

CIQA PLAN OF ACTION FOR THE ACADEMIC YEAR 2020-2021

PLAN OF ACTION	ACHIEVEMENTS /OUTCOMES
Quality Enhancement Measures: i. Attending to DVV Process ii. Preparation and Coordination of NAAC Peer team Visit of the University iii. Constitution of CIQA Committee iv. Development of CIQA Action Plan (post-accreditation)	<ul style="list-style-type: none"> • Attended to the DVV process • Prepared the University for the NAAC Peer Team Visit • Coordinated with NAAC with regard to conduct of Peer Team Visit at IGNOU http://www.ignou.ac.in/ignou/aboutignou/icc/ciqa/naccvisit • Post Accreditation CIQA Committee was constituted in January 2021 http://ignou.ac.in/userfiles/CIQA%20committee%20notification.pdf • Conducted CIQA Committee Meeting http://ignou.ac.in/userfiles/CIQA_Minutes_01.pdf • Prepared Action Plan for the University post- accreditation and reported the same to the Board of Management of the University.
Development of Feedback Tools of Stakeholders and Preparation of Feedback Analysis Reports of all Stakeholders	Feedback tools for all stakeholders (Teachers, Academics, Subject Experts, Learners, Alumni and Employers) were revised focussing on LOCF and employable skills in line with the NEP 2020 and uploaded in the IGNOU website http://ignou.ac.in/ignou/aboutignou/icc/ciqa/forms Preparation of Feedback Analysis Report of Teachers and compilation of Feedback Analysis Reports of other stakeholders. http://ignou.ac.in/ignou/aboutignou/icc/ciqa/forms Action Taken Report on Feedback Analysis Reports of Stakeholders. http://www.ignou.ac.in/userfiles/FINAL%20REPORT%20Academic%20Counselling%20at%20IGNOU%20Headquarters%202021-2022%20(1).pdf
Guiding Schools of Studies in preparation of PPRs	PPR of ODL Programmes: UG Degree Programmes in 2020-2021. http://ignou.ac.in/ignou/aboutignou/icc/ciqa/ppr
Initiative for System-based Research	Initiatives of IGNOU during COVID-19 Pandemic: http://ignou.ac.in/userfiles/Lockdown%20Report.pdf
Review of content on IGNOU websites and updating of websites.	Periodically, the WebPages of the all the constituent units of the University are reviewed by the CIQA working group members and the necessary modifications are suggested to the concerned units.


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