

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Dr. Naveeshwar Joseph Prof. Anu Anuja
2. Gender: (Please ✓) 1). Male 2) Female ✓ 3) Other
3. Age Group: (Please ✓) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above
4. Name of School of Studies/ Institute: Gender
5. Academic Discipline: Public Administration
6. Total experience in IGNOU (In years): 15 years
7. Name of the Programme you are handling: MAWAIS
8. Number of courses you are handling: 3 courses

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	✓				
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.			✓		
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.		✓			
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.		✓			
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.			✓		
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.		✓			
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.			✓		
8.	Digital technologies are effective for engaging students in teaching- learning.		✓			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.			✓		

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.			✓		
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.			✓		
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM			✓		
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.					✓
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.			✓		
15.	There is scope for online assessment of assignments.					✓
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.			✓		
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.			✓		✓
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.			✓		✓
19.	All existing SLM should be converted to ePub format					
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.			✓		
21.	Training for course writing, editing, vetting and translation can be done entirely online.					✓
22.	Online and on-demand term-end examination should replace pen and paper based examination.			✓		
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.			✓		
24.	Questions for term-end examination should be completely MCQ based.			✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			✓		

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

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FEEDBACK

1. Name: Prof. N. Srinivasa
2. Gender: (Please ☒) 1) Male 2) ☒ Female 3) Other
3. Age Group: (Please ☒) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) ☒ 56 and above
4. Name of School of Studies/ Institute: Gender
5. Academic Discipline: Social Work
6. Total experience in IGNOU (In years): 15 years
7. Name of the Programme you are handling: M.A.W.S
8. Number of courses you are handling: 5

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.			<input checked="" type="checkbox"/>		
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.					
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.		<input checked="" type="checkbox"/>			
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.		<input checked="" type="checkbox"/>			
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.			<input checked="" type="checkbox"/>		
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.		<input checked="" type="checkbox"/>			
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		<input checked="" type="checkbox"/>			
8.	Digital technologies are effective for engaging students in teaching- learning.			<input checked="" type="checkbox"/>		
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.			<input checked="" type="checkbox"/>		

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.		✓			
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓				
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM		✓	✓		
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.			✓		
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.		✓			
15.	There is scope for online assessment of assignments.		✓			
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.			✓		
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.		✓			
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.			✓		
19.	All existing SLM should be converted to ePub format				✓	
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.			✓		
21.	Training for course writing, editing, vetting and translation can be done entirely online.			✓		
22.	Online and on-demand term-end examination should replace pen and paper based examination.				✓	
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.			✓		
24.	Questions for term-end examination should be completely MCQ based.			✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			✓		

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

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Dear Teacher,

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FEEDBACK

1. Name: Prof. Debal Sengupta
2. Gender: (Please √) 1) Male 2) Female 3) Other
 ☒ 1) Male ☐ 2) Female ☐ 3) Other
3. Age Group: (Please √) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above
 ☒ 1) 25 to 35 ☐ 2) 36 to 45 ☐ 3) 46 to 55 ☐ 4) 56 and above
4. Name of School of Studies/ Institute: School of Social Sciences
5. Academic Discipline: Sociology
6. Total experience in IGNOU (In years): 20+
7. Name of the Programme you are handling: 10 courses DWED /
8. Number of courses you are handling: 10+ courses

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.			<input checked="" type="checkbox"/>		
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.		<input checked="" type="checkbox"/>			
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.			<input checked="" type="checkbox"/>		
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.				<input checked="" type="checkbox"/>	
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.		<input checked="" type="checkbox"/>			
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.		<input checked="" type="checkbox"/>			
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.			<input checked="" type="checkbox"/>		
8.	Digital technologies are effective for engaging students in teaching- learning.				<input checked="" type="checkbox"/>	
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.			<input checked="" type="checkbox"/>		

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.		✓			
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM			✓		
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.			✓		
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.		✓			
15.	There is scope for online assessment of assignments.			✓		
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.			✓		
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.		✓			
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.		✓			
19.	All existing SLM should be converted to ePub format			✓		
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.		✓			
21.	Training for course writing, editing, vetting and translation can be done entirely online.			✓		
22.	Online and on-demand term-end examination should replace pen and paper based examination.			✓		
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.		✓			
24.	Questions for term-end examination should be completely MCQ based.			✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		✓			

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

2. What initiatives the University should take to shift from ODL to Virtual mode ?

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4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

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FEEDBACK

1. Name: G. Uma :
2. Gender: (Please ☒) 1) Male 2) ☒ Female 3) Other
3. Age Group: (Please ☒) 1) 25 to 35 2) 36 to 45 3) ☒ 46 to 55 4) 56 and above
4. Name of School of Studies/ Institute: SOGDS
5. Academic Discipline: Gender
6. Total experience in IGNOU (In years): 12
7. Name of the Programme you are handling: MA GD
8. Number of courses you are handling: 16+ Courses

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.			<input checked="" type="checkbox"/>		
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.		<input checked="" type="checkbox"/>			
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.		<input checked="" type="checkbox"/>			
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.			<input checked="" type="checkbox"/>		
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.				<input checked="" type="checkbox"/>	
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.					
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
8.	Digital technologies are effective for engaging students in teaching- learning.			<input checked="" type="checkbox"/>		
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.				<input checked="" type="checkbox"/>	

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.		✓			
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.			✓		
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM		✓			
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.				✓	
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.			✓		
15.	There is scope for online assessment of assignments.		✓			
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.			✓		
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.				✓	
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.			✓		
19.	All existing SLM should be converted to ePub format		✓			
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.			✓		
21.	Training for course writing, editing, vetting and translation can be done entirely online.		✓		✓	
22.	Online and on-demand term-end examination should replace pen and paper based examination.			✓		
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.				✓	
24.	Questions for term-end examination should be completely MCQ based.			✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.				✓	

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FEEDBACK

1. Name: Smita Dhal
2. Gender: (Please ✓) 1) Male 2) Female 3) Other
3. Age Group: (Please ✓) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above
4. Name of School of Studies/ Institute: SOAIDS
5. Academic Discipline: Gender
6. Total experience in IGNOU (In years): 12
7. Name of the Programme you are handling: CASCI
8. Number of courses you are handling: 16

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	✓				
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.				✓	
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.				✓	
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.			✓		
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.				✓	
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.			✓		
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		✓			
8.	Digital technologies are effective for engaging students in teaching- learning.		✓			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.				✓	

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓				
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM			✓		
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.	✓				
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.			✓		
15.	There is scope for online assessment of assignments.			✓		
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.		✓			
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.			✓		
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.	✓				
19.	All existing SLM should be converted to ePub format		✓			
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.			✓		
21.	Training for course writing, editing, vetting and translation can be done entirely online.			✓		
22.	Online and on-demand term-end examination should replace pen and paper based examination.					
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.	✓				
24.	Questions for term-end examination should be completely MCQ based.			✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			✓		

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FEEDBACK

1. Name: Prof. Manish Trivedi :
2. Gender: (Please $\sqrt{}$) 1). Male 2) Female 3) Other
3. Age Group: (Please $\sqrt{}$) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above
4. Name of School of Studies/ Institute: SOS, IGNOU
5. Academic Discipline: Science
6. Total experience in IGNOU (In years): 11
7. Name of the Programme you are handling: B.Sc
8. Number of courses you are handling: 02

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	\checkmark				
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.	\checkmark				
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.			\checkmark		
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.			\checkmark		
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.			\checkmark		
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.			\checkmark		
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		\checkmark			
8.	Digital technologies are effective for engaging students in teaching- learning.		\checkmark			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.		\checkmark			

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FEEDBACK

1. Name: Dr Swati Patra
2. Gender: (Please ✓) 1). Male 2) ☒ Female 3) Other
3. Age Group: (Please ✓) 1) 25 to 35 2) 36 to 45 3) ☒ 46 to 55 4) 56 and above
4. Name of School of Studies/ Institute: SOSS
5. Academic Discipline: Psychology
6. Total experience in IGNOU (In years): 10
7. Name of the Programme you are handling: BA Psychology (Hons)
8. Number of courses you are handling: 3

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	<input checked="" type="checkbox"/>				
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.	<input checked="" type="checkbox"/>				
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.	<input checked="" type="checkbox"/>				
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.	<input checked="" type="checkbox"/>				
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.	<input checked="" type="checkbox"/>				
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.	<input checked="" type="checkbox"/>				
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.	<input checked="" type="checkbox"/>				
8.	Digital technologies are effective for engaging students in teaching- learning.	<input checked="" type="checkbox"/>				
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.	<input checked="" type="checkbox"/>				

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓				
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓				
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.	✓				
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.	✓				
15.	There is scope for online assessment of assignments.	✓				
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.	✓				
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.	✓				
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.	✓				
19.	All existing SLM should be converted to ePub format	✓				
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.	✓				
21.	Training for course writing, editing, vetting and translation can be done entirely online.			✓		
22.	Online and on-demand term-end examination should replace pen and paper based examination.			✓		
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.	✓				
24.	Questions for term-end examination should be completely MCQ based.			✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			✓		

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

Convert all operations into online mode

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

Not sure

4. Alternative mode of evaluation for distance learners who do not have their own electronic device. Not sure

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Dr Rose Nembakxim
2. Gender: (Please ✓) 1) Male 2) ☒ Female 3) Other ☐
3. Age Group: (Please ✓) 1) 25 to 35 2) 36 to 40 ☒ 3) 46 to 55 ☐ 6 and above ☐
4. Name of School of Studies/ Institute: SSSW
5. Academic Discipline: SOCIAL WORK
6. Total experience in IGNOU (In years): 14
7. Name of the Programme you are handling: BSW, MSW
8. Number of courses you are handling: 6

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	<input checked="" type="checkbox"/>				
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.	<input checked="" type="checkbox"/>				
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.				<input checked="" type="checkbox"/>	
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.				<input checked="" type="checkbox"/>	
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.				<input checked="" type="checkbox"/>	
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.				<input checked="" type="checkbox"/>	
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.	<input checked="" type="checkbox"/>				
8.	Digital technologies are effective for engaging students in teaching- learning.	<input checked="" type="checkbox"/>				
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.	<input checked="" type="checkbox"/>				

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓				
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓				
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.	✓				
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.	✓				
15.	There is scope for online assessment of assignments.	✓				
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.	✓				
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.	✓				
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.	✓				
19.	All existing SLM should be converted to ePub format	✓				
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.	✓				
21.	Training for course writing, editing, vetting and translation can be done entirely online.	✓				
22.	Online and on-demand term-end examination should replace pen and paper based examination.	✓				
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.	✓				
24.	Questions for term-end examination should be completely MCQ based.	✓				
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.	✓				

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

The University should shift to all online methods of reading and learning

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

Term Papers, Project work, Field work etc.

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.
5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Dr. Rose Nembia Kkim
2. Gender: (Please ☒) 1) Male ☒ 2) Female ☐ 3) Other
3. Age Group: (Please ☒) 1) 25 to 35 ☒ 2) 36 to 45 ☐ 3) 46 to 55 ☐ 4) 56 and above
4. Name of School of Studies/ Institute: SOSW
5. Academic Discipline: Social Work
6. Total experience in IGNOU (In years): 14
7. Name of the Programme you are handling: BSW, MSW
8. Number of courses you are handling: 6

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Digital technologies are effective for engaging students in teaching- learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓			
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓			
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓			
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.	✓			
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.	✓			
15.	There is scope for online assessment of assignments.	✓			
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.	✓			
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.	✓			
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.	✓			
19.	All existing SLM should be converted to ePub format	✓			
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.	✓			
21.	Training for course writing, editing, vetting and translation can be done entirely online.	✓			
22.	Online and on-demand term-end examination should replace pen and paper based examination.	✓			
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.	✓			
24.	Questions for term-end examination should be completely MCQ based.	✓			
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.	✓			

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

The University should shift to all online methods of teaching & learning

2. What initiatives the University should take to shift from ODL to Virtual mode?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

Term papers, Project work, Fieldwork, etc

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Prof. Savita Singh
2. Gender: (Please ☒ 1) Male ☒ 2) Female ☐ 3) Other
3. Age Group: (Please ☒ 1) 25 to 35 ☐ 2) 36 to 45 ☐ 3) 46 to 55 ☒ 4) 56 and above
4. Name of School of Studies/ Institute: SO GDS
5. Academic Discipline: Gender Development
6. Total experience in IGNOU (In years): 12
7. Name of the Programme you are handling: MAGDS
8. Number of courses you are handling: 4

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	<input checked="" type="checkbox"/>				
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.	<input checked="" type="checkbox"/>				
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.				<input checked="" type="checkbox"/>	
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.				<input checked="" type="checkbox"/>	
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.				<input checked="" type="checkbox"/>	
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.				<input checked="" type="checkbox"/>	
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.	<input checked="" type="checkbox"/>				
8.	Digital technologies are effective for engaging students in teaching- learning.	<input checked="" type="checkbox"/>				
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.	<input checked="" type="checkbox"/>				

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓				
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓				
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.	✓				
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.	✓				
15.	There is scope for online assessment of assignments.	✓				
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.	✓				
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.	✓				
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.	✓				
19.	All existing SLM should be converted to ePub format	✓				
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.	✓				
21.	Training for course writing, editing, vetting and translation can be done entirely online.	✓				
22.	Online and on-demand term-end examination should replace pen and paper based examination.	✓				
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.	✓				
24.	Questions for term-end examination should be completely MCQ based.	✓				
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.	✓				

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

The University should shift to all online methods of reading and learning

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

Term Papers, Project work, field work etc

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Prof. PK Biswas
2. Gender: (Please ✓) 1) Male 2) Female 3) Other ☒ Male
3. Age Group: (Please ✓) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above ☒ 56 and above
4. Name of School of Studies/ Institute: _____
5. Academic Discipline: Distance Education
6. Total experience in IGNOU (In years): 28
7. Name of the Programme you are handling: M.A.T.E
8. Number of courses you are handling: 2

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	<input checked="" type="checkbox"/>				
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.					
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.	<input checked="" type="checkbox"/>				
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.	<input checked="" type="checkbox"/>				
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.	<input checked="" type="checkbox"/>				
8.	Digital technologies are effective for engaging students in teaching- learning.	<input checked="" type="checkbox"/>				
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.	<input checked="" type="checkbox"/>				

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓				
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓				
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.	✓				
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.	✓				
15.	There is scope for online assessment of assignments.	✓				
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.		✓			
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.		✓			
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.		✓			
19.	All existing SLM should be converted to ePub format		✓			
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.	✓				
21.	Training for course writing, editing, vetting and translation can be done entirely online.	✓				
22.	Online and on-demand term-end examination should replace pen and paper based examination.		✓			
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.		✓			
24.	Questions for term-end examination should be completely MCQ based.		✓			
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		✓			

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

Go digital in all aspects of programme delivery

2. What initiatives the University should take to shift from ODL to Virtual mode?

To promote hands-on

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

Agree

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Learners to give tablets

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Prof B B Khan
2. Gender: (Please ✓) 1) Male 2) Female 3) Other ☒ 1) Male
3. Age Group: (Please ✓) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above ☒ 4) 56 and above
4. Name of School of Studies/ Institute: SOMS
5. Academic Discipline: Management Studies
6. Total experience in IGNOU (In years): 30+ years
7. Name of the Programme you are handling: MBA
8. Number of courses you are handling: 5

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.			<input checked="" type="checkbox"/>		
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.				<input checked="" type="checkbox"/>	
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.			<input checked="" type="checkbox"/>		
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.		<input checked="" type="checkbox"/>			
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.		<input checked="" type="checkbox"/>			
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.			<input checked="" type="checkbox"/>		
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		<input checked="" type="checkbox"/>			
8.	Digital technologies are effective for engaging students in teaching- learning.		<input checked="" type="checkbox"/>			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.			<input checked="" type="checkbox"/>		

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.		✓			
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM		✓			
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.		✓			
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.		✓			
15.	There is scope for online assessment of assignments.			✓		
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.		✓			
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.		✓			
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.			✓		
19.	All existing SLM should be converted to ePub format		✓			
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.			✓		
21.	Training for course writing, editing, vetting and translation can be done entirely online.			✓		
22.	Online and on-demand term-end examination should replace pen and paper based examination.		✗	✓		
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.			✓		
24.	Questions for term-end examination should be completely MCQ based.				✓	
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		✓			

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

Use of social media & other digital platforms

2. What initiatives the University should take to shift from ODL to Virtual mode?

Training of staff & faculty in ICT

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

NA

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

NA

use of cheap TAs

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Dr Gopal Tadar
2. Gender: (Please ✓) ☒ 1) Male ☐ 2) Female ☐ 3) Other
3. Age Group: (Please ✓) ☐ 1) 25 to 35 ☐ 2) 36 to 45 ☐ 3) 46 to 55 ☒ 4) 56 and above
4. Name of School of Studies/ Institute: SOMS (Management Studies)
5. Academic Discipline: Management
6. Total experience in IGNOU (In years): 20+ years
7. Name of the Programme you are handling: M.P.
8. Number of courses you are handling: 3

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.			✓		
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.			✓		
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.			✓		
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.			✓		
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.			✓		
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.			✓		
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.			✓		
8.	Digital technologies are effective for engaging students in teaching- learning.			✓		
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.			✓		

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.		✓		
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.			✓	
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM			✓	
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.			✓	
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.			✓	
15.	There is scope for online assessment of assignments.			✓	
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.			✓	
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.			✓	
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.			✓	
19.	All existing SLM should be converted to ePub format			✓	
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.			✓	
21.	Training for course writing, editing, vetting and translation can be done entirely online.			✓	
22.	Online and on-demand term-end examination should replace pen and paper based examination.			✓	
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.			✓	
24.	Questions for term-end examination should be completely MCQ based.			✓	
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			✓	

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

Only face to face methods to be adopted in counselling distance learners

2. What initiatives the University should take to shift from ODL to Virtual mode?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.
5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Prof Pardeep Sahni
2. Gender: (Please ☒ 1) Male ☐ 2) Female ☐ 3) Other
3. Age Group: (Please ☒ 1) 25 to 35 ☐ 2) 36 to 45 ☐ 3) 46 to 55 ☒ 4) 56 and above
4. Name of School of Studies/ Institute: SoSS
5. Academic Discipline: Public Admin
6. Total experience in IGNOU (In years): 30+ years
7. Name of the Programme you are handling: MA (Pub. Adm.)
8. Number of courses you are handling: 4

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.		<input checked="" type="checkbox"/>			
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.			<input checked="" type="checkbox"/>		
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.			<input checked="" type="checkbox"/>		
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.		<input checked="" type="checkbox"/>			
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.		<input checked="" type="checkbox"/>			
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.				<input checked="" type="checkbox"/>	
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		<input checked="" type="checkbox"/>			
8.	Digital technologies are effective for engaging students in teaching- learning.		<input checked="" type="checkbox"/>			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.		<input checked="" type="checkbox"/>			

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓				
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓				
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.		✓			
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.		✓			
15.	There is scope for online assessment of assignments.		✓			
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.		✓			
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.		✓			
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.			✓		
19.	All existing SLM should be converted to ePub format		✓			
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.		✓			
21.	Training for course writing, editing, vetting and translation can be done entirely online.			✓		
22.	Online and on-demand term-end examination should replace pen and paper based examination.			✓		
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.				✓	
24.	Questions for term-end examination should be completely MCQ based.				✓	
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		✓			

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

Use of digital platforms

2. What initiatives the University should take to shift from ODL to Virtual mode?

Make available the eSLM

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

NA

4. Alternative mode of evaluation for distance learners who do not have their own electronic device. NA

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Two way interaction should be encouraged

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:

FEEDBACK

1. Name: Dr Sadanand sahu
2. Gender: (Please ✓) 1) Male 2) Female 3) Other ✓
3. Age Group: (Please ✓) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above ✓
4. Name of School of Studies/ Institute: SOITS
5. Academic Discipline: Sociology
6. Total experience in IGNOU (In years): 15 years
7. Name of the Programme you are handling: PGDMMI
8. Number of courses you are handling: 7

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.		✓			
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.		✓			
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.			✓		
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.		✓			
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.					
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.				✓	
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.			✓		
8.	Digital technologies are effective for engaging students in teaching- learning.		✓			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.		✓			

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.		✓			
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM					
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.	✓				
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.					
15.	There is scope for online assessment of assignments.	✓				
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.		✓			
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.		✓			
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.					
19.	All existing SLM should be converted to ePub format		✓			
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.			✓		
21.	Training for course writing, editing, vetting and translation can be done entirely online.					
22.	Online and on-demand term-end examination should replace pen and paper based examination.		✓			
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.					
24.	Questions for term-end examination should be completely MCQ based.		✓	✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			✓		

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

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FEEDBACK

1. Name: Prof. Shachishah
2. Gender: (Please ☒) 1) Male 2) Female 3) Other ☐
3. Age Group: (Please ☒) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above
4. Name of School of Studies/ Institute: SOITS
5. Academic Discipline: Environmental Studies
6. Total experience in IGNOU (In years): 11 years
7. Name of the Programme you are handling: MScENV
8. Number of courses you are handling: 12

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.		<input checked="" type="checkbox"/>			
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.		<input checked="" type="checkbox"/>			
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.					
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.		<input checked="" type="checkbox"/>			
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.		<input checked="" type="checkbox"/>			
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.					
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		<input checked="" type="checkbox"/>			
8.	Digital technologies are effective for engaging students in teaching- learning.					
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.		<input checked="" type="checkbox"/>			

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.		✓			
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.			✓		
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM		✓			
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.		✓			
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.			✓		
15.	There is scope for online assessment of assignments.		✓			
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.		✓			
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.					
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.			✓		
19.	All existing SLM should be converted to ePub format		✓			
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.					
21.	Training for course writing, editing, vetting and translation can be done entirely online.		✓			
22.	Online and on-demand term-end examination should replace pen and paper based examination.			✓		
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.		✓			
24.	Questions for term-end examination should be completely MCQ based.			✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		✓			

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

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FEEDBACK

1. Name: Prof. R. Salyarayan
2. Gender: (Please ☒) 1) Male 2) Female 3) Other
3. Age Group: (Please ☒) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above
4. Name of School of Studies/ Institute: STRIDE
5. Academic Discipline: DE
6. Total experience in IGNOU (In years): 27
7. Name of the Programme you are handling: MADE
8. Number of courses you are handling: 1

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.				<input checked="" type="checkbox"/>	
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.				<input checked="" type="checkbox"/>	
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.	<input checked="" type="checkbox"/>				
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.	<input checked="" type="checkbox"/>				
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.	<input checked="" type="checkbox"/>				
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.	<input checked="" type="checkbox"/>				
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.	<input checked="" type="checkbox"/>				
8.	Digital technologies are effective for engaging students in teaching- learning.				<input checked="" type="checkbox"/>	
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.				<input checked="" type="checkbox"/>	

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Prof. H. K. Dash.
2. Gender: (Please ☒) 1) Male ☐ 2) Female ☐ 3) Other
3. Age Group: (Please ☒) 1) 25 to 35 ☐ 2) 36 to 45 ☐ 3) 46 to 55 ☒ 4) 56 and above
4. Name of School of Studies/ Institute: SOP, IGNOU
5. Academic Discipline: Education
6. Total experience in IGNOU (In years): 30
7. Name of the Programme you are handling: B. Ed., M. Education
8. Number of courses you are handling: 05

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.	<input checked="" type="checkbox"/>				
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.	<input checked="" type="checkbox"/>				
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.			<input checked="" type="checkbox"/>		
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.			<input checked="" type="checkbox"/>		
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.			<input checked="" type="checkbox"/>		
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.				<input checked="" type="checkbox"/>	
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.			<input checked="" type="checkbox"/>		
8.	Digital technologies are effective for engaging students in teaching- learning.		<input checked="" type="checkbox"/>			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.		<input checked="" type="checkbox"/>			

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.				✓	
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓				
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.	✓				
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.	✓				
15.	There is scope for online assessment of assignments.	✓				
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.			✓		
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.			✓		
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.		✓			
19.	All existing SLM should be converted to ePub format			✓		
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.		✓			
21.	Training for course writing, editing, vetting and translation can be done entirely online.			✓		
22.	Online and on-demand term-end examination should replace pen and paper based examination.		✓			
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.			✓		
24.	Questions for term-end examination should be completely MCQ based.		✓			
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		✓			

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

Virtual Learning

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.
5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Dr. Deeksha Dave
2. Gender: (Please ✓) 1) Male 2) Female 3) Other
3. Age Group: (Please ✓) 1) 25 to 35 2) 36 to 45 3) 46 to 55 4) 56 and above
4. Name of School of Studies/ Institute: SOITS
5. Academic Discipline: Environmental Studies
6. Total experience in IGNOU (In years): 11 years
7. Name of the Programme you are handling: CSWM
8. Number of courses you are handling: 12

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.		✓			
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.				✓	
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.		✓			
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.	✓				
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.	✓				
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.		✓			
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		✓			
8.	Digital technologies are effective for engaging students in teaching- learning.		✓			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.		✓			

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.	✓				
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.		✓			
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓				✓
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.					
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.		✓			
15.	There is scope for online assessment of assignments.			✓		
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.		✓			
17.	MOOCs can be adopted as replacement to the development of new course/revision of existing courses.		✓			
18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.					
19.	All existing SLM should be converted to ePub format			✓		
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.		✓			
21.	Training for course writing, editing, vetting and translation can be done entirely online.		✓			
22.	Online and on-demand term-end examination should replace pen and paper based examination.					✓
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.				✓	
24.	Questions for term-end examination should be completely MCQ based.				✓	
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		✓			

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Dear Teacher,

The unprecedented Pandemic has impacted the teaching- learning process, the world over. Consequently, the University has been trying different alternatives to enrich the academic experience of its learners. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to the doorsteps of the learners, the University provided soft copy of the SLM through IGNOU eContent Mobile App, eGyankosh and lectures on the YouTube wherever feasible. For providing counselling services, electronic communication channels namely Gyan Darshan, GyanVani, GyanDhara, and Web-enabled Academic Support (WEAS) were used to reach out to the learners in an effective and best possible effective way. Efforts were made to restore academic counselling by making use of Facebook live, Google Meet, WebEx, Zoom and YouTube. The University seeks your valuable feedback on how best it can eliminate the potential barriers between the learner and institution by designing, developing/revising and delivering the updated course content. **You are requested to kindly spare 10 minutes of your valuable time for filling up the Feedback form given below:**

FEEDBACK

1. Name: Prof Vibha Joshi
2. Gender: (Please ☒) 1) Male ☒ 2) Female ☐ 3) Other
3. Age Group: (Please ☒) 1) 25 to 35 ☐ 2) 36 to 45 ☐ 3) 46 to 55 ☒ 4) 56 and above
4. Name of School of Studies/ Institute: SOE
5. Academic Discipline: Education
6. Total experience in IGNOU (In years): 20+ years
7. Name of the Programme you are handling: C2G
8. Number of courses you are handling: 4

Please rate each item on a five-point rating scale ranging from SA: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree

S. No	Statement	SA	A	UD	DA	SDA
1.	You are comfortable with providing online counselling through Google Meet/ Zoom etc. for interacting with the learners.			<input checked="" type="checkbox"/>		
2.	You like to provide live counselling through sessions on social media platforms like YouTube / Face book etc.			<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3.	Counselling sessions through YouTube/Facebook has limitation of not being able to interact with the teacher except through chat.			<input checked="" type="checkbox"/>		
4.	Teachers while teaching through online modes are not able to connect with the students at emotional level.		<input checked="" type="checkbox"/>			
5.	To clarify concepts through online counselling is more difficult than in F2F counselling sessions.		<input checked="" type="checkbox"/>			
6.	Learners keep on discussing their own issues simultaneously which makes the online counselling ineffective.			<input checked="" type="checkbox"/>		
7.	Developing a rapport online with the learners is better compared to pre- pandemic time.		<input checked="" type="checkbox"/>			
8.	Digital technologies are effective for engaging students in teaching- learning.		<input checked="" type="checkbox"/>			
9.	Most digital technologies are effective for transaction of content: knowledge building and skill development.		<input checked="" type="checkbox"/>			

10.	Knowledge and skills about the use of digital technologies needs to be augmented through professional development.			✓		
11.	Development of 'hands-on' skills for disciplines which require practice is not possible through technology.	✓				
12.	With increasing use of technology and the internet usage, eSLM has the ability to replace the printed SLM	✓		✓		
13.	Learners can be provided with the electronic gadgets like Tablet loaded with eSLM which can also be used for attending online counselling sessions.			✓		
14.	Self Assessment Questions in the SLM should be thought provoking (like scramble words, analyze the graph, crossword etc.) instead of simple objective or subjective questions which only help in recalling the content.				✓	
15.	There is scope for online assessment of assignments.				✓	
16.	Already existing OER can be adopted to replace the new programme/course development or updating the existing courses.				✓	
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18.	Course writing/editing/revision can be done online through cloud which can be accessed simultaneously by different experts.				✓	
19.	All existing SLM should be converted to ePub format	✓				
20.	Meetings for course design and development as well as revision can be done online instead of face to face mode.				✓	
21.	Training for course writing, editing, vetting and translation can be done entirely online.				✓	
22.	Online and on-demand term-end examination should replace pen and paper based examination.				✓	
23.	The weightage of internal assessment should be increased to more than 50% from the current 25-30%.				✓	
24.	Questions for term-end examination should be completely MCQ based.				✓	
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.				✓	

Please give your Suggestions, if any, on the following:

1. In your opinion what are innovative methods that the University needs to adopt to reach the learners?

None

2. What initiatives the University should take to shift from ODL to Virtual mode ?

3. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

None

4. Alternative mode of evaluation for distance learners who do not have their own electronic device.

5. Any other suggestion/s that you would like to give to improve the teaching – learning process.

Thanks for providing your valuable feedback. Your responses will be kept confidential.