

Monthly Monitoring Report –
April 2019

Compiled by:

Regional Services Division, IGNOU HQ, New Delhi

Overall Picture

Activities under Advocacy and Promotion	325
Activities performed across Regional Centres	1422
Activities performed at Learner Support Centres	26134
Number of Learner Queries Handled	173591
Number of activities performed related to Research and Development	103
Activities performed with the help of MeLT Bus/Van	12
Number of SMS sent towards strengthening of the Learner Support Services	1831290

Overall Picture of All Regional Centre's Across Various Parameters

PART I- ACADEMIC ACTIVITIES	TOTAL
A. Advocacy and Promotion	
Liasoning with Central /State Government Departments for land/building and other collaborative projects	33
Liasoning with Central /State Government Departments for collaborative projects, if any	29
Awareness Programme organized with students of Colleges for the promotion of IGNOU Programmes	19
Meeting arranged at Central/ State Units for creating awareness of IGNOU programmes	11
Awareness meeting for special drive SC/ST, transgender, weavers and other privileged group	5
Meeting with NGO's and other State Units for promoting BPP/BDP	5
Participation in Exhibitions, job fair, placement meetings etc	37
Number of press releases/ media publicity released	186
TOTAL	325
B. Activities at the Regional Centre	
Academic Counsellors Orientation Programme(s) organized by Regional Centre	7
Coordinators Meeting	8
Study Centre Staff Orientation Programme Organized by Regional Centre	8
Name (Programme Code) and Number of Programmes for which Project viva – voce held at Regional Centre	69
Number of Grievance Redressal Camp(s) organized at the Regional Centre	28
Number of visits to Examination Centres	29
Number of visits performed related to Monitoring of the activities of BPCCHN project	39
Number of New Study Centre Proposals sent to HQ	42
No of New Programmes Activation Proposals sent to HQ	69
Number of New Academic Counsellors Empanelment sent to School(s)	291
Number of New Counsellors added in the RSD portal	832
TOTAL :	1422
C. Activities at the Learner Support Centres	
Induction Meeting(s)	195
Monitoring of Learner Support Centres	139
Face to Face Counselling sessions held at the study centres	18235
Practical Counselling Sessions held at the study centres	7504
Grievance Redressal Camp(s) organized at the Study Centre	61
TOTAL :	26134
D. Learner / other Queries Handled	
Post	20042
Email	33214

Phone	50609
IGram	8114
Face to Face	59538
Face Book, if applicable	2025
Twitter, if applicable	10
RTI	35
Court Cases	4
TOTAL :	173591
E. Research and Academic Development Activities	
Systemic Research Activity (ies) performed on strengthening of the Open and Distance Learning	7
Research Article Published	12
Conference Organized	1
Conference Attended	11
Faculty Development Programme(s) Organized	2
Faculty Development Programme(s) Attended	2
Participation in Interactive Radio Counseling Session (Gyan Vani/ AIR)	30
Participation in Doordarshan/ Other Electronic Media Channel programmes	8
Participation in Phone in Programmes on Career Counselling Organized by Print Media	6
Any other Activity...	24
TOTAL :	103
F. Utilization of MeLT Bus/Van (wherever it is given by the University)	
Support in Counselling Sessions	2
Digital Literacy for Rural Population	0
Mobile Study Centre activity (ies)	2
Any other...	8
TOTAL :	12
G. Utilization of the SMS Service for Learner Support	
Information regarding IGNOU programmes for New Admission	8602
Information regarding deficiency in the Fresh Admission Forms	507
Information regarding Confirmation of New Admission	22730
Information regarding Induction Meeting	82686
Information regarding Face to Face Counseling schedule	44948
Information regarding collection of study material	172980
Information regarding submission of Assignment	61954
Information regarding Term End Examination Hall Ticket	92813
Information regarding Practical Examinations	13764
Information regarding Project Viva Voce, workshop	2428
Information regarding declaration of the term end examination result	5145
Information regarding submission of the Re Registration form	255252
Information regarding placement activities	918248
Information regarding convocation/degree	67822
Any other (Innovation Club Open Session-cum-Enrichment session)	81411
TOTAL :	183129

	0
H. Other Activities at Regional Centre	
Digital Initiatives	2
Unnat Bharat Abhiyaan /Village Adoption Activity(ies)	8
Swachh Bharat Abhiyaan Activity(ies)	9
Any other.....	17
TOTAL :	36

ACADEMIC ACTIVITIES

Regional Centre wise Advocacy and Promotional Activities

S.No.	Regional Centre	Advocacy and Promotion (Awareness Progrqammes/ Promotional Meetings etc)	% of Total
1	Agartala	9	2.77
2	Ahmedabad	2	0.62
3	Aizwal	11	3.38
4	Aligarh	2	0.62
5	Bangalore	17	5.23
6	Bhagalpur	1	0.31
7	Bhopal	12	3.69
8	Bhubneswar	19	5.85
9	Bijapur	13	4.00
10	Chandigarh	8	2.46
11	Chennai	2	0.62
12	Cochin	4	1.23
13	Darbhanga	2	0.62
14	Dehradun	13	4.00
15	Delhi-1	2	0.62
16	Delhi-2	4	1.23
17	Delhi-3	0	0.00
18	Deoghar	16	4.92
19	Gangtok	2	0.62
20	Guwahati	2	0.62
21	Hyderabad	12	3.69
22	Imphal	1	0.31
23	Itanagar	2	0.62
24	Jabalpur	3	0.92
25	Jaipur	22	6.77
26	Jammu	0	0.00
27	Jodhpur	8	2.46
28	Jorhat	3	0.92
29	Karnal	13	4.00
30	Khanna	11	3.38
31	Kohima	4	1.23
32	Kolkata	0	0.00
33	Koraput	1	0.31
34	Lucknow	7	2.15
35	Madurai	0	0.00
36	Mumbai	1	0.31
37	Nagpur	29	8.92
38	Noida	0	0.00
39	Panaji	3	0.92
40	Patna	2	0.62
41	Port Blair	24	7.38
42	Pune	0	0.00

43	Raghunathganj	0	0.00
44	Raipur	4	1.23
45	Rajkot	3	0.92
46	Ranchi	2	0.62
47	Saharsa	3	0.92
48	Shillong	0	0.00
49	Shimla	6	1.85
50	Siliguri	9	2.77
51	Srinagar	0	0.00
52	Thiruvanthapuram	5	1.54
53	Varanasi	0	0.00
54	Vatakara	1	0.31
55	Vijayawada	0	0.00
56	Vishakhapatnam	5	1.54
	TOTAL	325	100.00

Regional Centre wise Research and Academic Development Activities

S.No.	Regional Centre	Research and Development Activities (Articles, Conference etc)	%Total
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	2	1.94
6	Bhagalpur	1	0.97
7	Bhopal	3	2.91
8	Bhubneswar	1	0.97
9	Bijapur	0	0.00
10	Chandigarh	3	2.91
11	Chennai	0	0.00
12	Cochin	1	0.97
13	Darbhanga	0	0.00
14	Dehradun	2	1.94
15	Delhi-1	10	9.71
16	Delhi-2	2	1.94
17	Delhi-3	2	1.94
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	1	0.97
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	12	11.65
26	Jammu	3	2.91
27	Jodhpur	4	3.88
28	Jorhat	0	0.00
29	Karnal	2	1.94
30	Khanna	1	0.97
31	Kohima	0	0.00
32	Kolkata	0	0.00
33	Koraput	1	0.97
34	Lucknow	1	0.97
35	Madurai	2	1.94
36	Mumbai	5	4.85
37	Nagpur	11	10.68
38	Noida	4	3.88
39	Panaji	0	0.00
40	Patna	4	3.88
41	Port Blair	4	3.88
42	Pune	1	0.97

43	Raghunathganj	0	0.00
44	Raipur	0	0.00
45	Rajkot	7	6.80
46	Ranchi	0	0.00
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	1	0.97
50	Siliguri	0	0.00
51	Srinagar	1	0.97
52	Thiruvanthapuram	0	0.00
53	Varanasi	8	7.77
54	Vatakara	1	0.97
55	Vijayawada	1	0.97
56	Vishakhapatnam	1	0.97
	TOTAL	103	100.00

Regional Centre wise LSC Monitoring Visits

S.No.	RC Name	LSC Monitoring Visits	%of Total Monitoring Visits
2	Ahmedabad	5	3.60
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bhagalpur	0	0.00
6	Chandigarh	4	2.88
7	Chennai	0	0.00
8	Delhi-2	5	3.60
9	Guwahati	0	0.00
10	Jaipur	2	1.44
11	Jorhat	0	0.00
12	Khanna	3	2.16
13	Panaji	0	0.00
14	Patna	2	1.44
15	Pune	5	3.60
16	Raghunathganj	8	5.76
17	Vijayawada	0	0.00
18	Itanagar	4	2.88
19	Jabalpur	0	0.00
20	Raipur	0	0.00
21	Saharsa	3	2.16
22	Siliguri	0	0.00
23	Vatakara	0	0.00
24	Bijapur	2	1.44
25	Hyderabad	4	2.88
26	Koraput	0	0.00
27	Lucknow	6	4.32
28	Nagpur	0	0.00
29	Port Blair	0	0.00
30	Rajkot	2	1.44
31	Shillong	5	3.60
32	Bangalore	2	1.44
33	Bhopal	3	2.16
34	Darbhanga	3	2.16
35	Dehradun	7	5.04
36	Deoghar	5	3.60
37	Gangtok	5	3.60
38	Karnal	13	9.35
39	Kolkata	6	4.32
40	Madurai	0	0.00
41	Ranchi	11	7.91
42	Thiruvanthapuram	2	1.44
43	Cochin	0	0.00
44	Kohima	0	0.00

45	Mumbai	0	0.00
46	Noida	0	0.00
47	Shimla	3	2.16
48	Bhubneswar	0	0.00
49	Delhi-3	0	0.00
50	Jammu	0	0.00
51	Varanasi	1	0.72
52	Vishakhapatnam	4	2.88
53	Srinagar	3	2.16
1	AGARTALA	1	0.72
2	Jodhpur	3	2.16
3	Imphal	4	2.88
4	Delhi-1	3	2.16
	TOTAL	139	100.00

**Regional Centre wise Coordinators Meet, Academic Counselors/ LSC Staff
Orientation Prog**

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	1	4.35
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	0	0.00
6	Bhagalpur	0	0.00
7	Bhopal	1	4.35
8	Bhubneswar	1	4.35
9	Bijapur	0	0.00
10	Chandigarh	0	0.00
11	Chennai	0	0.00
12	Cochin	0	0.00
13	Darbhanga	0	0.00
14	Dehradun	0	0.00
15	Delhi-1	2	8.70
16	Delhi-2	0	0.00
17	Delhi-3	0	0.00
18	Deoghar	1	4.35
19	Gangtok	1	4.35
20	Guwahati	0	0.00
21	Hyderabad	4	17.39
22	Imphal	2	8.70
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	0	0.00
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	0	0.00
29	Karnal	0	0.00
30	Khanna	0	0.00
31	Kohima	0	0.00
32	Kolkata	0	0.00
33	Koraput	0	0.00
34	Lucknow	1	4.35
35	Madurai	0	0.00
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	2	8.70
40	Patna	0	0.00
41	Port Blair	2	8.70
42	Pune	0	0.00

43	Raghunathganj	0	0.00
44	Raipur	0	0.00
45	Rajkot	0	0.00
46	Ranchi	0	0.00
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	0	0.00
50	Siliguri	1	4.35
51	Srinagar	0	0.00
52	Thiruvanthapuram	0	0.00
53	Varanasi	1	4.35
54	Vatakara	0	0.00
55	Vijayawada	1	4.35
56	Vishakhapatnam	2	8.70
	TOTAL	23	100.00

Regional Centre wise Academic Counseling

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	11	0.06
6	Bhagalpur	0	0.00
7	Bhopal	78	0.43
8	Bhubneswar	0	0.00
9	Bijapur	33	0.18
10	Chandigarh	62	0.34
11	Chennai	180	0.99
12	Cochin	48	0.26
13	Darbhangha	313	1.72
14	Dehradun	85	0.47
15	Delhi-1	2793	15.32
16	Delhi-2	4115	22.57
17	Delhi-3	2236	12.26
18	Deoghar	10	0.05
19	Gangtok	8	0.04
20	Guwahati	0	0.00
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	4	0.02
24	Jabalpur	314	1.72
25	Jaipur	474	2.60
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	229	1.26
29	Karnal	206	1.13
30	Khanna	282	1.55
31	Kohima	0	0.00
32	Kolkata	1780	9.76
33	Koraput	0	0.00
34	Lucknow	1	0.01
35	Madurai	91	0.50
36	Mumbai	266	1.46
37	Nagpur	208	1.14
38	Noida	1024	5.62
39	Panaji	0	0.00
40	Patna	260	1.43
41	Port Blair	0	0.00
42	Pune	0	0.00
43	Raghunathganj	225	1.23

44	Raipur	0	0.00
45	Rajkot	68	0.37
46	Ranchi	833	4.57
47	Saharsa	24	0.13
48	Shillong	2	0.01
49	Shimla	915	5.02
50	Siliguri	0	0.00
51	Srinagar	180	0.99
52	Thiruvanthapuram	26	0.14
53	Varanasi	68	0.37
54	Vatakara	475	2.60
55	Vijayawada	0	0.00
56	Vishakhapatnam	376	2.06
	TOTAL	18235	100.00

Regional Centre wise Assignment Monitoring

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	0	0.00
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	0	0.00
9	Bijapur	6	0.40
10	Chandigarh	7	0.46
11	Chennai	0	0.00
12	Cochin	0	0.00
13	Darbhanga	0	0.00
14	Dehradun	40	2.65
15	Delhi-1	4	0.27
16	Delhi-2	0	0.00
17	Delhi-3	0	0.00
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	0	0.00
26	Jammu	3	0.20
27	Jodhpur	0	0.00
28	Jorhat	0	0.00
29	Karnal	1	0.07
30	Khanna	0	0.00
31	Kohima	0	0.00
32	Kolkata	1200	79.52
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	9	0.60
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	35	2.32
41	Port Blair	0	0.00
42	Pune	0	0.00
43	Raghunathganj	0	0.00

44	Raipur	0	0.00
45	Rajkot	2	0.13
46	Ranchi	188	12.46
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	8	0.53
52	Thiruvanthapuram	0	0.00
53	Varanasi	0	0.00
54	Vatakara	6	0.40
55	Vijayawada	0	0.00
56	Vishakhapatnam	0	0.00
	TOTAL	1509	100.00

**LEARNER SUPPORT
&
GRIEVANCE REDRESSAL**

Regional Centre wise Learner Queries Handled

S.No.	Regional Centre	Learner Queries Handled (Email/Phone/FB etc)	% of Total
1	AGARTALA	850	0.49
2	Ahmedabad	1298	0.75
3	Aizwal	267	0.15
4	Aligarh	506	0.29
5	Bangalore	4396	2.53
6	Bhagalpur	0	0.00
7	Bhopal	1055	0.61
8	Bhubneswar	3920	2.26
9	Bijapur	512	0.29
10	Chandigarh	9719	5.60
11	Chennai	2775	1.60
12	Cochin	2114	1.22
13	Darbhanga	1157	0.67
14	Dehradun	2145	1.24
15	Delhi-1	9533	5.49
16	Delhi-2	15674	9.03
17	Delhi-3	23816	13.72
18	Deoghar	2013	1.16
19	Gangtok	1086	0.63
20	Guwahati	1993	1.15
21	Hyderabad	5016	2.89
22	Imphal	107	0.06
23	Itanagar	162	0.09
24	Jabalpur	401	0.23
25	Jaipur	3152	1.82
26	Jammu	0	0.00
27	Jodhpur	1705	0.98
28	Jorhat	1717	0.99
29	Karnal	2719	1.57
30	Khanna	643	0.37
31	Kohima	1063	0.61
32	Kolkata	3302	1.90
33	Koraput	1025	0.59
34	Lucknow	3943	2.27
35	Madurai	318	0.18
36	Mumbai	6096	3.51
37	Nagpur	8737	5.03
38	Noida	4142	2.39
39	Panaji	2933	1.69
40	Patna	3766	2.17
41	Port Blair	1537	0.89
42	Pune	3227	1.86
43	Raghunathganj	1110	0.64

44	Raipur	741	0.43
45	Rajkot	445	0.26
46	Ranchi	7026	4.05
47	Saharsa	539	0.31
48	Shillong	532	0.31
49	Shimla	1685	0.97
50	Siliguri	3785	2.18
51	Srinagar	2160	1.24
52	Thiruvanthapuram	9289	5.35
53	Varanasi	2890	1.66
54	Vatakara	1971	1.14
55	Vijayawada	88	0.05
56	Vishakhapatnam	790	0.46
	TOTAL	173591	100.00

Regional Centre wise SMS Utilisation

S.No.	Regional Centre	Use of SMS for learner support	% Total
1	AGARTALA	2304	0.13
2	Ahmedabad	0	0.00
3	Aizwal	490	0.03
4	Aligarh	1189	0.06
5	Bangalore	9511	0.52
6	Bhagalpur	7124	0.39
7	Bhopal	35035	1.91
8	Bhubneswar	45000	2.46
9	Bijapur	7510	0.41
10	Chandigarh	8000	0.44
11	Chennai	12521	0.68
12	Cochin	10375	0.57
13	Darbhanga	269	0.01
14	Dehradun	8493	0.46
15	Delhi-1	237422	12.96
16	Delhi-2	633463	34.59
17	Delhi-3	159641	8.72
18	Deoghar	14875	0.81
19	Gangtok	5976	0.33
20	Guwahati	1412	0.08
21	Hyderabad	14623	0.80
22	Imphal	0	0.00
23	Itanagar	351	0.02
24	Jabalpur	59	0.00
25	Jaipur	42084	2.30
26	Jammu	5330	0.29
27	Jodhpur	4772	0.26
28	Jorhat	631	0.03
29	Karnal	25888	1.41
30	Khanna	3722	0.20
31	Kohima	254	0.01
32	Kolkata	49749	2.72
33	Koraput	0	0.00
34	Lucknow	31000	1.69
35	Madurai	538	0.03
36	Mumbai	2702	0.15
37	Nagpur	15460	0.84
38	Noida	162767	8.89
39	Panaji	1457	0.08
40	Patna	60042	3.28
41	Port Blair	0	0.00
42	Pune	1485	0.08
43	Raghnathganj	0	0.00

44	Raipur	3164	0.17
45	Rajkot	131	0.01
46	Ranchi	88699	4.84
47	Saharsa	7662	0.42
48	Shillong	300	0.02
49	Shimla	32836	1.79
50	Siliguri	7198	0.39
51	Srinagar	8730	0.48
52	Thiruvanthapuram	290	0.02
53	Varanasi	12378	0.68
54	Vatakara	30139	1.65
55	Vijayawada	1257	0.07
56	Vishakhapatnam	14982	0.82
	TOTAL	1831290	100.00

Regional Centre wise Activities at LSC

S.No.	Regional Centre	Activities at the Learner Support Centres (Induction, Monitoring, Counseling etc)	% of Total
1	AGARTALA	8	0.03
2	Ahmedabad	1	0.00
3	Aizwal	0	0.00
4	Aligarh	2	0.01
5	Bangalore	18	0.07
6	Bhagalpur	138	0.53
7	Bhopal	90	0.34
8	Bhubneswar	0	0.00
9	Bijapur	42	0.16
10	Chandigarh	84	0.32
11	Chennai	202	0.77
12	Cochin	54	0.21
13	Darbhangha	941	3.60
14	Dehradun	110	0.42
15	Delhi-1	3764	14.40
16	Delhi-2	5486	20.99
17	Delhi-3	3303	12.64
18	Deoghar	31	0.12
19	Gangtok	8	0.03
20	Guwahati	6	0.02
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	6	0.02
24	Jabalpur	332	1.27
25	Jaipur	684	2.62
26	Jammu	7	0.03
27	Jodhpur	0	0.00
28	Jorhat	230	0.88
29	Karnal	264	1.01
30	Khanna	366	1.40
31	Kohima	11	0.04
32	Kolkata	2231	8.54
33	Koraput	3	0.01
34	Lucknow	24	0.09
35	Madurai	164	0.63
36	Mumbai	506	1.94
37	Nagpur	292	1.12
38	Noida	1981	7.58
39	Panaji	1	0.00
40	Patna	558	2.14

41	Port Blair	2	0.01
42	Pune	2	0.01
43	Raghunathganj	247	0.95
44	Raipur	10	0.04
45	Rajkot	6	0.02
46	Ranchi	1288	4.93
47	Saharsa	26	0.10
48	Shillong	5	0.02
49	Shimla	965	3.69
50	Siliguri	6	0.02
51	Srinagar	269	1.03
52	Thiruvanthapuram	189	0.72
53	Varanasi	95	0.36
54	Vatakara	637	2.44
55	Vijayawada	4	0.02
56	Vishakhapatnam	435	1.66
	TOTAL	26134	100.00