

# **Monthly Monitoring Report –** **February 2019**

**Compiled by:**

**Regional Services Division, IGNOU HQ, New Delhi**

## Overall Picture

Activities under Advocacy and Promotion	484
Activities performed across Regional Centres	649070
Activities performed at Learner Support Centres	13383
Number of Learner Queries Handled	183378
Number of activities performed related to Research and Development	117
Activities performed with the help of MeLT Bus/Van	1
Number of SMS sent towards strengthening of the Learner Support Services	1312862

## Overall Picture of All Regional Centre's Across Various Parameters

<b>PART I- ACADEMIC ACTIVITIES</b>	<b>TOTAL</b>
<b>A. Advocacy and Promotion</b>	
Liasoning with Central /State Government Departments for land/building and other collaborative projects	30
Liasoning with Central /State Government Departments for collaborative projects, if any	56
Awareness Programme organized with students of Colleges for the promotion of IGNOU Programmes	75
Meeting arranged at Central/ State Units for creating awareness of IGNOU programmes	29
Awareness meeting for special drive SC/ST, transgender, weavers and other privileged group	13
Meeting with NGO's and other State Units for promoting BPP/BDP	7
Participation in Exhibitions, job fair, placement meetings etc	10
Number of press releases/ media publicity released	264
<b>TOTAL</b>	<b>484</b>
<b>B. Activities at the Regional Centre</b>	
Academic Counsellors Orientation Programme(s) organized by Regional Centre	11
Coordinators Meeting	20
Study Centre Staff Orientation Programme Organized by Regional Centre	21
Name (Programme Code) and Number of Programmes for which Project viva – voce held at Regional Centre	76
Number of Grievance Redressal Camp(s) organized at the Regional Centre	21
Number of visits to Examination Centres	26
Number of visits performed related to Monitoring of the activities of BPCCHN project	32
Number of New Study Centre Proposals sent to HQ	39
No of New Programmes Activation Proposals sent to HQ	36
Number of New Academic Counsellors Empanelment sent to School(s)	558
Number of New Counsellors added in the RSD portal	593
Monitoring of the 2% Assignments (Programme Wise) of the Study Centre(s)	3107
Number of Assignment Awards received at the Regional Centre	670648
Number of Assignment Awards entered online at Regional Centre (Cumulative-TEE Dec 219)	644530
<b>TOTAL :</b>	<b>649070</b>
<b>C. Activities at the Learner Support Centres</b>	
Induction Meeting(s)	31
Monitoring of Learner Support Centres	95
Face to Face Counselling sessions held at the study centres	9073
Practical Counselling Sessions held at the study centres	4046
Grievance Redressal Camp(s) organized at the Study Centre	138
<b>TOTAL :</b>	<b>13383</b>
<b>D. Learner / other Queries Handled</b>	
Post	12674

Email	23941
Phone	57207
IGram	7801
Face to Face	80136
Face Book, if applicable	1582
Twitter, if applicable	0
RTI	28
Court Cases	9
<b>TOTAL :</b>	<b>183378</b>
<b>E. Research and Academic Development Activities</b>	
Systemic Research Activity (ies) performed on strengthening of the Open and Distance Learning	8
Research Article Published	10
Conference Organized	1
Conference Attended	27
Faculty Development Programme(s) Organized	0
Faculty Development Programme(s) Attended	5
Participation in Interactive Radio Counseling Session (Gyan Vani/ AIR)	36
Participation in Doordarshan/ Other Electronic Media Channel programmes	8
Participation in Phone in Programmes on Career Counselling Organized by Print Media	2
Any other Activity...	20
<b>TOTAL :</b>	<b>117</b>
<b>F. Utilization of MeLT Bus/Van (wherever it is given by the University)</b>	
Support in Counselling Sessions	0
Digital Literacy for Rural Population	1
Mobile Study Centre activity (ies)	0
Any other...	0
<b>TOTAL :</b>	<b>1</b>
<b>G. Utilization of the SMS Service for Learner Support</b>	
Information regarding IGNOU programmes for New Admission	167506
Information regarding deficiency in the Fresh Admission Forms	84644
Information regarding Confirmation of New Admission	19437
Information regarding Induction Meeting	9031
Information regarding Face to Face Counseling schedule	38143
Information regarding collection of study material	60387
Information regarding submission of Assignment	39504
Information regarding Term End Examination Hall Ticket	5774
Information regarding Practical Examinations	2784
Information regarding Project Viva Voce, workshop	937
Information regarding declaration of the term end examination result	9831
Information regarding submission of the Re Registration form	46815
Information regarding placement activities	569059
Information regarding convocation/degree	88796
Any other (Innovation Club Open Session-cum-Enrichment session)	170214

	<b>TOTAL :</b>	<b>1312862</b>
<b>H. Other Activities at Regional Centre</b>		
Digital Initiatives		6
Unnat Bharat Abhiyaan /Village Adoption Activity(ies)		17
Swachh Bharat Abhiyaan Activity(ies)		6
Any other.....		13
	<b>TOTAL :</b>	<b>42</b>

# **ACADEMIC ACTIVITIES**

## Regional Centre wise Advocacy and Promotional Activities

S.No.	Regional Centre	Advocacy and Promotion (Awareness Progrqmmes/ Promotional Meetings etc)	% of Total
1	Agartala	8	1.65
2	Ahmedabad	3	0.62
3	Aizwal	11	2.27
4	Aligarh	1	0.21
5	Bangalore	10	2.07
6	Bhagalpur	1	0.21
7	Bhopal	7	1.45
8	Bhubneswar	36	7.44
9	Bijapur	7	1.45
10	Chandigarh	9	1.86
11	Chennai	8	1.65
12	Cochin	11	2.27
13	Darbhanga	0	0.00
14	Dehradun	5	1.03
15	Delhi-1	7	1.45
16	Delhi-2	1	0.21
17	Delhi-3	2	0.41
18	Deoghar	1	0.21
19	Gangtok	3	0.62
20	Guwahati	0	0.00
21	Hyderabad	12	2.48
22	Imphal	2	0.41
23	Itanagar	2	0.41
24	Jabalpur	5	1.03
25	Jaipur	28	5.79
26	Jammu	0	0.00
27	Jodhpur	24	4.96
28	Jorhat	0	0.00
29	Karnal	14	2.89
30	Khanna	3	0.62
31	Kohima	0	0.00
32	Kolkata	1	0.21
33	Koraput	0	0.00
34	Lucknow	17	3.51
35	Madurai	13	2.69
36	Mumbai	2	0.41
37	Nagpur	20	4.13
38	Noida	5	1.03
39	Panaji	1	0.21
40	Patna	43	8.88
41	Port Blair	55	11.36

42	Pune	0	0.00
43	Raghunathganj	0	0.00
44	Raipur	7	1.45
45	Rajkot	4	0.83
46	Ranchi	21	4.34
47	Saharsa	10	2.07
48	Shillong	2	0.41
49	Shimla	4	0.83
50	Siliguri	1	0.21
51	Srinagar	16	3.31
52	Thiruvanthapuram	7	1.45
53	Varanasi	12	2.48
54	Vatakara	5	1.03
55	Vijayawada	5	1.03
56	Vishakhapatnam	12	2.48
	<b>TOTAL</b>	<b>484</b>	<b>100.00</b>

## Regional Centre wise Research and Academic Development Activities

S.No.	Regional Centre	Research and Development Activities (Articles, Conference etc)	%Total
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	1	0.85
5	Bangalore	2	1.71
6	Bhagalpur	0	0.00
7	Bhopal	1	0.85
8	Bhubneswar	1	0.85
9	Bijapur	1	0.85
10	Chandigarh	2	1.71
11	Chennai	0	0.00
12	Cochin	5	4.27
13	Darbhanga	0	0.00
14	Dehradun	3	2.56
15	Delhi-1	7	5.98
16	Delhi-2	4	3.42
17	Delhi-3	3	2.56
18	Deoghar	1	0.85
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	5	4.27
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	1	0.85
25	Jaipur	7	5.98
26	Jammu	0	0.00
27	Jodhpur	3	2.56
28	Jorhat	0	0.00
29	Karnal	0	0.00
30	Khanna	1	0.85
31	Kohima	0	0.00
32	Kolkata	0	0.00
33	Koraput	2	1.71
34	Lucknow	3	2.56
35	Madurai	7	5.98
36	Mumbai	4	3.42
37	Nagpur	16	13.68
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	1	0.85
41	Port Blair	7	5.98

42	Pune	2	1.71
43	Raghunathganj	0	0.00
44	Raipur	0	0.00
45	Rajkot	3	2.56
46	Ranchi	0	0.00
47	Saharsa	0	0.00
48	Shillong	1	0.85
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	2	1.71
52	Thiruvanthapuram	0	0.00
53	Varanasi	11	9.40
54	Vatakara	4	3.42
55	Vijayawada	2	1.71
56	Vishakhapatnam	4	3.42
	<b>TOTAL</b>	<b>117</b>	<b>100.00</b>

### Regional Centre wise LSC Monitoring Visits

S.No.	RC Name	LSC Monitoring Visits	%of Total Monitoring Visits
1	AGARTALA	11	11.58
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	7	7.37
5	Bangalore	4	4.21
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	2	2.11
9	Bijapur	2	2.11
10	Chandigarh	0	0.00
11	Chennai	0	0.00
12	Cochin	1	1.05
13	Darbhanga	0	0.00
14	Dehradun	2	2.11
15	Delhi-1	4	4.21
16	Delhi-2	6	6.32
17	Delhi-3	1	1.05
18	Deoghar	2	2.11
19	Gangtok	1	1.05
20	Guwahati	0	0.00
21	Hyderabad	3	3.16
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	0	0.00
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	3	3.16
29	Karnal	2	2.11
30	Khanna	0	0.00
31	Kohima	2	2.11
32	Kolkata	4	4.21
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	0	0.00
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	2	2.11
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	2	2.11
42	Pune	0	0.00
43	Raghunathganj	0	0.00

44	Raipur	1	1.05
45	Rajkot	0	0.00
46	Ranchi	9	9.47
47	Saharsa	1	1.05
48	Shillong	2	2.11
49	Shimla	0	0.00
50	Siliguri	1	1.05
51	Srinagar	5	5.26
52	Thiruvanthapuram	2	2.11
53	Varanasi	5	5.26
54	Vatakara	0	0.00
55	Vijayawada	1	1.05
56	Vishakhapatnam	7	7.37
	<b>TOTAL</b>	<b>95</b>	<b>100.00</b>

**Regional Centre wise Coordinators Meet, Academic Counselors/ LSC Staff  
Orientation Prog**

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	2	3.85
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	0	0.00
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	0	0.00
9	Bijapur	1	1.92
10	Chandigarh	3	5.77
11	Chennai	3	5.77
12	Cochin	3	5.77
13	Darbhanga	1	1.92
14	Dehradun	0	0.00
15	Delhi-1	1	1.92
16	Delhi-2	2	3.85
17	Delhi-3	0	0.00
18	Deoghar	1	1.92
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	2	3.85
22	Imphal	6	11.54
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	0	0.00
26	Jammu	0	0.00
27	Jodhpur	16	30.77
28	Jorhat	0	0.00
29	Karnal	0	0.00
30	Khanna	0	0.00
31	Kohima	0	0.00
32	Kolkata	0	0.00
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	0	0.00
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	1	1.92
41	Port Blair	0	0.00
42	Pune	0	0.00

43	Raghunathganj	0	0.00
44	Raipur	0	0.00
45	Rajkot	1	1.92
46	Ranchi	2	3.85
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	1	1.92
52	Thiruvanthapuram	1	1.92
53	Varanasi	0	0.00
54	Vatakara	0	0.00
55	Vijayawada	0	0.00
56	Vishakhapatnam	5	9.62
	<b>TOTAL</b>	<b>52</b>	<b>100.00</b>

## Regional Centre wise Academic Counseling

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	70	0.77
4	Aligarh	194	2.14
5	Bangalore	37	0.41
6	Bhagalpur	15	0.17
7	Bhopal	20	0.22
8	Bhubneswar	60	0.66
9	Bijapur	0	0.00
10	Chandigarh	45	0.50
11	Chennai	265	2.92
12	Cochin	234	2.58
13	Darbhangha	247	2.72
14	Dehradun	75	0.83
15	Delhi-1	2301	25.36
16	Delhi-2	1180	13.01
17	Delhi-3	0	0.00
18	Deoghar	127	1.40
19	Gangtok	24	0.26
20	Guwahati	0	0.00
21	Hyderabad	130	1.43
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	195	2.15
25	Jaipur	155	1.71
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	177	1.95
29	Karnal	0	0.00
30	Khanna	327	3.60
31	Kohima	0	0.00
32	Kolkata	1012	11.15
33	Koraput	65	0.72
34	Lucknow	0	0.00
35	Madurai	8	0.09
36	Mumbai	146	1.61
37	Nagpur	0	0.00
38	Noida	480	5.29
39	Panaji	0	0.00
40	Patna	341	3.76
41	Port Blair	4	0.04
42	Pune	0	0.00
43	Raghunathganj	325	3.58

44	Raipur	0	0.00
45	Rajkot	0	0.00
46	Ranchi	103	1.14
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	220	2.42
52	Thiruvanthapuram	0	0.00
53	Varanasi	52	0.57
54	Vatakara	329	3.63
55	Vijayawada	0	0.00
56	Vishakhapatnam	110	1.21
	<b>TOTAL</b>	<b>9073</b>	<b>100.00</b>

## Regional Centre wise Assignment Monitoring

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	76	2.45
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	0	0.00
9	Bijapur	0	0.00
10	Chandigarh	0	0.00
11	Chennai	0	0.00
12	Cochin	15	0.48
13	Darbhanga	0	0.00
14	Dehradun	30	0.97
15	Delhi-1	0	0.00
16	Delhi-2	47	1.51
17	Delhi-3	0	0.00
18	Deoghar	25	0.80
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	11	0.35
25	Jaipur	4	0.13
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	0	0.00
29	Karnal	0	0.00
30	Khanna	0	0.00
31	Kohima	4	0.13
32	Kolkata	2855	91.89
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	0	0.00
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	0	0.00
43	Raghunathganj	0	0.00

44	Raipur	0	0.00
45	Rajkot	3	0.10
46	Ranchi	37	1.19
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	0	0.00
52	Thiruvanthapuram	0	0.00
53	Varanasi	0	0.00
54	Vatakara	0	0.00
55	Vijayawada	0	0.00
56	Vishakhapatnam	0	0.00
	<b>TOTAL</b>	<b>3107</b>	<b>100.00</b>

**LEARNER SUPPORT  
&  
GRIEVANCE REDRESSAL**

### Regional Centre wise Learner Queries Handled

S.No.	Regional Centre	Learner Queries Handled (Email/Phone/FB etc)	% of Total
1	AGARTALA	576	0.31
2	Ahmedabad	1032	0.56
3	Aizwal	267	0.15
4	Aligarh	570	0.31
5	Bangalore	3679	2.01
6	Bhagalpur	0	0.00
7	Bhopal	837	0.46
8	Bhubneswar	2947	1.61
9	Bijapur	626	0.34
10	Chandigarh	6372	3.47
11	Chennai	2235	1.22
12	Cochin	2661	1.45
13	Darbhanga	1374	0.75
14	Dehradun	2175	1.19
15	Delhi-1	14281	7.79
16	Delhi-2	26418	14.41
17	Delhi-3	20970	11.44
18	Deoghar	3379	1.84
19	Gangtok	1408	0.77
20	Guwahati	1903	1.04
21	Hyderabad	6908	3.77
22	Imphal	40	0.02
23	Itanagar	8158	4.45
24	Jabalpur	383	0.21
25	Jaipur	2589	1.41
26	Jammu	197	0.11
27	Jodhpur	1467	0.80
28	Jorhat	1843	1.01
29	Karnal	3472	1.89
30	Khanna	733	0.40
31	Kohima	1145	0.62
32	Kolkata	7518	4.10
33	Koraput	896	0.49
34	Lucknow	2425	1.32
35	Madurai	413	0.23
36	Mumbai	4066	2.22
37	Nagpur	1951	1.06
38	Noida	4968	2.71
39	Panaji	3010	1.64
40	Patna	3658	1.99
41	Port Blair	1172	0.64
42	Pune	1	0.00

43	Raghunathganj	1065	0.58
44	Raipur	944	0.51
45	Rajkot	272	0.15
46	Ranchi	7228	3.94
47	Saharsa	680	0.37
48	Shillong	64	0.03
49	Shimla	2471	1.35
50	Siliguri	3812	2.08
51	Srinagar	1833	1.00
52	Thiruvanthapuram	7762	4.23
53	Varanasi	2289	1.25
54	Vatakara	2599	1.42
55	Vijayawada	882	0.48
56	Vishakhapatnam	754	0.41
	<b>TOTAL</b>	<b>183378</b>	<b>100.00</b>

### Regional Centre wise SMS Utilisation

S.No.	Regional Centre	Use of SMS for learner support	% Total
1	AGARTALA	5192	0.40
2	Ahmedabad	17	0.00
3	Aizwal	1113	0.08
4	Aligarh	4806	0.37
5	Bangalore	7800	0.59
6	Bhagalpur	3671	0.28
7	Bhopal	11161	0.85
8	Bhubneswar	26800	2.04
9	Bijapur	1459	0.11
10	Chandigarh	4377	0.33
11	Chennai	0	0.00
12	Cochin	34669	2.64
13	Darbhanga	1137	0.09
14	Dehradun	758	0.06
15	Delhi-1	303414	23.11
16	Delhi-2	359697	27.40
17	Delhi-3	75687	5.77
18	Deoghar	4997	0.38
19	Gangtok	9318	0.71
20	Guwahati	10677	0.81
21	Hyderabad	26073	1.99
22	Imphal	74	0.01
23	Itanagar	1554	0.12
24	Jabalpur	785	0.06
25	Jaipur	32366	2.47
26	Jammu	9205	0.70
27	Jodhpur	1380	0.11
28	Jorhat	7057	0.54
29	Karnal	78925	6.01
30	Khanna	1405	0.11
31	Kohima	3283	0.25
32	Kolkata	2189	0.17
33	Koraput	150	0.01
34	Lucknow	15400	1.17
35	Madurai	137	0.01
36	Mumbai	3375	0.26
37	Nagpur	6567	0.50
38	Noida	9279	0.71
39	Panaji	225	0.02
40	Patna	74997	5.71
41	Port Blair	0	0.00
42	Pune	2921	0.22

43	Raghunathganj	0	0.00
44	Raipur	226	0.02
45	Rajkot	1893	0.14
46	Ranchi	73241	5.58
47	Saharsa	689	0.05
48	Shillong	4430	0.34
49	Shimla	17433	1.33
50	Siliguri	8661	0.66
51	Srinagar	19720	1.50
52	Thiruvanthapuram	2922	0.22
53	Varanasi	4899	0.37
54	Vatakara	19057	1.45
55	Vijayawada	1607	0.12
56	Vishakhapatnam	13987	1.07
	<b>TOTAL</b>	<b>1312862</b>	<b>100.00</b>

## Regional Centre wise Activities at LSC

S.No.	Regional Centre	Activities at the Learner Support Centres (Induction, Monitoring, Counseling etc)	% of Total
1	AGARTALA	15	0.11
2	Ahmedabad	0	0.00
3	Aizwal	70	0.52
4	Aligarh	236	1.76
5	Bangalore	63	0.47
6	Bhagalpur	23	0.17
7	Bhopal	20	0.15
8	Bhubneswar	65	0.49
9	Bijapur	1308	9.77
10	Chandigarh	67	0.50
11	Chennai	278	2.08
12	Cochin	308	2.30
13	Darbhanga	247	1.85
14	Dehradun	89	0.67
15	Delhi-1	2810	21.00
16	Delhi-2	1429	10.68
17	Delhi-3	183	1.37
18	Deoghar	129	0.96
19	Gangtok	25	0.19
20	Guwahati	0	0.00
21	Hyderabad	190	1.42
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	284	2.12
25	Jaipur	232	1.73
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	186	1.39
29	Karnal	18	0.13
30	Khanna	387	2.89
31	Kohima	4	0.03
32	Kolkata	1394	10.42
33	Koraput	68	0.51
34	Lucknow	0	0.00
35	Madurai	18	0.13
36	Mumbai	250	1.87
37	Nagpur	0	0.00
38	Noida	958	7.16
39	Panaji	0	0.00
40	Patna	709	5.30

41	Port Blair	11	0.08
42	Pune	0	0.00
43	Raghunathganj	367	2.74
44	Raipur	2	0.01
45	Rajkot	0	0.00
46	Ranchi	131	0.98
47	Saharsa	1	0.01
48	Shillong	9	0.07
49	Shimla	28	0.21
50	Siliguri	1	0.01
51	Srinagar	232	1.73
52	Thiruvanthapuram	2	0.01
53	Varanasi	57	0.43
54	Vatakara	347	2.59
55	Vijayawada	10	0.07
56	Vishakhapatnam	122	0.91
	<b>TOTAL</b>	<b>13383</b>	<b>100.00</b>