



A Joint Venture of  
Indira Gandhi National Open University and  
Hero MotoCorp. Ltd.

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Printed and Published on behalf of Indira Gandhi National Open University by the  
Project Coordinator, IGNOU-HMCL Motorcycle Technicians Competency Development  
Project (IH-MTVQP), School of Engineering and Technology, March, 2006 Printed at :  
M/s Gita Offset, C-90, Okhla Industrial Area, Phase-1, New Delhi-110020



Certificate in  
Motorcycle Service & Repair  
(CMSR)



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## The University

Indira Gandhi National Open University (IGNOU) is one of the largest Universities in the world. IGNOU was established in 1985 by an Act of Parliament, with a view to democratise education and to promote educational well-being of the community. Its various programmes cover large portion of population, particularly disadvantaged and marginalised segments of the society. At IGNOU, the primary emphasis is on innovation, flexibility, quality and cost-effectiveness. The University follows a learner-centric approach and has successfully adopted a policy of openness and flexibility in terms of relaxed entry qualifications, chosen place, pace of study etc.

The University has over 1.3 million students in its 117 Programmes. The university operates through a strong network of 66 Regional Centres/Sub Regional Centres and over 1300 Study Centres spread across the country and abroad, which provide individualised support to the learners. Majority of these centres are equipped with the state-of-the-art teleconferencing facilities.

The University produces high quality and rich content courseware for its learners for which the IGNOU was conferred an award of excellence for distance education materials by the Commonwealth of Learning (COL), Canada.

## SCHOOL OF ENGINEERING AND TECHNOLOGY (SOET)

The School of Engineering and Technology (SOET), one of the eleven schools of the University, has the responsibility to design, develop and implement academic, continuing and extension education programmes in the area of engineering and technology. The school has developed various employment related programmes aiming at the increased job potential and economic advantage to the learners.

To fulfil its mandate, the School regularly interacts with employing agencies, professional bodies and industry experts so as to reflect their views in the curriculum design and thereby ensuring quality training of the targeted learner groups at the workplace. These bodies help in identifying their customised educational training needs, design and development of new and innovative courses and programmes. This makes a participative and collaborative outcome of industry and University.

The School always look for joint ventures to initiate innovative programmes. In the process, the School has forged alliances with several industrial institutions such as Construction Industry Development Council (CIDC), Director General of Shipping (DGS), Khadi and Village Industries Commission (KVIC), Footwear Design and Development Institute (FDDI), Hero MotoCorp. Ltd. (HMCL) etc. to conduct tailor-made courses to meet the specific demands of the respective employment sectors.

## IGNOU-HMCL Motorcycle Technicians Competency Development Project (IH-MTVQP)

The IGNOU-HMCL Motorcycle Technicians Competency Development Project (IH-MTVQP) is a joint effort of Indira Gandhi National Open University and Hero MotoCorp Limited (HMCL), the world leader in two-wheeler industry. In this project, two mega organisations have joined hands to enhance the skills and working competencies of motorcycle technicians in the country by initiating a structured training and certification programme.

It has been observed that a majority of motorcycle owners get their vehicles serviced or repaired by untrained technicians due to non-availability of skilled and certified technicians in the vicinity and face several problems. This necessitates a structured training mechanism to upgrade the service and repair skills of motorcycle technicians in tune with changing technologies.

### Certificate in Motorcycle Service and Repair (CMSR)

Under the project, a Certificate Programme in Motorcycle Service and Repair (CMSR) is on offer for working motorcycle technicians in the country. This will help in upgrading the competency level of such technicians.

### Objectives of the Programme

To enhance quality and productivity of motorcycle technicians through competency based training,

To provide more accessible and quality skill development training that meets the real work needs of auto industry,

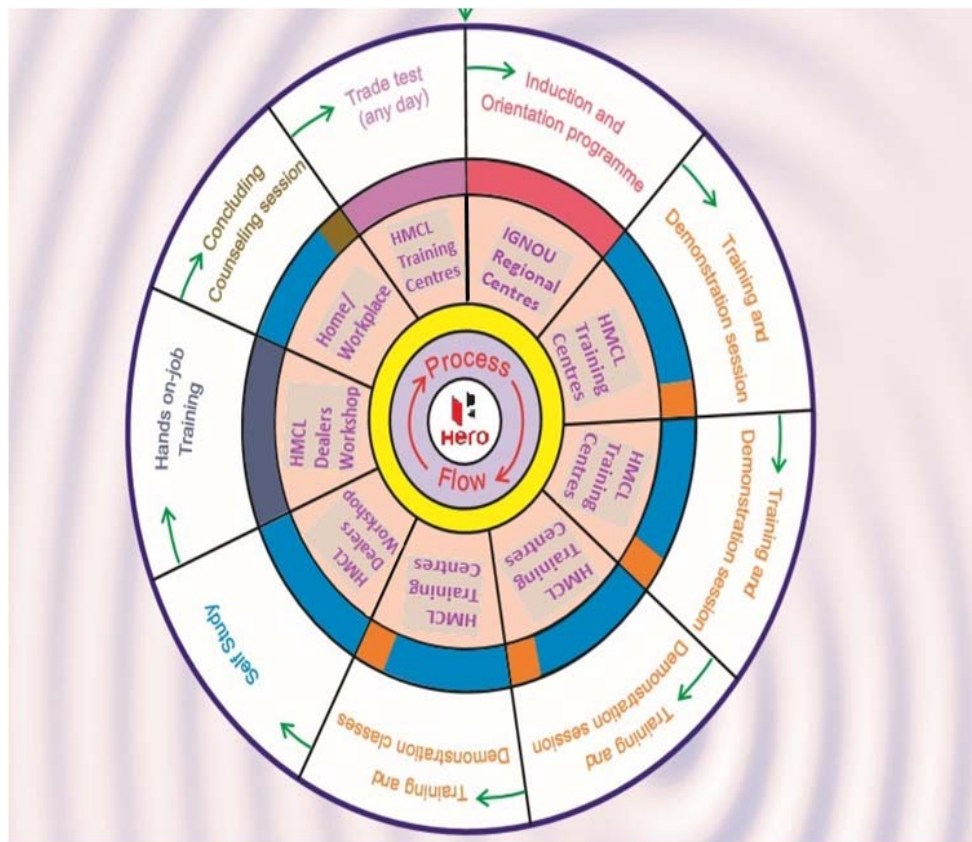
To train, assess and certify motorcycle technicians, and

To develop the entrepreneurial skills.

Certificate in Motorcycle Service and Repair (CMSR)	
Programme Duration	Two Months
Medium of Instruction	Training : Hindi & Regional Languages Courseware : English
Eligibility	Working motorcycle technician with 8th standard pass
Programme Fee	Rs. 1200

## Student Support Services

The CMSR programme is on the offer through distance mode of learning wherein a learner paces his/her studies through self learning using the courseware supplied to him/her. It is supplemented by contact sessions organised once a week, preferably on Sundays, at the HMCL Training Centres. To impart hands-on job training, the learners will be attached to the Dealers Workshop of Hero MotoCorp.Ltd for continuous one week. Just before the trade test, an additional one day counseling session will be held at the HMCL Training Centres. The complete process flow of educational administration is shown below :



Activity	Duration	Days of Conduction
Induction & orientation Programme	1 day	1-7 day
Training & demonstration session	4 days	Consecutive four Sundays
Hands-on job training	6 days	Continuous six days
Concluding counseling session	1 day	Sunday
Trade test	1 day	55-60 day

In CMSR Programme, every learner will be attached to a HMCL Training Centre. The learners will get all the administrative support from their concerned IGNOU

Table 1.0 : HMCL Training Centres and Concerned IGNOU Regional Centres

S. No.	HMCL Training Centres	Concerned IGNOU Regional Centres
1.	Service Training Manager Area Training Centre, HMCL Kisan Mandal Bhavan, Vibhuti Khand Gomti Nagar, Lucknow - 226 010 Phone : 0522-2721219-21,3290747	Regional Director B-1/33, Sector - H Aliganj, Lucknow - 226 024 Uttar Pradesh Phone : 0522-2364893, 2762410
2.	Service Training Manager Zonal Training Centre, HMCL F-126, Katwaria Sarai New Delhi - 110 016 Phone : 011-26533981-82,51688401-05	Regional Director 52, Tughlakabad Instt. Area Near Batra Hospital New Delhi - 110 062 Phone : 011-29956015, 29958078
3.	Service Training Manager Zonal Training Centre, HMCL 35-A, 2 <sup>nd</sup> Floor, MG Road Bangalore - 560 001 Phone : 080-25582436, 25582815	Regional Director NSSS Kalyana Kendra 293, 39 <sup>th</sup> Cross, 8 <sup>th</sup> Block, Jaya Nagar Bangalore - 560 082, Karnataka Phone : 080-26657376, 26654747
4.	Service Training Manager Area Training Centre, HMCL No.-9, Dr. Nanjunda Rao Colony Malepore, Chennai - 600 004 Phone : 044-24617656	Regional Director C.I.T. Campus, Taramani Chennai - 600 113 Tamilnadu Phone : 044-22541919, 22542727
5.	Service Training Manager Area Training Centre, HMCL 3-5-1107, 2 <sup>nd</sup> Floor S. N. Reddy Complex, Narayanaguda Hyderabad - 500 029 Phone : 040-24754340	Regional Director House No. 3-5-909, Main Road Himayat Nagar Hyderabad - 500 029 Andhra Pradesh Phone : 040-27602416, 27602416
6.	Service Training Manager Zonal Training Centre, HMCL 5A, Bhale Estate, Rear Wing, 3 <sup>rd</sup> Floor Wakadewadi, Pune - 411 003 Phone : 020-25511577, 25512161	Regional Director 1 <sup>st</sup> Floor, MSFC Building 270, Senapati Bapat Road Pune - 411 016, Maharashtra Phone : 020-25671867, 25651124
7.	Service Training Manager Area Training Centre, HMCL 604, Gunjan Towers	Regional Director Opp. Nirma Institute of Technology Sarkhej - Gandhinagar - Highway

Regional Centres under whose jurisdiction the learner's HMCL Training Centre fall. The addresses of HMCL Training Centres and the concerned IGNOU Regional Centres are given in Table 1.0.

Vadodara - 390 007  
Phone : 0265-2286569-70

Chharodi, Ahmedabad - 382 481  
Phone : 02717-242975-76

8. Service Training Manager  
Zonal Training Centre, HMCL  
c/o Viniline Engineering Ltd.  
Narayantala (West), Baguihati  
V.I.P. Road, Kolkata - 700 059  
Phone : 033-30947555

Regional Director  
Bikash Bhawan, 4<sup>th</sup> Floor  
North Block, Bidhan Nagar  
Kolkata - 700 091  
West Bengal  
Phone : 033-23349850, 23592719

9. Service Training Manager  
Area Training Centre, HMCL  
3<sup>rd</sup> Floor, Alankar Palace, Plot No. 11  
M. P. Nagar Zone II, Bhopal - 462 011  
Phone : 0755-2550086, 5203160

Regional Director  
Sanchi Complex, Opp. Board of Secondary Edn.  
Shivaji Nagar, Bhopal - 462 016  
Madhya Pradesh  
Phone : 0755-2578452, 2578454