

NOTIFICATION

Email ID and Telephone Numbers of officials dealing with student grievances

Grievance	E-mail ID	Concerned Person (For E-mail)	Phone No.	Concerned person (For telephone)
Schedule /information regarding examination form, Exam. Centre entrance test, date sheet, hall ticket	sgoswami@ignou.ac.in	Dr. Seema Goswami	29572202 29572209 29535064	Dr. Seema Goswami
Online examination form, updation of hall ticket, attendance sheet of examinees	jlkapoor@ignou.ac.in	Shri J.L. Kapoor	29571520	Shri J.L. Kapoor
Refund of online examination fee	msharma@ignou.ac.in	Ms. Madhvi Sharma	29572206	Ms. Madhvi Sharma
Master Programme Grievance	mdresult@ignou.ac.in	Shri Narender Kumar	29572212 29536103	Shri Narender Kumar
Bachelors Programme Grievance (except BA/BCOM/BSC programme)	bdresult@ignou.ac.in	Shri Narender Kumar	29572212 29536103	Shri Narender Kumar
Bachelors Programme Grievance (BA/BCOM/BSC programme)	bdresult@ignou.ac.in	Shri Devendra	29572211 29536743	Shri Devendra
Diploma programme Grievance	dpresult@ignou.ac.in	Shri Sunil Kumar	29572208	Shri Sunil Kumar
Certificate programme grievance	cpresult@ignou.ac.in	Shri Sunil Kumar	29572208	Shri Sunil Kumar
Practicals related grievances	practicalsed@ignou.ac.in	Shri Narender Kumar-II Shri Anil Kumar Singh	29572212 29536103	Shri Narender Kumar Shri Anil Kumar Singh
Verification of certificates and issuance of transcripts	gcverification@ignou.ac.in	Shri Karan Singh	29572210	Shri Karan Singh
Assignment related grievances	assignment@ignou.ac.in	Ms. Chetna Nirwan	29571319	Ms. Chetna Nirwan
Project related grievances	project@ignou.ac.in	Shri C.M. Singh Shri Jai Prakash	29571321 29571324	Shri C.M.Singh Shri Jai Prakash
Degree related grievances	convocation@ignou.ac.in	Shri Jyoti Prakash Kullu Shri P.V.D. Prasad	29572224 29535438	Shri Jyoti P. Kullu Shri P.V.D. Prasad
Use of unfair means (UFM) cases	ufmgroup@ignou.ac.in	Shri Sanjay Thakur	29572208	Shri Sanjay Thakur
Empanelment of evaluators	evaltrgroup@ignou.ac.in	Shri M.S. Rawat	29572211	Shri M.S. Rawat
Updation of GC& website related grievances	ksudhir@ignou.ac.in	Shri K. Sudhir Kumar	29572215	Shri K. Sudhir Kumar

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