

Monthly Monitoring Report –
May 2019

Compiled by:

Regional Services Division, IGNOU HQ, New Delhi

Overall Picture

Activities under Advocacy and Promotion	425
Activities performed across Regional Centres	2245
Activities performed at Learner Support Centres	19373
Number of Learner Queries Handled	183289
Number of activities performed related to Research and Development	99
Activities performed with the help of MeLT Bus/Van	12
Number of SMS sent towards strengthening of the Learner Support Services	1712884

Overall Picture of All Regional Centre's Across Various Parameters

PART I- ACADEMIC ACTIVITIES	TOTAL
A. Advocacy and Promotion	
Liasoning with Central /State Government Departments for land/building and other collaborative projects	28
Liasoning with Central /State Government Departments for collaborative projects, if any	40
Awareness Programme organized with students of Colleges for the promotion of IGNOU Programmes	78
Meeting arranged at Central/ State Units for creating awareness of IGNOU programmes	19
Awareness meeting for special drive SC/ST, transgender, weavers and other privileged group	19
Meeting with NGO's and other State Units for promoting BPP/BDP	22
Participation in Exhibitions, job fair, placement meetings etc	12
Number of press releases/ media publicity released	207
TOTAL	425
B. Activities at the Regional Centre	
Academic Counsellors Orientation Programme(s) organized by Regional Centre	9
Coordinators Meeting	20
Study Centre Staff Orientation Programme Organized by Regional Centre	27
Name (Programme Code) and Number of Programmes for which Project viva – voce held at Regional Centre	570
Number of Grievance Redressal Camp(s) organized at the Regional Centre	43
Number of visits to Examination Centres	102
Number of visits performed related to Monitoring of the activities of BPCCHN project	72
Number of New Study Centre Proposals sent to HQ	67
No of New Programmes Activation Proposals sent to HQ	24
Number of New Academic Counsellors Empanelment sent to School(s)	442
Number of New Counsellors added in the RSD portal	869
TOTAL :	2245
C. Activities at the Learner Support Centres	
Induction Meeting(s)	22
Monitoring of Learner Support Centres	186
Face to Face Counselling sessions held at the study centres	13097
Practical Counselling Sessions held at the study centres	6035
Grievance Redressal Camp(s) organized at the Study Centre	33
TOTAL :	19373
D. Learner / other Queries Handled	
Post	17127
Email	35842
Phone	50880
IGram	8455

Face to Face	67398
Face Book, if applicable	3549
Twitter, if applicable	0
RTI	28
Court Cases	10
TOTAL :	183289
E. Research and Academic Development Activities	
Systemic Research Activity (ies) performed on strengthening of the Open and Distance Learning	8
Research Article Published	5
Conference Organized	0
Conference Attended	8
Faculty Development Programme(s) Organized	1
Faculty Development Programme(s) Attended	11
Participation in Interactive Radio Counseling Session (Gyan Vani/ AIR)	28
Participation in Doordarshan/ Other Electronic Media Channel programmes	4
Participation in Phone in Programmes on Career Counselling Organized by Print Media	4
Any other Activity...	30
TOTAL :	99
F. Utilization of MeLT Bus/Van (wherever it is given by the University)	
Support in Counselling Sessions	2
Digital Literacy for Rural Population	0
Mobile Study Centre activity (ies)	2
Any other...	8
TOTAL :	12
G. Utilization of the SMS Service for Learner Support	
Information regarding IGNOU programmes for New Admission	96590
Information regarding deficiency in the Fresh Admission Forms	465
Information regarding Confirmation of New Admission	3088
Information regarding Induction Meeting	5886
Information regarding Face to Face Counseling schedule	21128
Information regarding collection of study material	85875
Information regarding submission of Assignment	58652
Information regarding Term End Examination Hall Ticket	327586
Information regarding Practical Examinations	8684
Information regarding Project Viva Voce, workshop	3084
Information regarding declaration of the term end examination result	0
Information regarding submission of the Re Registration form	904225
Information regarding placement activities	61299
Information regarding convocation/degree	32461
Any other (Innovation Club Open Session-cum-Enrichment session)	103861
TOTAL :	1712884
H. Other Activities at Regional Centre	
Digital Initiatives	7

Unnat Bharat Abhiyaan /Village Adoption Activity(ies)	8
Swachh Bharat Abhiyaan Activity(ies)	7
Any other.....	12
TOTAL :	34

ACADEMIC ACTIVITIES

Regional Centre wise Advocacy and Promotional Activities

S.No.	Regional Centre	Advocacy and Promotion (Awareness Progrqammes/ Promotional Meetings etc)	% of Total
1	Agartala	5	1.18
2	Ahmedabad	3	0.71
3	Aizwal	15	3.53
4	Aligarh	1	0.24
5	Bangalore	23	5.41
6	Bhagalpur	6	1.41
7	Bhopal	6	1.41
8	Bhubneswar	10	2.35
9	Bijapur	0	0.00
10	Chandigarh	10	2.35
11	Chennai	1	0.24
12	Cochin	8	1.88
13	Darbhanga	1	0.24
14	Dehradun	9	2.12
15	Delhi-1	5	1.18
16	Delhi-2	4	0.94
17	Delhi-3	0	0.00
18	Deoghar	20	4.71
19	Gangtok	0	0.00
20	Guwahati	3	0.71
21	Hyderabad	14	3.29
22	Imphal	2	0.47
23	Itanagar	2	0.47
24	Jabalpur	4	0.94
25	Jaipur	32	7.53
26	Jammu	0	0.00
27	Jodhpur	29	6.82
28	Jorhat	2	0.47
29	Karnal	8	1.88
30	Khanna	3	0.71
31	Kohima	10	2.35
32	Kolkata	1	0.24
33	Koraput	5	1.18
34	Lucknow	65	15.29
35	Madurai	30	7.06
36	Mumbai	2	0.47
37	Nagpur	4	0.94
38	Noida	2	0.47
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	0	0.00

43	Raghunathganj	0	0.00
44	Raipur	3	0.71
45	Rajkot	7	1.65
46	Ranchi	2	0.47
47	Saharsa	16	3.76
48	Shillong	0	0.00
49	Shimla	4	0.94
50	Siliguri	1	0.24
51	Srinagar	1	0.24
52	Thiruvanthapuram	4	0.94
53	Varanasi	25	5.88
54	Vatakara	4	0.94
55	Vijayawada	6	1.41
56	Vishakhapatnam	7	1.65
	TOTAL	425	100.00

Regional Centre wise Research and Academic Development Activities

S.No.	Regional Centre	Research and Development Activities (Articles, Conference etc)	%Total
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bangalore	4	4.04
6	Bhagalpur	1	1.01
7	Bhopal	4	4.04
8	Bhubneswar	3	3.03
9	Bijapur	0	0.00
10	Chandigarh	6	6.06
11	Chennai	0	0.00
12	Cochin	5	5.05
13	Darbhanga	2	2.02
14	Dehradun	3	3.03
15	Delhi-1	6	6.06
16	Delhi-2	5	5.05
17	Delhi-3	1	1.01
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	3	3.03
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	1	1.01
25	Jaipur	8	8.08
26	Jammu	0	0.00
27	Jodhpur	4	4.04
28	Jorhat	0	0.00
29	Karnal	3	3.03
30	Khanna	0	0.00
31	Kohima	1	1.01
32	Kolkata	1	1.01
33	Koraput	0	0.00
34	Lucknow	2	2.02
35	Madurai	0	0.00
36	Mumbai	8	8.08
37	Nagpur	8	8.08
38	Noida	1	1.01
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	0	0.00

43	Raghunathganj	0	0.00
44	Raipur	0	0.00
45	Rajkot	1	1.01
46	Ranchi	1	1.01
47	Saharsa	0	0.00
48	Shillong	0	0.00
49	Shimla	2	2.02
50	Siliguri	0	0.00
51	Srinagar	0	0.00
52	Thiruvanthapuram	1	1.01
53	Varanasi	10	10.10
54	Vatakara	1	1.01
55	Vijayawada	1	1.01
56	Vishakhapatnam	2	2.02
	TOTAL	99	100.00

Regional Centre wise LSC Monitoring Visits

S.No.	RC Name	LSC Monitoring Visits	%of Total Monitoring Visits
2	Ahmedabad	6	3.23
3	Aizwal	0	0.00
4	Aligarh	0	0.00
5	Bhagalpur	0	0.00
6	Chandigarh	11	5.91
7	Chennai	0	0.00
8	Delhi-2	6	3.23
9	Guwahati	7	3.76
10	Jaipur	0	0.00
11	Jorhat	2	1.08
12	Khanna	0	0.00
13	Panaji	4	2.15
14	Patna	2	1.08
15	Pune	5	2.69
16	Raghunathganj	8	4.30
17	Vijayawada	1	0.54
18	Itanagar	2	1.08
19	Jabalpur	2	1.08
20	Raipur	2	1.08
21	Saharsa	7	3.76
22	Siliguri	3	1.61
23	Vatakara	0	0.00
24	Bijapur	2	1.08
25	Hyderabad	11	5.91
26	Koraput	4	2.15
27	Lucknow	0	0.00
28	Nagpur	12	6.45
29	Port Blair	0	0.00
30	Rajkot	2	1.08
31	Shillong	2	1.08
32	Bangalore	3	1.61
33	Bhopal	4	2.15
34	Darbhanga	6	3.23
35	Dehradun	10	5.38
36	Deoghar	3	1.61
37	Gangtok	0	0.00
38	Karnal	6	3.23
39	Kolkata	3	1.61
40	Madurai	0	0.00
41	Ranchi	0	0.00
42	Thiruvanthapuram	0	0.00
43	Cochin	0	0.00
44	Kohima	1	0.54

45	Mumbai	0	0.00
46	Noida	1	0.54
47	Shimla	8	4.30
48	Bhubneswar	1	0.54
49	Delhi-3	0	0.00
50	Jammu	2	1.08
51	Varanasi	1	0.54
52	Vishakhapatnam	5	2.69
53	Srinagar	8	4.30
1	AGARTALA	7	3.76
2	Jodhpur	5	2.69
3	Imphal	8	4.30
4	Delhi-1	3	1.61
	TOTAL	186	100.00

**Regional Centre wise Coordinators Meet, Academic Counselors/ LSC Staff
Orientation Prog**

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	1	1.79
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	1	1.79
5	Bangalore	2	3.57
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	0	0.00
9	Bijapur	0	0.00
10	Chandigarh	1	1.79
11	Chennai	0	0.00
12	Cochin	3	5.36
13	Darbhanga	0	0.00
14	Dehradun	3	5.36
15	Delhi-1	0	0.00
16	Delhi-2	3	5.36
17	Delhi-3	1	1.79
18	Deoghar	2	3.57
19	Gangtok	1	1.79
20	Guwahati	0	0.00
21	Hyderabad	2	3.57
22	Imphal	15	26.79
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	0	0.00
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	1	1.79
29	Karnal	1	1.79
30	Khanna	1	1.79
31	Kohima	0	0.00
32	Kolkata	1	1.79
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	0	0.00
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	1	1.79

43	Raghunathganj	1	1.79
44	Raipur	1	1.79
45	Rajkot	0	0.00
46	Ranchi	1	1.79
47	Saharsa	1	1.79
48	Shillong	1	1.79
49	Shimla	2	3.57
50	Siliguri	1	1.79
51	Srinagar	1	1.79
52	Thiruvanthapuram	1	1.79
53	Varanasi	1	1.79
54	Vatakara	3	5.36
55	Vijayawada	0	0.00
56	Vishakhapatnam	2	3.57
	TOTAL	56	100.00

Regional Centre wise Academic Counseling

S.No.	RC Name	Number	%of Total Counseling
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	209	1.09
4	Aligarh	36	0.19
5	Bangalore	30	0.16
6	Bhagalpur	55	0.29
7	Bhopal	11	0.06
8	Bhubneswar	972	5.08
9	Bijapur	0	0.00
10	Chandigarh	62	0.32
11	Chennai	243	1.27
12	Cochin	457	2.39
13	Darbhanga	1327	6.94
14	Dehradun	200	1.05
15	Delhi-1	1185	6.19
16	Delhi-2	2015	10.53
17	Delhi-3	2163	11.31
18	Deoghar	10	0.05
19	Gangtok	18	0.09
20	Guwahati	103	0.54
21	Hyderabad	485	2.54
22	Imphal	0	0.00
23	Itanagar	4	0.02
24	Jabalpur	430	2.25
25	Jaipur	735	3.84
26	Jammu	0	0.00
27	Jodhpur	0	0.00
28	Jorhat	159	0.83
29	Karnal	40	0.21
30	Khanna	448	2.34
31	Kohima	43	0.22
32	Kolkata	1643	8.59
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	8	0.04
36	Mumbai	704	3.68
37	Nagpur	83	0.43
38	Noida	1438	7.52
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	0	0.00
43	Raghunathganj	141	0.74

44	Raipur	0	0.00
45	Rajkot	71	0.37
46	Ranchi	833	4.35
47	Saharsa	51	0.27
48	Shillong	0	0.00
49	Shimla	937	4.90
50	Siliguri	0	0.00
51	Srinagar	110	0.57
52	Thiruvanthapuram	59	0.31
53	Varanasi	99	0.52
54	Vatakara	790	4.13
55	Vijayawada	376	1.97
56	Vishakhapatnam	349	1.82
	TOTAL	19132	100.00

Regional Centre wise Assignment Monitoring

S.No.	RC Name	Activities	%of Total Activities
1	AGARTALA	0	0.00
2	Ahmedabad	0	0.00
3	Aizwal	0	0.00
4	Aligarh	2	0.11
5	Bangalore	1	0.06
6	Bhagalpur	0	0.00
7	Bhopal	0	0.00
8	Bhubneswar	0	0.00
9	Bijapur	0	0.00
10	Chandigarh	0	0.00
11	Chennai	0	0.00
12	Cochin	12	0.68
13	Darbhanga	0	0.00
14	Dehradun	0	0.00
15	Delhi-1	0	0.00
16	Delhi-2	0	0.00
17	Delhi-3	8	0.45
18	Deoghar	0	0.00
19	Gangtok	0	0.00
20	Guwahati	0	0.00
21	Hyderabad	0	0.00
22	Imphal	0	0.00
23	Itanagar	0	0.00
24	Jabalpur	0	0.00
25	Jaipur	40	2.27
26	Jammu	0	0.00
27	Jodhpur	6	0.34
28	Jorhat	0	0.00
29	Karnal	0	0.00
30	Khanna	0	0.00
31	Kohima	4	0.23
32	Kolkata	1585	89.75
33	Koraput	0	0.00
34	Lucknow	0	0.00
35	Madurai	0	0.00
36	Mumbai	0	0.00
37	Nagpur	0	0.00
38	Noida	0	0.00
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	0	0.00
43	Raghunathganj	0	0.00

44	Raipur	0	0.00
45	Rajkot	2	0.11
46	Ranchi	87	4.93
47	Saharsa	0	0.00
48	Shillong	1	0.06
49	Shimla	0	0.00
50	Siliguri	0	0.00
51	Srinagar	8	0.45
52	Thiruvanthapuram	0	0.00
53	Varanasi	0	0.00
54	Vatakara	4	0.23
55	Vijayawada	6	0.34
56	Vishakhapatnam	0	0.00
	TOTAL	1766	100.00

**LEARNER SUPPORT
&
GRIEVANCE REDRESSAL**

Regional Centre wise Learner Queries Handled

S.No.	Regional Centre	Learner Queries Handled (Email/Phone/FB etc)	% of Total
1	AGARTALA	845	0.46
2	Ahmedabad	1759	0.96
3	Aizwal	289	0.16
4	Aligarh	450	0.25
5	Bangalore	4430	2.42
6	Bhagalpur	1931	1.05
7	Bhopal	1132	0.62
8	Bhubneswar	4552	2.48
9	Bijapur	530	0.29
10	Chandigarh	8244	4.50
11	Chennai	2425	1.32
12	Cochin	3013	1.64
13	Darbhangha	1605	0.88
14	Dehradun	2888	1.58
15	Delhi-1	12833	7.00
16	Delhi-2	22619	12.34
17	Delhi-3	26241	14.32
18	Deoghar	2257	1.23
19	Gangtok	998	0.54
20	Guwahati	2085	1.14
21	Hyderabad	2588	1.41
22	Imphal	136	0.07
23	Itanagar	85	0.05
24	Jabalpur	381	0.21
25	Jaipur	3016	1.65
26	Jammu	0	0.00
27	Jodhpur	1636	0.89
28	Jorhat	2053	1.12
29	Karnal	2171	1.18
30	Khanna	616	0.34
31	Kohima	1371	0.75
32	Kolkata	6010	3.28
33	Koraput	717	0.39
34	Lucknow	4809	2.62
35	Madurai	386	0.21
36	Mumbai	6075	3.31
37	Nagpur	3321	1.81
38	Noida	4968	2.71
39	Panaji	2295	1.25
40	Patna	4058	2.21
41	Port Blair	1564	0.85
42	Pune	3053	1.67
43	Raghunathganj	1086	0.59

44	Raipur	795	0.43
45	Rajkot	422	0.23
46	Ranchi	5977	3.26
47	Saharsa	717	0.39
48	Shillong	633	0.35
49	Shimla	2151	1.17
50	Siliguri	0	0.00
51	Srinagar	3102	1.69
52	Thiruvanthapuram	10018	5.47
53	Varanasi	2014	1.10
54	Vatakara	2296	1.25
55	Vijayawada	792	0.43
56	Vishakhapatnam	851	0.46
	TOTAL	183289	100.00

Regional Centre wise SMS Utilisation

S.No.	Regional Centre	Use of SMS for learner support	% Total
1	AGARTALA	19005	1.11
2	Ahmedabad	2930	0.17
3	Aizwal	2195	0.13
4	Aligarh	11970	0.70
5	Bangalore	29917	1.75
6	Bhagalpur	11014	0.64
7	Bhopal	30175	1.76
8	Bhubneswar	0	0.00
9	Bijapur	45200	2.64
10	Chandigarh	68022	3.97
11	Chennai	2624	0.15
12	Cochin	28755	1.68
13	Darbhanga	25149	1.47
14	Dehradun	34054	1.99
15	Delhi-1	148437	8.67
16	Delhi-2	185239	10.81
17	Delhi-3	88721	5.18
18	Deoghar	41280	2.41
19	Gangtok	12194	0.71
20	Guwahati	141047	8.23
21	Hyderabad	67655	3.95
22	Imphal	0	0.00
23	Itanagar	350	0.02
24	Jabalpur	0	0.00
25	Jaipur	38962	2.27
26	Jammu	13996	0.82
27	Jodhpur	9672	0.56
28	Jorhat	11376	0.66
29	Karnal	42237	2.47
30	Khanna	9486	0.55
31	Kohima	9753	0.57
32	Kolkata	67135	3.92
33	Koraput	80	0.00
34	Lucknow	22500	1.31
35	Madurai	1643	0.10
36	Mumbai	8548	0.50
37	Nagpur	10514	0.61
38	Noida	121600	7.10
39	Panaji	0	0.00
40	Patna	0	0.00
41	Port Blair	0	0.00
42	Pune	12797	0.75
43	Raghnathganj	41	0.00

44	Raipur	42	0.00
45	Rajkot	139	0.01
46	Ranchi	55489	3.24
47	Saharsa	6308	0.37
48	Shillong	9662	0.56
49	Shimla	77766	4.54
50	Siliguri	25096	1.47
51	Srinagar	10000	0.58
52	Thiruvanthapuram	13876	0.81
53	Varanasi	5303	0.31
54	Vatakara	117045	6.83
55	Vijayawada	2311	0.13
56	Vishakhapatnam	13574	0.79
	TOTAL	1712884	100.00

Regional Centre wise Activities at LSC

S.No.	Regional Centre	Activities at the Learner Support Centres (Induction, Monitoring, Counseling etc)	% of Total
1	AGARTALA	8	0.04
2	Ahmedabad	0	0.00
3	Aizwal	209	1.08
4	Aligarh	36	0.19
5	Bangalore	46	0.24
6	Bhagalpur	55	0.28
7	Bhopal	17	0.09
8	Bhubneswar	979	5.05
9	Bijapur	0	0.00
10	Chandigarh	66	0.34
11	Chennai	244	1.26
12	Cochin	462	2.38
13	Darbhanga	1329	6.86
14	Dehradun	210	1.08
15	Delhi-1	1201	6.20
16	Delhi-2	2017	10.41
17	Delhi-3	2165	11.18
18	Deoghar	12	0.06
19	Gangtok	20	0.10
20	Guwahati	114	0.59
21	Hyderabad	488	2.52
22	Imphal	0	0.00
23	Itanagar	6	0.03
24	Jabalpur	441	2.28
25	Jaipur	739	3.81
26	Jammu	0	0.00
27	Jodhpur	12	0.06
28	Jorhat	159	0.82
29	Karnal	46	0.24
30	Khanna	451	2.33
31	Kohima	46	0.24
32	Kolkata	1651	8.52
33	Koraput	7	0.04
34	Lucknow	18	0.09
35	Madurai	11	0.06
36	Mumbai	704	3.63
37	Nagpur	91	0.47
38	Noida	1441	7.44
39	Panaji	0	0.00
40	Patna	0	0.00

41	Port Blair	0	0.00
42	Pune	0	0.00
43	Raghunathganj	142	0.73
44	Raipur	0	0.00
45	Rajkot	72	0.37
46	Ranchi	845	4.36
47	Saharsa	52	0.27
48	Shillong	0	0.00
49	Shimla	939	4.85
50	Siliguri	1	0.01
51	Srinagar	116	0.60
52	Thiruvanthapuram	67	0.35
53	Varanasi	107	0.55
54	Vatakara	795	4.10
55	Vijayawada	384	1.98
56	Vishakhapatnam	352	1.82
	TOTAL	19373	100.00