

Monthly Monitoring Report – **June 2019**

Compiled by:

Regional Services Division, IGNOU HQ, New Delhi

Overall Picture

Activities under Advocacy and Promotion	516
Activities performed across Regional Centres	2688
Activities performed at Learner Support Centres	2281
Number of Learner Queries Handled	188522
Number of activities performed related to Research and Development	84
Activities performed with the help of MeLT Bus/Van	1
Number of SMS sent towards strengthening of the Learner Support Services	1675724

Overall Picture of All Regional Centre's Across Various Parameters

PART I- ACADEMIC ACTIVITIES	TOTAL
A. Advocacy and Promotion	
Liasoning with Central /State Government Departments for land/building and other collaborative projects	35
Liasoning with Central /State Government Departments for collaborative projects, if any	26
Awareness Programme organized with students of Colleges for the promotion of IGNOU Programmes	66
Meeting arranged at Central/ State Units for creating awareness of IGNOU programmes	27
Awareness meeting for special drive SC/ST, transgender, weavers and other privileged group	37
Meeting with NGO's and other State Units for promoting BPP/BDP	30
Participation in Exhibitions, job fair, placement meetings etc	18
Number of press releases/ media publicity released	277
TOTAL	516
B. Activities at the Regional Centre	
Academic Counsellors Orientation Programme(s) organized by Regional Centre	0
Coordinators Meeting	3
Study Centre Staff Orientation Programme Organized by Regional Centre	6
Name (Programme Code) and Number of Programmes for which Project viva – voce held at Regional Centre	13
Number of Grievance Redressal Camp(s) organized at the Regional Centre	143
Number of visits to Examination Centres	1802
Number of visits performed related to Monitoring of the activities of BPCCHN project	26
Number of New Study Centre Proposals sent to HQ	40
No of New Programmes Activation Proposals sent to HQ	32
Number of New Academic Counsellors Empanelment sent to School(s)	239
Number of New Counsellors added in the RSD portal	384
TOTAL :	2688
C. Activities at the Learner Support Centres	
Induction Meeting(s)	1
Monitoring of Learner Support Centres	160
Face to Face Counselling sessions held at the study centres	1711
Practical Counselling Sessions held at the study centres	357
Grievance Redressal Camp(s) organized at the Study Centre	52
TOTAL :	2281
D. Learner / other Queries Handled	
Post	11219
Email	31903

Phone	49638
IGram	7277
Face to Face	85968
Face Book, if applicable	2457
Twitter, if applicable	0
RTI	49
Court Cases	11
TOTAL :	188522
E. Research and Academic Development Activities	
Systemic Research Activity (ies) performed on strengthening of the Open and Distance Learning	5
Research Article Published	9
Conference Organized	0
Conference Attended	4
Faculty Development Programme(s) Organized	4
Faculty Development Programme(s) Attended	2
Participation in Interactive Radio Counseling Session (Gyan Vani/ AIR)	26
Participation in Doordarshan/ Other Electronic Media Channel programmes	10
Participation in Phone in Programmes on Career Counselling Organized by Print Media	10
Any other Activity...	14
TOTAL :	84
F. Utilization of MeLT Bus/Van (wherever it is given by the University)	
Support in Counselling Sessions	0
Digital Literacy for Rural Population	0
Mobile Study Centre activity (ies)	0
Any other...	1
TOTAL :	1
G. Utilization of the SMS Service for Learner Support	
Information regarding IGNOU programmes for New Admission	535741
Information regarding deficiency in the Fresh Admission Forms	17044
Information regarding Confirmation of New Admission	118
Information regarding Induction Meeting	330
Information regarding Face to Face Counseling schedule	819
Information regarding collection of study material	107678
Information regarding submission of Assignment	25000
Information regarding Term End Examination Hall Ticket	82425
Information regarding Practical Examinations	39502
Information regarding Project Viva Voce, workshop	2350
Information regarding declaration of the term end examination result	1692
Information regarding submission of the Re Registration form	623984
Information regarding placement activities	125264
Information regarding convocation/degree	9327
Any other (Innovation Club Open Session-cum-Enrichment session)	104450

	TOTAL :	1675724
H. Other Activities at Regional Centre		
Digital Initiatives		8
Unnat Bharat Abhiyaan /Village Adoption Activity(ies)		13
Swachh Bharat Abhiyaan Activity(ies)		37
Any other.....		17
	TOTAL :	75

ACADEMIC ACTIVITIES

Regional Centre wise Advocacy and Promotional Activities

S.No.	Regional Centre	Advocacy and Promotion (Awareness Progrqammes/ Promotional Meetings etc)	% of Total
1	Agartala	5	0.97
2	Ahmedabad	5	0.97
3	Aizwal	7	1.36
4	Aligarh	4	0.78
5	Bangalore	25	4.84
6	Bhagalpur	15	2.91
7	Bhopal	18	3.49
8	Bhubneswar	14	2.71
9	Bijapur	15	2.91
10	Chandigarh	19	3.68
11	Chennai	3	0.58
12	Cochin	9	1.74
13	Darbhanga	2	0.39
14	Dehradun	12	2.33
15	Delhi-1	3	0.58
16	Delhi-2	3	0.58
17	Delhi-3	0	0.00
18	Deoghar	17	3.29
19	Gangtok	3	0.58
20	Guwahati	2	0.39
21	Hyderabad	11	2.13
22	Imphal	1	0.19
23	Itanagar	4	0.78
24	Jabalpur	18	3.49
25	Jaipur	33	6.40
26	Jammu	1	0.19
27	Jodhpur	18	3.49
28	Jorhat	1	0.19
29	Karnal	21	4.07
30	Khanna	0	0.00
31	Kohima	14	2.71
32	Kolkata	2	0.39
33	Koraput	9	1.74
34	Lucknow	1	0.19
35	Madurai	10	1.94
36	Mumbai	3	0.58
37	Nagpur	14	2.71
38	Noida	2	0.39
39	Panaji	2	0.39
40	Patna	18	3.49
41	Port Blair	27	5.23
42	Pune	1	0.19

43	Raghunathganj	0	0.00
44	Raipur	7	1.36
45	Rajkot	8	1.55
46	Ranchi	1	0.19
47	Saharsa	8	1.55
48	Shillong	1	0.19
49	Shimla	7	1.36
50	Siliguri	3	0.58
51	Srinagar	1	0.19
52	Thiruvanthapuram	6	1.16
53	Varanasi	12	2.33
54	Vatakara	21	4.07
55	Vijayawada	44	8.53
56	Vishakhapatnam	5	0.97
	TOTAL	516	100.00

Regional Centre wise Research and Academic Development Activities

S.No.	Regional Centre	Research and Development Activities (Articles, Conference etc)	%Total
1	Agartala	0	0.00
2	Ahmedabad	3	3.57
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	2	2.38
6	Bhagalpur	1	1.19
7	Bhopal	7	8.33
8	Bhubneswar	2	2.38
9	Bijapur	0	0.00
10	Chandigarh	1	1.19
11	Chennai	3	3.57
12	Cochin	1	1.19
13	Darbhanga	1	1.19
14	Dehradun	1	1.19
15	Delhi-1	3	3.57
16	Delhi-2	0	0.00
17	Delhi-3	0	0.00
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	2	2.38
25	Jaipur	13	15.48
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	2	2.38
29	Karnal	1	1.19
30	Khanna	0	0.00
31	Kohima	0	0.00
32	Kolkata	0	0.00
33	Koraput	0	0.00
34	Lucknow	3	3.57
35	Madurai	0	0.00
36	Mumbai	2	2.38
37	Nagpur	5	5.95
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	1	1.19
41	Port Blair	11	13.10
42	Pune	0	0.00

43	Raghunathganj	0	0.00
44	Raipur	0	0.00
45	Rajkot	1	1.19
46	Ranchi	1	1.19
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	0	0.00
52	Thiruvanthapuram	0	0.00
53	Varanasi	8	9.52
54	Vatakara	1	1.19
55	Vijayawada	6	7.14
56	Vishakhapatnam	2	2.38
	TOTAL	84	100.00

Regional Centre wise LSC Monitoring Visits

S.No.	RC Name	LSC Monitoring Visits	%of Total Monitoring Visits
1	AGARTALA	9	5.63
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	8	5.00
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	7	4.38
9	Bijapur	2	1.25
10	Chandigarh	6	3.75
11	Chennai	5	3.13
12	Cochin	2	1.25
13	Darbhanga	2	1.25
14	Dehradun	5	3.13
15	Delhi-1	4	2.50
16	Delhi-2	0	0.00
17	Delhi-3	3	1.88
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	11	6.88
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	48	30.00
26	Jammu	0	0.00
27	Jodhpur	1	0.63
28	Jorhat	0	0.00
29	Karnal	0	0.00
30	Khanna	0	0.00
31	Kohima	3	1.88
32	Kolkata	0	0.00
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	1	0.63
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	20	12.50
42	Pune	2	1.25
43	Raghunathganj	4	2.50

44	Raipur	0	0.00
45	Rajkot	0	0.00
46	Ranchi	1	0.63
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	2	1.25
50	Siliguri	1	0.63
51	Srinagar	0	0.00
52	Thiruvanthapuram	8	5.00
53	Varanasi	0	0.00
54	Vatakara	0	0.00
55	Vijayawada	0	0.00
56	Vishakhapatnam	5	3.13
	TOTAL	160	100.00

**Regional Centre wise Coordinators Meet, Academic Counselors/ LSC Staff
Orientation Prog**

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	2	22.22
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	0	0.00
9	Bijapur	0	0.00
10	Chandigarh	0	0.00
11	Chennai	0	0.00
12	Cochin	0	0.00
13	Darbhanga	0	0.00
14	Dehradun	0	0.00
15	Delhi-1	1	11.11
16	Delhi-2	0	0.00
17	Delhi-3	0	0.00
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	1	11.11
25	Jaipur	0	0.00
26	Jammu	1	11.11
27	Jodhpur	2	22.22
28	Jorhat	0	0.00
29	Karnal	0	0.00
30	Khanna	0	0.00
31	Kohima	0	0.00
32	Kolkata	0	0.00
33	Koraput	0	0.00
34	Lucknow	2	22.22
35	Madurai	0	0.00
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	0	0.00

43	Raghunathganj	0	0.00
44	Raipur	0	0.00
45	Rajkot	0	0.00
46	Ranchi	0	0.00
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	0	0.00
52	Thiruvanthapuram	0	0.00
53	Varanasi	0	0.00
54	Vatakara	0	0.00
55	Vijayawada	0	0.00
56	Vishakhapatnam	0	0.00
	TOTAL	9	100.00

Regional Centre wise Academic Counseling

S.No.	RC Name	Number	%of Total Counseling
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	0	0.00
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	800	46.76
9	Bijapur	0	0.00
10	Chandigarh	52	3.04
11	Chennai	0	0.00
12	Cochin	37	2.16
13	Darbhanga	0	0.00
14	Dehradun	0	0.00
15	Delhi-1	209	12.22
16	Delhi-2	179	10.46
17	Delhi-3	14	0.82
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	12	0.70
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	130	7.60
25	Jaipur	107	6.25
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	12	0.70
29	Karnal	0	0.00
30	Khanna	0	0.00
31	Kohima	0	0.00
32	Kolkata	0	0.00
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	0	0.00
36	Mumbai	13	0.76
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	0	0.00
43	Raghunathganj	25	1.46

44	Raipur	0	0.00
45	Rajkot	3	0.18
46	Ranchi	0	0.00
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	0	0.00
52	Thiruvanthapuram	0	0.00
53	Varanasi	0	0.00
54	Vatakara	121	7.07
55	Vijayawada	0	0.00
56	Vishakhapatnam	0	0.00
	TOTAL	1711	100.00

Regional Centre wise Assignment Monitoring

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	0	0.00
6	Bhagalpur	6	0.35
7	Bhopal	0	0.00
8	Bhubneswar	0	0.00
9	Bijapur	2	0.12
10	Chandigarh	0	0.00
11	Chennai	8	0.47
12	Cochin	0	0.00
13	Darbhanga	0	0.00
14	Dehradun	0	0.00
15	Delhi-1	0	0.00
16	Delhi-2	4	0.23
17	Delhi-3	9	0.52
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	0	0.00
26	Jammu	3	0.17
27	Jodhpur	1	0.06
28	Jorhat	0	0.00
29	Karnal	0	0.00
30	Khanna	0	0.00
31	Kohima	8	0.47
32	Kolkata	1281	74.69
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	0	0.00
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	0	0.00
43	Raghunathganj	22	1.28

44	Raipur	0	0.00
45	Rajkot	5	0.29
46	Ranchi	136	7.93
47	Saharsa	0	0.00
48	Shillong	7	0.41
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	8	0.47
52	Thiruvanthapuram	212	12.36
53	Varanasi	0	0.00
54	Vatakara	0	0.00
55	Vijayawada	3	0.17
56	Vishakhapatnam	0	0.00
	TOTAL	1715	100.00

**LEARNER SUPPORT
&
GRIEVANCE REDRESSAL**

Regional Centre wise Learner Queries Handled

S.No.	Regional Centre	Learner Queries Handled (Email/Phone/FB etc)	% of Total
1	AGARTALA	805	0.43
2	Ahmedabad	2198	1.17
3	Aizwal	435	0.23
4	Aligarh	449	0.24
5	Bangalore	5220	2.77
6	Bhagalpur	1825	0.97
7	Bhopal	1403	0.74
8	Bhubneswar	5992	3.18
9	Bijapur	387	0.21
10	Chandigarh	2995	1.59
11	Chennai	2355	1.25
12	Cochin	2925	1.55
13	Darbhanga	1665	0.88
14	Dehradun	2058	1.09
15	Delhi-1	9261	4.91
16	Delhi-2	13266	7.04
17	Delhi-3	22440	11.90
18	Deoghar	1662	0.88
19	Gangtok	1081	0.57
20	Guwahati	1555	0.82
21	Hyderabad	130	0.07
22	Imphal	34	0.02
23	Itanagar	179	0.09
24	Jabalpur	367	0.19
25	Jaipur	3186	1.69
26	Jammu	13757	7.30
27	Jodhpur	2055	1.09
28	Jorhat	2572	1.36
29	Karnal	19694	10.45
30	Khanna	373	0.20
31	Kohima	1749	0.93
32	Kolkata	5866	3.11
33	Koraput	388	0.21
34	Lucknow	4113	2.18
35	Madurai	369	0.20
36	Mumbai	6095	3.23
37	Nagpur	2851	1.51
38	Noida	4550	2.41
39	Panaji	2143	1.14
40	Patna	2575	1.37
41	Port Blair	1414	0.75
42	Pune	2895	1.54
43	Raghunathganj	1313	0.70

44	Raipur	452	0.24
45	Rajkot	592	0.31
46	Ranchi	6801	3.61
47	Saharsa	620	0.33
48	Shillong	452	0.24
49	Shimla	1762	0.93
50	Siliguri	2317	1.23
51	Srinagar	2392	1.27
52	Thiruvanthapuram	8388	4.45
53	Varanasi	2649	1.41
54	Vatakara	2309	1.22
55	Vijayawada	411	0.22
56	Vishakhapatnam	732	0.39
	TOTAL	188522	100.00

Regional Centre wise SMS Utilisation

S.No.	Regional Centre	Use of SMS for learner support	% Total
1	AGARTALA	17645	1.05
2	Ahmedabad	931	0.06
3	Aizwal	2301	0.14
4	Aligarh	6538	0.39
5	Bangalore	28542	1.70
6	Bhagalpur	1483	0.09
7	Bhopal	8830	0.53
8	Bhubneswar	166700	9.95
9	Bijapur	2117	0.13
10	Chandigarh	32300	1.93
11	Chennai	5003	0.30
12	Cochin	30721	1.83
13	Darbhanga	316	0.02
14	Dehradun	8511	0.51
15	Delhi-1	77538	4.63
16	Delhi-2	21156	1.26
17	Delhi-3	234758	14.01
18	Deoghar	3603	0.22
19	Gangtok	13525	0.81
20	Guwahati	7984	0.48
21	Hyderabad	43425	2.59
22	Imphal	0	0.00
23	Itanagar	3300	0.20
24	Jabalpur	1047	0.06
25	Jaipur	7330	0.44
26	Jammu	11046	0.66
27	Jodhpur	28980	1.73
28	Jorhat	5032	0.30
29	Karnal	86049	5.14
30	Khanna	439	0.03
31	Kohima	5029	0.30
32	Kolkata	16721	1.00
33	Koraput	3752	0.22
34	Lucknow	29990	1.79
35	Madurai	42978	2.56
36	Mumbai	2840	0.17
37	Nagpur	8127	0.48
38	Noida	36935	2.20
39	Panaji	3440	0.21
40	Patna	172205	10.28
41	Port Blair	4	0.00
42	Pune	7038	0.42
43	Raghunathganj	41	0.00

44	Raipur	26753	1.60
45	Rajkot	333	0.02
46	Ranchi	93770	5.60
47	Saharsa	6032	0.36
48	Shillong	17992	1.07
49	Shimla	34092	2.03
50	Siliguri	24682	1.47
51	Srinagar	6500	0.39
52	Thiruvanthapuram	910	0.05
53	Varanasi	15544	0.93
54	Vatakara	237498	14.17
55	Vijayawada	3156	0.19
56	Vishakhapatnam	22212	1.33
	TOTAL	1675724	100.00

Regional Centre wise Activities at LSC

S.No.	Regional Centre	Activities at the Learner Support Centres (Induction, Monitoring, Counseling etc)	% of Total
1	AGARTALA	11	0.48
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	16	0.70
6	Bhagalpur	0	0.00
7	Bhopal	2	0.09
8	Bhubneswar	807	35.38
9	Bijapur	2	0.09
10	Chandigarh	279	12.23
11	Chennai	5	0.22
12	Cochin	40	1.75
13	Darbhangha	2	0.09
14	Dehradun	9	0.39
15	Delhi-1	221	9.69
16	Delhi-2	179	7.85
17	Delhi-3	17	0.75
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	71	3.11
21	Hyderabad	28	1.23
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	130	5.70
25	Jaipur	167	7.32
26	Jammu	0	0.00
27	Jodhpur	1	0.04
28	Jorhat	12	0.53
29	Karnal	6	0.26
30	Khanna	0	0.00
31	Kohima	3	0.13
32	Kolkata	0	0.00
33	Koraput	0	0.00
34	Lucknow	2	0.09
35	Madurai	1	0.04
36	Mumbai	13	0.57
37	Nagpur	0	0.00
38	Noida	26	1.14
39	Panaji	0	0.00
40	Patna	0	0.00

41	Port Blair	20	0.88
42	Pune	2	0.09
43	Raghunathganj	41	1.80
44	Raipur	0	0.00
45	Rajkot	2	0.09
46	Ranchi	5	0.22
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	2	0.09
50	Siliguri	1	0.04
51	Srinagar	0	0.00
52	Thiruvanthapuram	9	0.39
53	Varanasi	0	0.00
54	Vatakara	144	6.31
55	Vijayawada	0	0.00
56	Vishakhapatnam	5	0.22
	TOTAL	2281	100.00