

Dear Internet User,

Greetings!

Hope, you are using Internet to access Social Media, Email, Citizen Services, paying Utility Bills Online and also E-Commerce Portals.

One must appreciate the Information & Communication Technologies (ICTs) for experiencing the Power of ICT.

But, it is the time to have Self-Awareness and Alertness too in usage of Internet for various purposes in Everyday Life.

### **Some Best Practices to be Followed**

- i. Set Strong Passwords atleast 8 to 10 characters length (mix of Alphabets (lower-case and upper-case), Numerals and Special Characters (!,@,#,\$,%, etc) in all Online Portals/Websites, which are sensitive like Internet Banking, Email and Others such.
- ii. Don't save such Passwords in any handheld Electronic Devices like Mobile Phones, Desktop Computers, Laptops, Tablet PCs, etc.
- iii. Set all Financial Limits at Minimum, while using Internet Banking. Can change limits on demand, when needed.
- iv. Avoid use of Credit/Debit cards for payment of smaller amounts; instead use Cash
- v. Avoid use of Public/Free WiFi Networks for Financial or any other Online Transactions, which are Sensitive.
- vi. Avoid Downloading of Mobile Apps from unauthorized Websites and use minimum essential Mobile Apps.
- vii. Don't open Emails, which are suspicious; instead simply delete. Keep it in mind that nothing is free.
- viii. Avoid sharing of sensitive personal information through insecure Websites (doesn't have HTTPS Protocol. For Ex a secure Website address is like : <https://website-address>).
- ix. Avoid sharing of any Text/Audio/Video clips, which are controversial over Social Media or any other Networks. Identity is well captured.
- x. Minimize use of Smart Electronic Devices, else they will take away your Smartness and made more dependent.

- xi. Report a Cyber Crime Complaint, if any on ‘National Cyber Crime Reporting Portal’ (<https://www.cybercrime.gov.in/>), Govt. of India.

At Last, but not Least

**“Controlled, Cautious and Conscious Digital Access Leads Life Comfortable”**

**Chief Information Security Officer**