		٧	
448.	The University Website is interactive and informative for learners		>	
449.	The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/whatsapp/email/Twitter/Instagrametc.		>	
450.	The counselling schedule was provided well in advance.		>	
451.	The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time.		٧	
452.	It was easy to submit project/internship report/ field report through the web link given by the University.		>	
453.	The assignment grades were uploaded on the website on time		>	
454.	The TEE results/ grades were uploaded on the website on time		~	
455.	The Practical/Project grades were uploaded on the website on time		~	
456.	You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown		V	
457.	Online and on-demand term-end should replace pen and paper based examinations.	~		
458.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.	~		
459.	Questions for term-end examination should be completely MCQ based.		>	
460.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		V	

39.	If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not posses
	smartphone/laptop/ computer etc.





τυ.	what are the tools you suggest for your internal assessment (besides assignments) in ease the Term end examinations a
	Multiple Choice Question (MCQ) based?