

PROGRAMME GUIDE

for

**Master's Degree in Social Work: Counselling
(MSW-C)**



**School of Social Work
Indira Gandhi National Open University
New Delhi**

Printed material is our backbone. Our study material is prepared by teams of experts keeping in view the interest of the learner group. Each Course has a Course Development Committee headed by the Vice-Chancellor and other distinguished academics and professionals involved in the course preparation. The course material is written in such a manner that the students can study it by themselves with a little assistance from our Counsellors at the Study Centres. Further, text books and reference books are available in the libraries attached to the Study Centres and Regional Centres. Therefore, students will have no need for any cheap or condensed guides for following courses of IGNOU. In fact these may harm them. Hence, the University strongly advised the students not to take recourse to such type of guides.

Please keep this Programme Guide safely till you complete the Programme. You will need to consult it throughout the duration of the Programme.

IMPORTANT INFORMATION

“The University sends study materials and assignments, wherever prescribed, to the students by registered post and if a student does not receive the same for any reason whatsoever, the University shall not be held responsible for that.”

“In case a student wants to have assignments, he/she can obtain a copy of the same from the Study Centre or Regional Centre or may download it from the IGNOU website - www.ignou.ac.in”

“The students are specifically instructed to send Examination Forms to concerned Regional Centres only and to no other place and they are also advised to submit the Registration/Re-registration Forms only at the respective Regional Centres and nowhere else. If any student sends the Registration/Re-registration Forms, Examination Forms at wrong places and thereby misses the scheduled date and consequently a semester/year, he/she will have no claim on the University for regularization.”

“The policy of reservation for the OBCs/SCs & STs under the CEI Act is applicable to all programmes/courses of study at the undergraduate, graduate, postgraduate levels, etc. except courses or programmes at high levels of specialization including at the post-doctoral level within any branch of study which the Central Government in consultation with the appropriate statutory authority (UGC/BCI/MCI/AICTE/etc.) may specify” (As per clause 3 III of the OM No.1-1/2005-UIA/847 dated 20th April 2008).

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Further information about the School of Social Work and Indira Gandhi National Open University courses may be obtained from the University's Office at Maidan Garhi, New Delhi-110 068.

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1. THE UNIVERSITY

Indira Gandhi National Open University was established in September, 1985 by an Act of Parliament, with a view to democratise education, so that it covers large segments of population, vocations and professions. The primary emphasis is on innovation, flexibility and cost effectiveness. Thus, it is a university with a difference.

The major objectives of the university are:

- to promote the educational well-being of the community,
- to democratise higher education by providing easy access to all those who desire to improve their qualifications, skills and competence by taking education to the doorsteps of people living even in remote and rural areas,
- to disseminate learning and knowledge through an innovative multi-media teaching-learning system, to provide high quality education at all levels,
- to coordinate and determine the standards of Distance Education and Open University Systems throughout the country.

The salient features of this system of education are:

- study according to your own pace and convenience,
- study at your own chosen place,
- flexibility in choosing courses and combination of courses from a wide range of disciplines/ subjects, and
- use of modern and appropriate educational and communication technology.

Student support services are provided by the University through a network of study centres scattered all over the country. Study centres are the actual focal points to enable you to receive regular information and learning support. Each study centre provides you with library, audio and video facilities to further help you in the learning process. Senior and experienced academics are engaged in face-to-face counseling at study centres. The study centres are generally located 'in existing educational institutions and normally function on all holidays and Sundays and also in the evenings on working days. Each study centre is supervised by a Coordinator. Regional centres have been set up in different parts of the country to coordinate the functioning of study centres.

2. THE SCHOOL OF SOCIAL WORK

The School of Social Work (SOSW) at IGNOU was established in 2007. It aims at providing quality education in the areas of social work, HIV/AIDS, Counselling, and family studies by offering programmes leading to the award of Certificates, Diplomas and Degrees.

Vision

To provide inclusive and quality education in social work across the country and beyond the borders.

Mission

To provide quality education through open and distance learning using multi-pronged strategies and services to reach the unreached with an emphasis on social work values and ethics whereby improving the services in social welfare sectors.

The SOSW at IGNOU is the first School of Social Work to be offering social work programmes both in ODL and conventional system through convergence scheme. It is the first School of Social Work in India to take social work education to all the States and Union Territories in the country.

It has indigenously developed high quality Self Instructional Materials (SIM) and uses multi-media approach for imparting social work teaching and training through its own (IGNOU's) TV and Radio channels both in English and Hindi. It offers social work programmes to in-service candidates and engages a large number of practitioners for field supervision.

The School offers twelve programmes of study: Certificate in Social Work and Criminal Justice System (CSWCJS); Certificate in HIV and Family Education (CAFÉ); Diploma in HIV and Family Education (DAFE); Bachelor in Social Work (BSW); Post Graduate Diploma in Social Work among Tribals (PGDSWT); Master in Social Work (MSW : Generic) and Masters in Social Work : Counselling (MSW-C).

Major Achievements

It has created history on several counts:

- The first school of social work in ODL system.
- The first school of social work in India to take social work education to all the States and Union Territories in the country.
- The first school to have developed high-quality Self-Instructional Material (SIM) indigenously in English and Hindi.
- The first school to be using multimedia for imparting social work teaching and training, through its own (IGNOU's) TV and radio channels, both in English and Hindi.
- The first school to be offering a course on history of social work in India, namely, Professional Social Work: Indian Perspectives and a theory course on "Social Work Practicum and Supervision."
- The first school to be offering social work programmes to in-service candidates in India.
- The first school engaging large number of practitioners for field supervision.
- The first school to be offering Masters in Social work with specialization in Counselling.
- Establishment of CBCI Chair.
- Establishment of Mother Teresa Chair.
- Establishment of Centre for Tibetan Studies.
- Organized ten Annual National Seminars on Social Work Response to HIV/AIDS in collaboration with several reputed universities and colleges across the nation.
- Organized four Annual Mother Teresa Memorial Lectures, delivered by Bharat Ratna Dr. APJ Abdul Kalam, Former President of India, Navin B. Chawla, the former Chief Election Commissioner of India and Biographer of Mother Teresa, Nobel Peace Laureate Dalai Lama and Prof. A.W. Khan, former Assistant Director General, UNESCO.

Objectives of SOSW

- To promote human resources aiming at improving the quality of life of poorest of the poor.

- To meet the growing demand for professionally trained social workers across the country.
- To provide social work education and training based on indigenous knowledge and uniform curriculum across the country.
- To help the learner acquire professional skills and knowledge to help the clients to deal with their emotional and psychological problems.
- To help the learner acquire professional skills and develop capacity in helping people to solve various social and economic problems.
- To help the learner to develop required attitudes in understanding people's problem solving interventions.

Career Opportunities

The Master's Programmes in Social Work with specialization in counselling is so designed that it will prepare a cadre of dedicated and qualified professionals to work in the field of counselling, apart from being an excellent human being. Students are sensitized on contemporary realities and various social issues. They are trained in mobilizing resources, manage welfare agencies and NGOs, involve in policy formulation, undertake research, take up training programmes, etc. Job opportunities are available for professional social workers with central and state governments, NGOs, social and welfare agencies including schools, hospitals, mental health settings, women and child care services, counselling centers, research organizations, donor agencies, charitable trusts, corporate houses and institutional set up for various vulnerable sections of the society.

3. SALIENT FEATURES OF MSW(C) PROGRAMME

Compared with MSW offered by other Indian Universities, our programme is unique and innovative in many respects. The salient features of this programme are:

- 10+2/BPP+3 year graduates can also seek admission.
- Student can study at his/her own pace and convenience over a period of 2 to 5 years. Student can study at his/her own chosen pace and not required to attend regular classes.
- Indigenously prepared self-instructional print materials are provided to students.
- Print materials are supported with audio and video programmes.
- Multi-media programme package is made available.
- Every student of MSW: Counselling is placed under the supervision of a professionally qualified social worker for field work Supervision having MSW/M.A. Social Work.
- There is a course on history of social work in India titled "Professional social work : Indian perspectives".
- For the first time a theory paper on "Social Work Practicum and Supervision" has been introduced as a compulsory paper.
- While the first year introduces the students to various aspects of Social Work and the methods, the second year is devoted to specialization in counselling - both theory as well as practicum.

All these aspects are explained in detail in the succeeding sections of this Programme Guide.

4. PROGRAMME STRUCTURE FOR MSW: COUNSELLING

The University follows the credit system for its Master's Degree Programme. Each credit amounts to 30 hours of study comprising all learning activities. Thus, a 4 credit course involves 120 study hours, a 6 credit course involves 180 study hours and 10 credit course involves 300 study hours. **To successfully complete the MSW programme, you will have to earn 72 credits over a period of 2 to 5 years depending on your convenience.**

The Master's Degree Programme in MSW has two major components:

1. Theory Courses	40 Credits
2. Field Work	32 Credits
Total	72 Credits

4.1 Theory Courses

The students have to earn 40 credits in theory papers. The list of theory courses is given below.

Course Code	Course Title	Credits
Theory Courses		
MSW-001	Origin and Development of Social Work	4
MSW-002	Professional Social Work: Indian Perspective	4
MSW-005	Social Work Practicum and Supervision	4
MSW-008	Social Group Work: Working With Groups	4
MSW-009	Community Organisation Management for Community Development	4
MSW-012	Introduction to Life Characteristics and Challenges	4
MSW-013	Introduction to Psychological Basis of Counselling	4
MSW-014	Relevance of Social Case Work in Counselling	4
MSW-015	Basics of Counselling	4
MSW-016	Fields of Counselling	4

4.2 Associate Studentship

The University has a scheme of 'Associate Studentship' which provides for a candidate who fulfils the minimum eligibility requirements for the programme under which the course(s) is/are offered, to register for only one course or a limited number of courses, subject to a minimum of 8 credits and maximum of 32 credits. An Associate Student is attached to a Study Centre for counselling, assignment evaluation library facility, etc. Application form for Associate Studentship is available in the Common Prospectus. A fee of Rs. 700/- per 8 credit course, or part there of plus Rs.100/- as registration fee is charged for admission to course(s) under BA, B.Com, B.Sc., BSW and BTS programmes. For the rest of the programmes the fee will be charged on pro-rata basis, i.e. by dividing the programme fee by the number of courses in the programme, plus Rs.100/- as registration fee.

The minimum and maximum period allowed to Associate students for completion of their course(s) would be **six months** and **two years**, respectively. There will be no separate counselling or lab work schedule

for the associate students. They will have to be in touch with the Study Center concerned in order to know the schedule and participate in the sessions accordingly. Minimum period of six months would be allowed, if the courses opted by the students are up to 16 credits. If the option exceeds 16 credits, the minimum period would be one year.

Associate students would be permitted to seek admission in any of the admission cycles and to opt the courses that are on offer either in January or July cycle. However, no counselling and/or lab/practicals would be conducted separately for the Associate Students. In such a case the students would be allowed to avail the counselling/practical session in the next semester and accordingly the minimum duration would be extended to another six months. However, the maximum duration of two years would remain unchanged.

If an Associate student opts for more than 16 credits worth of courses in either of the admission cycles, he/she is not entitled to seek admission in the next cycle unless the prescribed minimum duration is completed, except in the courses of Certificate Programmes.

Associate Students are not eligible to seek admission to the courses under the Programmes where the number of seats are limited and/or the admission is done through Entrance Test.

Change of course is not permitted under the Associate Studentship scheme

Similarly re-admission facility is not extended to associate students. Separate Enrolment Number i.e. 'AS ' would be allotted to such students. **The filled-in forms of 'Associate Studentship' are to be sent to the Regional Director concerned.** Forms received by any other Office than the Regional Centre concerned would be summarily rejected.

Students of MSW are urged to opt for Associate Studentship Scheme of IGNOU as explained above. One of the important and useful courses would be MSW-006 : Social Work research. This course may be taken along with any of the suggested of 4 credit courses which will be of great help to those intending to go for research leading to M.Phil./Ph.D in Social Work.

List of Courses in Social Work Discipline for Associate Studentship

Course Code	Course Title	Credits
MSW-006	Social Work Research	4
MSWE-001	HIV/AIDS : Stigma, Discrimination and Prevention	4
MSW-010	Introduction to Philanthropic Social Work	4
MSW-011	Working Among the Poorest of the Poor	4
MSWE-003	Disaster Management	4

If you do not get material in time, contact:

The Regional Director where you submitted your application got registered.

Year-wise Distribution of Courses

First Year

		Credits
MSW-001	Origin and Development of Social Work	4
MSW-002	Professional Social Work: Indian Perspective	4
MSW-005	Social Work Practicum and Supervision	4
MSW-008	Social Group Work: Working With Groups	4
MSW-009	Community Organisation Management for Community Development	4
MSWL-046	Social Work Practicum-I	8
MSWL-047	Block Placement	8
	Total Credits	36

IInd Year		
MSW-12	Introduction to Life Characteristics and Challenges	4
MSW-13	Introduction to Psychological Basis of Counselling	4
MSW-14	Relevance of Social Case Work in Counselling	4
MSW-15	Basics of Counselling	4
MSW-16	Fields of Counselling	4
MSWL-048	Social Work Practicum-II	8
MSWL-049	Internship	8
	Total Credits	36

4.3 Field Work Components

The third component of the MSW:Counselling programme is the Field Work Practicum. The University has prepared two Field Work Journals in the 1st and 2nd year separately. Each year you are expected to successfully complete 16 credits of Field Work Practicum under the guidance of a professionally qualified Social Worker, which include concurrent field visits and the block placement. The Coordinator at the Study Centre will provide you with an approved guide who has done MSW/M.A.(Social Work). Only a qualified guide can supervise you for your field work; this is mandatory. Therefore ensure from the coordinator at the study centre that your supervisor has formal qualification in social work at post graduation level. Completion of Field Work in MSW Ist year is mandatory for starting social work practicum of second year.

List of Field Work Components

Course Code	Year	Title	Credits
MSWL-046	1st year	Social Work Practicum-I	8
MSWL-047	1st year	Block Placement	8
MSWL-048	2nd year	Social Work Practicum-II	8
MSWL-049	2nd year	Internship	8

In order to enable you to complete MSW Programme within the minimum period of two years, you are allowed to take 36 credits worth of courses in 1st year and 36 credits in 2nd year.

For further information contact any IGNOU Regional Centre or write to:

Ms. N. Ramya
 Block 15, Section-H, School of Social Work
 Maidan Garhi, New Delhi-110068
 Email: ramya@ignou.ac.in

5. SCHEME OF STUDY

Year-wise Scheme of Study

Year of Study	Theory Courses	Practicals Credits	Total
Ist Year	20 Credits	16 Credits	36
2nd Year	20 Credits	16 Credits	36
Total	40 Credits	32 Credits	72

After the first year, whether you pass/attempt the first year examinations or not, you can seek admission for the second year by submitting the course registration form with requisite programme fee within the re-registration schedule as notified by the university.

1st year Curriculum

MSW-001 ORIGIN AND DEVELOPMENT OF SOCIAL WORK

(4 CREDITS)

Block 1 History of Social Work: Global Scenario

- Unit 1 History of Social Work in Americas
- Unit 2 History of Social Work in Europe
- Unit 3 History of Social Work in Asia Pacific-I
- Unit 4 History of Social Work in Asia Pacific-II
- Unit 5 History of Social Work in Africa and Middle East

Block 2 Social Work Profession and Education

- Unit 1 Social Work as a Profession
- Unit 2 Social Work Education: Retrospect and Prospects
- Unit 3 Social Work Education through Distance Learning
- Unit 4 Values, Principles and Ethics of Professional Social Work

Block 3 Social Work Concepts and Primary Methods

- Unit 1 Introduction to Social Work Concepts
- Unit 2 Social Case Work
- Unit 3 Social Group Work
- Unit 4 Community Work in Social Work

Block 4 Secondary Methods of Social Work

- Unit 1 Social Action
- Unit 2 Social Work Research
- Unit 3 Social Welfare Administration
- Unit 4 Generalist Practice

MSW-002 PROFESSIONAL SOCIAL WORK: INDIAN PERSPECTIVES

(4 CREDITS)

Block 1 Evolution Of Social Work Practice In India

- Unit 1 History of Social Work: State Initiatives
- Unit 2 History of Social Work: Individual Initiatives
- Unit 3 History of Social Work: Initiatives through Social Movements
- Unit 4 History of Social Work in India: Initiatives by NGOs

Block 2 Religion and Social Work: Indian Context

- Unit 1 Hinduism and Social Work
- Unit 2 Islam and Social Work
- Unit 3 Sikhism and Social Work
- Unit 4 Jainism and Social Work
- Unit 5 Buddhism and Social Work
- Unit 6 Christianity and Social Work

Block 3 Gandhian Concepts of Social Work

- Unit 1 Gandhi's Perception of an Ideal Society
- Unit 2 Gandhi's Charter of Social Reconstruction
- Unit 3 Gandhian Social Work: Methods and Techniques
- Unit 4 Gandhian Social Work: The Historical Perspective
- Unit 5 Social Work in Post-Gandhian Era

Block 4 Professional Social Work In Independent India

- Unit 1 Growth of Social Work Education and Training
- Unit 2 Social Work Literature
- Unit 3 Involvement of Social Workers in National Development
- Unit 4 Career Prospects in Professional Social Work

MSW-005 SOCIAL WORK PRACTICUM AND SUPERVISION

(4 CREDITS)

Block 1 Social Work Practicum: An Overview

- Unit 1 Social Work Practicum: Concept, Meaning, Nature, Importance and Scope
- Unit 2 History of Social Work Practicum: Development of Field Education
- Unit 3 Social Work Practicum: Global and National Scenario
- Unit 4 Social Work Practicum in Open and Distance Learning

Block 2 Roles and Expectations in Social Work Practicum

- Unit 1 Orientation for Social Work Practicum
- Unit 2 Roles and Expectations in Social Work Practicum
- Unit 3 Roles and Expectations of Social Work Training Institute
- Unit 4 Principles and Skills for Social Work and Agency Practice

Block 3 Field Work Supervision

- Unit 1 Models and Modes of Social Work Supervision
- Unit 2 Administrative and Environmental Aspects in Social Work Supervision
- Unit 3 Supportive Functions in Supervision
- Unit 4 Field practicum Supervision in Distance Learning Mode

Block 4 Social Work Practicum in Various Settings

- Unit 1 Individual, Family and Community
- Unit 2 Medical, Psychiatry and Child Care
- Unit 3 Education and Research
- Unit 4 Correctional Services
- Unit 5 Corporate Sector, Donor Agencies and NGOs

**MSW-008 SOCIAL GROUP WORK: WORKING WITH GROUPS
(4 CREDITS)**

Block 1 Introduction to Social Group Work

- Unit 1 Concept of Group
- Unit 2 Historical Evolution of Social Group Work (Global Context)
- Unit 3 Historical Evolution of Social Group Work (Indian Context)
- Unit 4 Social Group Work as a Method of Social Work

Block 2: Group Work Dynamics

- Unit 1 Theories of Social Group Work
- Unit 2 Stages/Phases of Group Development
- Unit 3 Process of Group Formation
- Unit 4 Values and Principles in Social Group Work

Block 3 Leadership and Skill Development in Social Group Work

- Unit 1 Leadership and Power
- Unit 2 Skills and Techniques of Social Group Work
- Unit 3 Relevance of Life Skill Education in Social Group Work Practice
- Unit 4 Programme Planning in Social Group Work

Block 4 Social Group Work in Different Settings

- Unit 1 Concepts and Dynamics of Self Help Groups (SHG) in Indian Context)
- Unit 2 Group Work in Community Settings
- Unit 3 Group Work in Institutional Settings
- Unit 4 Group Work in Educational Settings
- Unit 5 Role of Social Worker in Group Work

**MSW-009 COMMUNITY ORGANISATION MANAGEMENT
FOR COMMUNITY DEVELOPMENT (4 CREDITS)**

Block 1 Concepts of Community and Community Development

- Unit 1 Understanding Communities
- Unit 2 Profile of Urban Communities
- Unit 3 Profile of Rural Communities
- Unit 4 Profile of Tribal Communities
- Unit 5 Community Development Programmes and Accountability

Block 2 Community Organisation for Community Development

- Unit 1 Community Organisation
- Unit 2 Community Organisation as a Method of Social Work
- Unit 3 Current Issues in Community Organisation
- Unit 4 Attitudes, roles, Skills of a Community Organizer
- Unit 5 Models of Community Organization

Block 3 Social Action for Community Development

- Unit 1 Social Action (history, concept and principles)
- Unit 2 Social Action and Community work
- Unit 3 Models of Social Action
- Unit 4 Social Action (strategies and tactics)
- Unit 5 Social Action as a method of social work

Block 4 Social Welfare Administration

- Unit 1 Social Welfare Administration (Concept, History, Nature etc.)
- Unit 2 Components of Social Welfare Administration (PODSCORBOEF)
- Unit 3 Social services and their delivery
- Unit 4 Management of Social Services
- Unit 5 Major Social Policies: (Indian Context).

MSWL-046 Social Work Practicum-I (8 Credits)

MSWL-047 Block Placement (8 Credits)

2nd Year

**MSW 012 INTRODUCTION TO LIFE CHARACTERISTICS
AND CHALLENGES (4 CREDITS)**

Block 1 Infancy and Child

- Unit 1 Biological Development
- Unit 2 Psychological Development in infancy and Childhood
- Unit 3 Social Development in Infancy and Childhood
- Unit 4 Cognitive Development in Infancy and Childhood

Block 2 Adolescence

- Unit 1 Physical, Cognitive and Social Development of Adolescence
- Unit 2 Emotional and Behavioural Development
- Unit 3 Challenges During Adolescence
- Unit 4 Role and Functions of Teachers, Parents and Significant Others

Block 3 Adulthood

- Unit 1 Establishing Family during Adulthood
- Unit 2 Careers, Marriage and Family
- Unit 3 Parenting Skills
- Unit 4 Role of Adults in Society

Block 4 Old Age

- Unit 1 Socio-Demographic Profile of Elderly
- Unit 2 Health Concerns
- Unit 3 Characteristics of Old Age
- Unit 4 Changing Role and Adjustment
- Unit 5 Geriatric Counselling

**MSW 013 INTRODUCTION TO PSYCHOLOGICAL BASIS OF
COUNSELLING (4 CREDITS)**

Block 1 General Psychology

- Unit 1 Introduction to Psychology (Nature, Importance, Methods of Psychology, Branches of Psychology and Its Applications)
- Unit 2 Definition, Nature and Importance of Personality
- Unit 3 Personality Theories (Psychoanalytical)
- Unit 4 Therapeutic Approaches

Block 2 Social Psychology

- Unit 1 Introduction to Social Psychology (Definition, Nature, Scope and Importance)
- Unit 2 Group Structure and Dynamics
- Unit 3 Social Diversity
- Unit 4 Social Distance and Tension

Block 3 Abnormal Psychology I

- Unit 1 Concept of Normality, Phenomenology and Classification of Mental Illness
- Unit 2 Disorder of Childhood and Old Age
- Unit 3 Anxiety Disorders
- Unit 4 Depression and Mood Disorders

Block 4 Abnormal Psychology II

- Unit 1 Schizophrenia and Other Psychosis
- Unit 2 Alcohol and Substance Abuse
- Unit 3 Dementias
- Unit 4 Conditional Disorder and Traits

MSW 014 RELEVANCE OF SOCIAL CASE WORK IN COUNSELLING (4 CREDITS)

Block 1 Basic of Social Case Work

- Unit 1 Meaning, Concepts and Its Importance (Case Work, Counselling and Psycho Therapy)
- Unit 2 Principles of Social Case Work
- Unit 3 Phases of Social Case Work (Study, Assessment and Intervention) I
- Unit 4 Phases of Social Case Work (Study, Assessment and Intervention) II

Block 2 Social Case Work as A Process

- Unit 1 Social Case Work as A Method
- Unit 2 Skills and Techniques of Interventions
- Unit 3 Components of Social Case Work
- Unit 4 Case Analysis

Block 3 Interviewing and Recording

- Unit 1 Interviewing in Social Case Work (Concept, Purpose, Types, Skills, Roles and Qualities Necessary for Case Work Interviews)
- Unit 2 Techniques in Interviewing in Social Case Work (Initiating Contact, Intake, Establishing Rapport, Interaction, Observation Attending and Responding)
- Unit 3 Client - Case Work Relationships
- Unit 4 Pre-requisite for Social Case Work/Essence of Social Case Work
- Unit 5 Recording and Documentation in Social Case Work

Block 4 Application of Methods to Various Settings/Situations

- Unit 1 Family and Community
- Unit 2 Social Case Work in Health Setting
- Unit 3 Social Case Work in Correctional Setting
- Unit 4 Social Case Work in Industrial Setting
- Unit 5 Social Case Work in Educational Setting

MSW 015 BASICS OF COUNSELLING

(4 CREDITS)

Block 1 Basics of Counselling

- Unit 1 Introduction of Counselling and Counselling as a Process
- Unit 2 Essentials of Counselling and Practical Issues Involved in Counselling
- Unit 3 Qualities and Skills of a Counsellor

Block 2 Historical, Ethical and Legal Aspects of Counselling

- Unit 1 Context and Trends in Counselling
- Unit 2 Ethics of Counselling
- Unit 3 Legal Aspects of Counselling

Block 3 Theories of Counselling

- Unit 1 Supportive Psychotherapy
- Unit 2 Cognitive Behaviour Therapy
- Unit 3 Marital Therapy
- Unit 4 Models of Counselling

Block 4 Counselling as A Process

- Unit 1 Case Analysis
- Unit 2 Capacity Building
- Unit 3 Play Therapy
- Unit 4 Tools for Counselling

MSW 016 FIELDS OF COUNSELLING

(4 CREDITS)

Block 1 Individuals and Family

- Unit 1 Family and Couple Counselling (Family Planning Pre-marital and Role of Family)
- Unit 2 Counselling in Legal Settings
- Unit 3 Family Courts, Family Problems, Sex and Sexuality
- Unit 4 Suicide and Counselling

Block 2 Health Care

- Unit 1 Counselling in Health (Hospital, Hospice Care, Palliative Care Etc.)
- Unit 2 Mental Health and Counselling
- Unit 3 HIV/AIDS/STD Counselling
- Unit 4 Counselling for Care Giver
- Unit 5 Counselling for Terminally Ill

Block 3 Industry

- Unit 1 Stress and Time Management (Job Situations, Home and Society)
- Unit 2 Alcohol, Absenteeism and De-addiction Counselling
- Unit 3 Rehabilitation Counselling

Block 4 Education

Unit 1 School and College Counselling (Elementary, Middle and Secondary Counselling and Student Life Services)

Unit 2 Adolescence Counselling

Unit 3 Career Counselling

Block 5 Counselling in Social Welfare Sector

Unit 1 Counselling for Children (Orphanage, Juvenile Home Etc.)

Unit 2 Gender Specific Counselling

Unit 3 Social Defense and Counselling in Correctional Setting

Unit 4 Counselling in the Field of Disability

MSWL-048 Social Work Practicum-II (8 Credits)

MSWL-049 Internship (8 Credits)

Courses for Associate Studentship in Social Work**MSW-006 SOCIAL WORK RESEARCH (4 CREDITS)****Block 1 Basics of Research in Social Work**

Unit 1 Introduction to Social Work Research

Unit 2 Research Review in Social Work

Unit 3 Research Process I: Formulation of Research Problem

Unit 4 Research Process II: Preparing a Research Proposal

Block 2 Research Methods in Social Work

Unit 1 Introduction to Methods of Research in Social Work

Unit 2 Research Methods I: Descriptive, Exploratory, Diagnostic, Evaluation and Action Research

Unit 3 Research Methods II: Experimental Research

Unit 4 Research Methods III: Qualitative Research

Block 3 Tools and Methods of Data Collection

Unit 1 Methods of Sampling

Unit 2 Research Tools: Questionnaire, Rating Scales, Attitudinal Scales and Tests

Unit 3 Interview, Observation and Documents

Unit 4 Data Collection

Block 4 Data Processing and Analysis

Unit 1 Data Processing and Analysis

Unit 2 Descriptive Statistics

Unit 3 Inferential Statistics

Unit 4 Reporting of Research

MSWE-001 HIV/AIDS : STIGMA, DISCRIMINATION AND PREVENTION (4 CREDITS)

Block 1 Basic Facts of HIV/AIDS

Unit 1 Global and National Scenario of HIV/AIDS

Unit 2 HIV/AIDS Disease Profile

Unit 3 Misconceptions of HIV/AIDS/STDs

Unit 4 History of HIV/AIDS

Block 2 HIV/AIDS Prevention : Socio-ethical Issues

Unit 1 HIV Prevention and Control : Government Initiatives

Unit 2 HIV Prevention and Control: Personal Aspects

Unit 3 Continuum of Care

Unit 4 Social Influence on HIV/AIDS Transmission and Prevention

Unit 5 HIV/AIDS and Ethical Issues

Block 3 HIV/AIDS Education and Care

Unit 1 HIV/AIDS and its Implications for Individual, Family and Community

Unit 2 HIV/AIDS Education and Behaviour Modification

Unit 3 Care of the Person with HIV/AIDS

Unit 4 Care of the Terminally III

Block 4 Understanding and Responding to Stigma & Discrimination

Unit 1 Stigma and Discrimination: Concept and Meaning

Unit 2 Theories and Models of Stigma and Discrimination

Unit 3 Social Stigma : Universal and Cultural Specific

Unit 4 Provider Stigma: Social Service and Health Care Providers

Unit 5 Response Strategies for Social Workers

MSW-010 INTRODUCTION TO PHILANTHROPIC SOCIAL WORK (4 CREDITS)

Block 1 Concept, History, Ethics and Values of Philanthropy

Unit 1 Concept, Nature and Scope of Philanthropy

Unit 2 History and Trends in Philanthropy

Unit 3 Introduction to Philanthropic Ethics

Unit 4 Ethical Codes

Unit 5 Fundamental Human Values

Unit 6 Fundamental Human Rights and Duties

Block 2 Philanthropic Social Work

- Unit 1 Concept and Meaning of Philanthropic Social Work
- Unit 2 Professional Social Work and Philanthropy
- Unit 3 History of Philanthropic Social Work
- Unit 4 Contemporary Issues in Philanthropic Social Work
- Unit 5 Human and Financial Resources for Philanthropic Social Work

Block 3 Stakeholders in Philanthropic Social Work

- Unit 1 Religions
- Unit 2 Government
- Unit 3 Corporate Sector
- Unit 4 Non-Profit Organizations (Donor Agencies)
- Unit 5 Civil Society

MSW-011 WORKING AMONG THE POOREST OF THE POOR

(4 CREDITS)

Block 1 Contribution of Indian Philanthropists

- Unit 1 Life, Work and Charisma of Baba Amte
- Unit 2 Life, Work and charisma of Vinoba Bhave
- Unit 3 Ramakrishna Mission: Philanthropic Activities
- Unit 4 Philanthropic Interventions by NGOs
- Unit 5 FBOs and Philanthropic Interventions

Block 2 Mother Teresa and Philanthropic Social Work

- Unit 1 Life, and Works of Mother Teresa
- Unit 2 Social Welfare Services of Mother Teresa
- Unit 3 Vision, Mission and the Organization of Mother Teresa
- Unit 4 Mother Teresa and-Philanthropic Social Work

Block 3 Areas of Philanthropic Social Work I

- Unit 1 Children with special needs (Street Children, Child Labour, Rag Pickers, Orphans, children of Commercial Sex Workers, Children living with HIV etc)
- Unit 2 Aged and Destitutes
- Unit 3 Commercial Sex Workers, Transgender, Devadasi
- Unit 4 Beggars and Homeless
- Unit 5 Persons in Correctional Setting
- Unit 6 Mentally Ill and Mentally Challenged

Block 4 Areas of Philanthropic Social Work II

- Unit 1 People Living with HIV/AIDS
- Unit 2 Leprosy
- Unit 3 Displaced People (Migrant, Refugees, Landless Labourers, Bonded Labourers etc)
- Unit 4 Victims of Disasters

MSWE-003 DISASTER MANAGEMENT

(4 CREDITS)

Block 1 Introduction to Disaster Management

- Unit 1 Hazard, Risk, Vulnerability and Capacity Analysis
- Unit 2 Types of Disaster-I (Hydro-meteorological Disasters and Geo-hazards)
- Unit 3 Types of Disaster-II (Other including Human Made)
- Unit 4 Institutional Mechanism for Disaster Management

Block 2 Mitigation and Preparedness

- Unit 1 Community-Based Disaster Management
- Unit 2 Early Warning
- Unit 3 Structural and Non-Structural Mitigation Measures
- Unit 4 Gender Issues in Disaster Management

Block 3 Emergency Response

- Unit 1 Managing Relief
- Unit 2 Disaster Health Care Management
- Unit 3 Role of Various Agencies: Incident Command System

Block 4 Recovery and Reconstruction

- Unit 1 Damage and Loss Assessment
- Unit 2 Recovery Planning
- Unit 3 Physical Recovery and Reconstruction
- Unit 4 Disaster Psycho-social Care and Socio-economic Rehabilitation

5.1 How to Decide Your Time Schedule?

The University offers a lot of flexibility and openness in the courses and duration for the completion of programmes. You should take full advantage of this flexibility. As indicated earlier you can complete this programme in 2 year if you clear 36 credits of courses every year. If you are not able to complete it within this period you can take a maximum of 5 years to complete it. It would be better if you plan it in a systematic way. For two years you will receive study material and assignments according to your options but it is upto you to decide which courses you will complete in a particular year. Completion of a course would involve studying the course, completing the assignments and appearing in term end examination. If you are busy elsewhere and not able to fully devote yourself to the programme, you should fix your targets every year. If you feel that instead of 36 credits you would do only 24 or 16 credits plan it from the beginning of the year, study only these courses, do the assignments for them and appear for term end examination in these courses. Carry over the rest to next year. Again next year, decide your goals for that year. **Whenever you decided to do the previous year's course ask for fresh assignments in the month of November/December from Registrar, Material Production and Distribution Division at the Headquarters in the prescribed**

forms printed in this programme guide, and submit them according to the schedule and appear in the term end examination. The latest version of the assignment can be downloaded from the ignou website. By a proper planning every year, you can complete this programme according to your convenience. As mentioned earlier, completion of field work practicum of previous year is mandatory for starting field work practicum for the second year. However, you can appear for term end examination of second year.

6. FEE STRUCTURE AND SCHEDULE OF PAYMENT

MSW Programme Fee (includes registration fee of Rs. 100/-) is Rs. 15,000/- each in the first and second year. The University will keep changing the fee from time to time and one will have to find out the details from the Study Centre/Regional Centre. Programme fee is to be paid in lump sum at the time of registration along with the filled in application form. You have to pay programme fee two times i.e., 1st year and 2nd year as per the schedule without waiting for any communication from the university. For the first year you have already paid the fee at the time of admission. For second year, concerned Regional Directors will send you Course Registration Form along with proper guidelines in the month of July. If you do not get the form, you may contact your Regional Centre before 30th September. Copies of the forms for registration in 2nd year are printed in this programme guide. You can take photocopies and use them when needed.

The programme fee should be paid only by means of demand draft drawn in favour of IGNOU and payable at the city where your Regional Centre is situated. Please write your name (in capitals) and programme code and period for which fee is paid at the back of your demand draft to ensure proper credit to your fee account. Admission and Re-registration forms along with the draft are to be submitted at Regional Centres and NOT at headquarter.

Timely payment of programme fees is your responsibility. You are expected to remit fee as early as possible without waiting for the last date. Late payments will not be entertained. In case you fail to remit the fee as per above schedule you will have to wait for next cycle of admission after a year. Non-payment of fee results in discontinuation of the despatch of study material. Such students will not be permitted to write the examinations and their admission may be cancelled. In case any student willfully appears in an examination without proper registration for a course, disciplinary action shall be taken against him/her as per rules of the University. Fee once paid is not refundable.

7. MEDIUM OF INSTRUCTION

The Master's Degree in Social work : Counselling is offered by the university through the medium of English only. Printed course material and assignments are sent to you in the medium of English. Similarly, you have to submit the assignments and attempt the term-end examinations in same languages. Audio-Video programmes and counselling are also provided through the medium mentioned above.

8. INSTRUCTIONAL SYSTEM

The methodology of instruction in this University is different from that in the conventional universities. The Open University System is more learner-oriented, and the student is an active participant in the teaching-learning process. Most of the instructions are imparted through distance rather than face-to-face communication.

The University follows a multi-media approach for instruction. It comprises:

- self-instructional print material
- audio and video programmes

- audio-video programmes transmitted through Doordarshan/Gyan Darshan and Radio/IGNOU FM channels
- interactive radio counselling (IRC)
- teleconferencing in gyan darshan channel
- face-to-face counselling at Study Centres by academic counsellors
- assignments
- practicals

8.1 Print Material

Print material is the primary form of instructional material, although there will be a few audio-video-programmes and counselling sessions. Therefore, you have to concentrate mainly on the printed materials that we send you periodically. The printed material would be sufficient to write assignment responses and prepare for the term end examinations.

How to use Print Material

The print material prepared by the University is self instructional in nature. Each course has been divided into a number of Blocks, generally 6 to 8 Blocks for 10 credit course and 4 or 5 Blocks for a 4 and 6 credit course. Each Block consists of a number of Units (lessons). Normally, all the Units covered in one Block have a thematic unity. The first page of each Block indicates the contents of each Block i.e., the number and titles of the Units covered in that Block. This is followed by a brief introduction to the Block. This Block introduction explains the total coverage of the Block as a whole as well as the coverage of each Unit in that Block.

Each Unit is structured to facilitate self study for you. The section on **Objectives** briefly states what we expect you to attain when you have completed the Unit. In **Introduction**, there is an attempt to forge a link with the topics of the previous Units and the topic to be covered in the present Unit. This is followed by the main body of the Unit, which is divided into various sections and subsections: In the main body there are a few self-check exercises under the caption **Check Your Progress**. Enough space is given for you to write your answers to the questions set in the self-check exercises.

The section **Let Us Sum Up** summarises what has been said in the whole Unit. This summary enables you to recall the main points covered in the Unit. To facilitate comprehension, important words/terms covered in the Unit are explained in the section **Key Words**. Some books for additional reading are suggested in the section **Some Useful Books**. For your reference purpose some of these books may be available in the study centre. **Check Your Progress Exercises are for, your practice only, and you should not submit answers to these questions to the University for assessment.**

Read the Units carefully and note down the important points. You can use the space in the margin of the printed pages for making notes and writing your comments. While reading the Units mark the words that you do not fully understand. Look for the meaning of such words under the section Key Words or in a dictionary. Read the Unit again and again until you have understood the point. You may also try to find it in earlier Units as it may be explained there. However, if you still do not understand something, consult your counsellor during the face-to-face sessions at the Study Centre for clarification.

Try to answer '**Check Your Progress**' questions. These exercises will help you to reinforce the information/ knowledge you gain through your first reading of the text. Proper comprehension of the units and the points/ notes made by you while reading through the Units would help you in answering the Check Your Progress Exercises given in the Units.

8.2 Audio-Video Material

In addition to the print material, video tapes have been prepared for most of the courses. The audio-video material is supplementary to the printed material. Hence, we advise you to make use of it, as that will help you to understand the subject better. The students can take all information regarding Doordarshan programme through sending emails : gyandarshan@ignou.ac.in, gyanvani@ignou.ac.in. All the programme details can be taken out from IGNOU website i.e. www.ignou.ac.in. The information will also be available at your regional and study centres. **The schedule of transmission is communicated to you through the IGNOU Newsletter.**

Audio programmes are broadcast in some select states through All India Radio stations as well as Gyan Vani FM Stations. Information about these would be available at your Regional Centre.

The telecast schedule for transmission of programmes through Gyan Darshan is communicated from the Electronic Media Production Centre (EMPC). Audio-video material will not be supplied individually but will be made available to you at the Study Centres. You can watch these programmes during counselling sessions. Students desirous of buying the audio-video tapes can procure them from: **Director, Electronic Media Production Centre, IGNOU, Maidan Garhi, New Delhi-110 068.**

8.3 Interactive Radio Counselling

The University has started interactive counselling through AIR and Gyan Vani network all over India. You can participate in it by tuning in to your area Radio station. Experts from various discipline areas are available for this counselling. Students can put across their questions to these experts by using the telephone. The telephone numbers are announced by respective Radio Stations. This counselling is available on every Sunday between 4 and 6 p.m and on Tuesday 5 and 6 p.m.

8.4 Gyan Darshan

IGNOU in collaboration with Doordarshan now has an exclusive Educational TV Channel of India called Gyan Darshan. It is available through cable TV network. The channel telecasts educational programmes for 24 hours every day. Apart from programmes of IGNOU it will have educational programmes produced by various national education institutions. You should try to get access to it through your cable operator. The schedule of programmes with time and date is sent to all study centers one month in advance. Please obtain it from there.

8.5 Teleconferencing

To reach our students spread in different parts of the country we take the help of teleconferencing. These sessions are conducted from Delhi. The students can attend these at the regional centres and specified study centres of IGNOU. It is a one way video and two way audio facility. You will be sent a schedule with topics in advance through your study centres. The faculty at Delhi and other experts as resource persons participate in these sessions. You can put your problems and questions to these experts through the telephone available at receiving centres. These will help in resolving your queries related to courses and other general information pertaining to programmes of study.

8.6 Counselling

In distance education, face-to-face contact between the learners and their tutors/counsellors is an important activity. The purpose of such a contact is to answer some of your questions and clarify your doubts which may not be possible through any other means of communication. It is also intended to provide you an opportunity to meet fellow students. There are experienced academic counsellors at the Study Centres to provide counselling and guidance to you in the courses that you have chosen for study. The counselling sessions for each of the courses will be held at suitable intervals throughout the academic session attending, **the counselling sessions are not compulsory.** However, they may be very useful in certain respects such as: to share your views on the subject with teachers and fellow participants, comprehend some of the complex ideas or difficult issues, and get clarifications for many doubts which you would not otherwise try to raise, and consult academic counsellors for selecting courses of study.

Face-to-face counselling will be provided to you at the study centre assigned to you. You should note that the counselling sessions will be very different from the usual classroom teaching or lectures. Counsellors will not be delivering lectures or speeches. They will try to help you to overcome difficulties (academic as well as personal) which you face while studying for this programme. In these sessions you must look into the subject based difficulties and any other issues arising out of such difficulties. Besides, some of the audio and video programmes that are available at that time will be played in the counselling sessions.

Before you go to attend the counselling sessions, please go through your course material and note down the points to be discussed. Unless you have gone through the Units, there may not be much to discuss. Try to concentrate on the relevant and the most important issues. Also try to understand each other's points of view. You may also establish personal contact with your fellow participants to get mutual help for academic purposes. Try to get the maximum possible help from your counsellors.

Generally there will be 12 hours counselling session for a 4 credit course. For Field Work guidance, details are given in the Field Work Journal. Block 1 of MSWL - 046.

8.7 Social Work Practicum (Field Work)

As mentioned earlier successful completion of Field Work Practicum (MSWL-046 and MSWL-047) in the first year is a necessary condition to take up field work practicum (MSWL-048 and MSWL-049) in the 2nd year. Details are given in the Field Work Journal for 1st and 2nd year respectively. Field Work Journal provides space for writing reports of various activities such as:

Orientation visits	: 5 (1st year)
Orientation visits	: 2 (2nd year)
Concurrent Field visits	: 45 (minimum)
Individual Conference with FWS	: 5 (minimum)
Group Conference with FWS and peers	: 5 (minimum)
Block Placement	
Internship	

For field work (Social Work Practicum) each student is to be guided by a professionally qualified supervisor having MSW or M.A. in Social Work.

The Study Centre Coordinator will provide you a supervisor who has the required qualification. If you do not get one, please contact the programme coordinator.

It is mandatory to be supervised under the guidance of qualified professional social worker.

8.8 Study Centres

To provide effective student support, we have set up a number of Study Centres all over the country. You will be allotted one of these Study Centres taking into consideration your place of residence or work. However, each Study Centre can handle only a limited number of students and despite our best efforts, it may not always be possible to allot the Study Centre of your choice. The particulars regarding the Study Centre to which you are assigned will be communicated to you by the Regional Centre.

Every Study Centre will have:

- A Coordinator who will coordinate different activities at the centre.
- An Assistant Coordinator and other supporting staff appointed on a part-time basis.
- Counsellors in different courses to provide counselling and guidance to you in the courses you have chosen.

A Study Centre will have six major functions:

- 1) **Counselling:** Face-to-face counselling for the courses will be provided at the Study Centres. The detailed programme of the counselling sessions will be sent to you by the Coordinator of your Study Centre.

- 2) **Evaluation of Assignments:** Tutor Marked Assignments (TMA) will be evaluated by the Counsellors appointed for different courses at the Study Centre. These assignments will be returned to you with tutor comments and marks obtained. These comments will help you in your studies.
- 3) **Library:** For each course some of the books suggested under 'Suggested Reading' will be available in the Study Centre Library. All audio and video tapes are also available in the library.
- 4) **Information and Advice:** At the Study Centre you get relevant information regarding the courses offered by the University, counselling schedules, examination schedule, etc. You will also get guidance in choosing your elective and application-oriented courses.
- 5) **Audio-Video Facilities:** The Centres are equipped with audio-video facilities to help you make use of the audio and videocassettes prepared for different courses. Media notes of these audio-video programmes will also be available at the Study Centre. This will help you to know the contents of each programme.
- 6) **Interaction with Fellow-Students:** In the Study Centres you get an opportunity to interact with fellow students.

Please bring all your Units and your folder of corrected assignments with you when you come to the counselling session.

9. EVALUATION

- 1) The performance of the students will be assessed under 'Numerical Marking Scheme'. Evaluation Methodology has following components:

Theory Courses: i) Continuous Evaluation through assignments carries 30% weightage and ii) Term-end examination carries 70% weightage.

Social Work Practicum: i) Evaluation done by supervisor carries 50% weightage, & ii) External evaluation carries 50% weightage you must secure 40 percent marks for each component for a pass. For example, you must get 40 percent each for concurrent field visits in MSWL-046 as well as the Block placement in MSWL-047 by both the Supervisor as well as the faculty.

The **Dissertation (Project work)** by faculty carries 100% weightage.

- 2) Minimum 40% marks are required separately in continuous evaluation and term-end examination to complete each theory course.

Minimum 40% marks are required separately in each component of Social Work practicum. In case you fail to secure minimum 40% in either of the components in Social Work Practicum, you will have to repeat the Practicum for that year.

- 3) Depending on the percentage of marks secured by a candidate, the divisions will be awarded as follows:

1st Division	-	60% and above
IInd Division	-	50% but below 60%
IIIrd Division	-	40% but below 50%
Unsuccessful	-	Below 40%

The notional correlates of the letter grades and percentage of marks are as under:

Letter Grade	Qualitative Value	Point Grade	Equivalent % of numerical marks
A	Excellent	5	80% and above
B	Very Good	4	60% to 79.9%
C	Good	3	50% to 59.9%
D	Satisfactory	2	40% to 49.9%
E	Unsatisfactory	1	Below 40%

9.1 Assignments - Instructions

Assignments constitute the continuous evaluation. The submission of assignments is compulsory. The marks that you get in your assignments will be counted in your final result. Assignment of a course carry 30% weightage while 70% weightage is given to the term-end examinations. Therefore, you are advised to take your assignments seriously. A simple omission on your part may cause loss to you and inconvenience at all levels in the University.

You have to complete the assignments within the due dates specified in the assignments booklet or within one month of the date of receipt of assignments whichever is later. You will not be allowed to appear for the term-end examination for any course if you do not submit the specified number of assignments in time for that course. If you appear in term-end examination, without submitting the assignments the result of term-end examination would be liable to be cancelled.'

You will not be allowed to appear for the term-end examination for any course if you do not submit the assignment in time for that course.

The main purpose of assignment is to test your comprehension of the learning materials you receive from us and also to help you get through the courses. The evaluators/counsellors after correcting the assignments send them back to you with their comments and marks. The comments guide you in your study and help in improving it. The content provided in the printed course materials should be sufficient for answering the assignments. Please do not worry about the non-availability of extra reading materials for working on the assignments. However, if you have easy access to other books, you may make use of them. The assignments are designed in such a way as to help you concentrate mainly on the printed course materials and exploit your personal experience.

There is only one Tutor Marked Assignment (TMA) which shall be evaluated by the counselor. Foreach course, there is onlyone tutor marked assignment.

Whenever you receive a set of material and assignments, check them immediately and ask for missing pages, if any, from Concerned Regional Centre.

The assignment responses should be complete in all respects. Before submission you should ensure that you have answered all the questions in all assignments. Incomplete answer sheets bring you poor grades. The University/Coordinator of the Study Centre has the right to reject the assignments submitted after the due date. You are, therefore, advised to submit the assignments before the due date.

For your own record, retain a copy of all the assignment responses which you submit to the Coordinator. If you do not get back your duly evaluated tutor marked assignments along with a copy of assessment sheet containing comments of evaluator on your assignment within a month after submission, please

try to get it personally from your study centre. This may help you to improve upon future assignments. Also maintain an account of the corrected assignment responses received by you after evaluation. This will help you to represent your case to the University in case any problem arises.

In case of tutor-marked assignments, you have to submit your response sheets to the Coordinator of the Study Centre assigned to you. After evaluation these tutor marked assignments will be sent back to you with comments and marks (grade).

If you do not get pass grade in any assignment, you have to submit it again. To get fresh assignments you should write to Registrar, MPDD, IGNOU, Maidan Garhi, New Delhi-110068. or download the same form IGNOU website. However, once you get the pass grade in an assignment, you cannot re-submit it for improvement of grade. Assignments are not subject to re-evaluation except for factual errors, if any, committed by the evaluator. The discrepancy noticed by you in the evaluated assignments should be brought to the notice of the Coordinator of the Study Centre, so that the correct score is forwarded by him to the Student Evaluation Division at Headquarters. Score communicated by the study centre through any mode other than the award list will not be acceptable to the university for taking your score of assignments on your record.

In case you find that the score indicated in the assignment sheet of your Tutor Marked Assignment has not been correctly reflected or is not entered in your grade card, you are advised to contact the coordinator of your study centre with a request to forward correct award list to the SE Division at the Headquarters.

Do not enclose or express doubts for clarification if any about study material or assignment alongwith the assignment. Send your doubts in a separate cover to the Director of the concerned School at IGNOU, Maidan Garhi, New Delhi-110068. Give your complete enrolment number, name, address, phone/mobile number, title of the course, and the number of the Unit or the assignment, etc. on top of your letter.

SPECIFIC INSTRUCTIONS FOR TUTOR MARKED ASSIGNMENTS (TMAs)

- 1) Write your Enrolment Number, Name, Full Address, Signature and Date on the top right hand corner of the first page of your response sheet.
- 2) Write the Programme Title, Course Code, Course Title, Assignment Code and Name of your Study Centre on the left hand corner of the first page of your response sheet.

Course Code and Assignment Code may be reproduced from the assignment:

The top of the first page of your response sheet should look like this:

ENROLMENT NO.:

PROGRAMME TITLE:	NAME:
COURSE CODE:	ADDRESS:
.....
COURSE TITLE:
ASSIGNMENT CODE:	SIGNATURE:
STUDY CENTRE:	DATE:

All Tutor Marked Assignments are to be submitted at the study centre assigned to you.

- 3) Read the assignments carefully and follow the specific instructions, if any given on the assignment itself about the subject matter or its presentation.
- 4) Go through the Units on which assignments are based. Make some points regarding the question and then rearrange those points in a logical order and draw up a rough outline of your answer. While answering an essay type question give adequate attention to introduction and conclusion. The introduction must offer your brief interpretation of the question and how you propose to develop it. The conclusion must summarise your response to the question. Make sure that the answer is logical and coherent, and has clear connections between sentences and paragraphs. The answer should be relevant to the question given in the assignment. Make sure that you have attempted all the main points of the question. Once you are satisfied with your answer, write down the final version neatly and underline the points you wish to emphasize. While solving numericals, use proper format and give working notes wherever necessary.
- 5) Use only full scape size paper for your response and tie all the pages carefully. Avoid using very thin paper. Allow a 4 cm margin on the left and at least 4 lines in between each answer. This may facilitate the evaluator to write useful comments in the margin at appropriate places.
- 6) Write the responses in your own hand. Typed assignments are also acceptable. Do not copy your answers from the Units/Blocks sent to you by the University. If you copy, you will get zero marks' for the respective question.
- 7) Do not copy from the response sheets of other students. If copying is noticed, the assignments of such students will be rejected.
- 8) Write each assignment separately. All the assignments should not be written in continuity.
- 9) Write the question number with each answer.
- 10) The completed assignment should be sent to the Coordinator of the Study Centre allotted to you. Under any circumstances do not send the tutor marked response sheets to the Student Evaluation Division at Head Quarters for evaluation.
- 11) After submitting the assignment at the Study Centre get the acknowledgement from the Coordinator on the prescribed assignment remittance-cum-acknowledgement card.
- 12) In case you have requested for a change of Study Centre, you should submit your Tutor Marked Assignments only to the original Study Centre until the change of Study Centre is notified by the University.
- 13) If you find that there is any factual error in evaluation of your assignments e.g. any portion of assignment response has not been evaluated or total of score recorded on assignment response is incorrect you should approach the coordinator of your study centre for correction and transmission of correct score to headquarters.

9.2 Term-end Examination

The University conducts term-end examination twice a year i.e., in June and December. You can take the examination for the first year courses only after completion of one year of study. Similarly, in the case of second year courses, you can take examination after completion of one year study for second year. You can appear in the failed/not appeared courses in any subsequent examinations during the validity of your registration of your programme.

You are required to submit the examination form within the prescribed dates alongwith requisite fee to appear in term-end examination. It is also mandatory that you have submitted required number of assignments by due dates to appear in term-end examination.

- **Examination Fee**

Examination fee of ₹ 60/- per course (this will keep changing) is required to be paid through Bank Draft in favour of IGNOU and payable at the city where submitting the examination form. The examination forms are available at all the Study Centres and Regional Centres. Students can also submit on-line examination form as per guidelines through IGNOU website at www.ignou.ac.in. The students can also download examination form from IGNOU website at www.ignou.ac.in.

- **Examination Centre**

Normally the study centre is the examination centre. However, a student is required to fill the exam centre code in the examination form. For the purpose you are advised to go through the list of study centres available in the Student Handbook and prospectus/Programme Guide. In case any student wish to take examination at a particular centre, the code of the chosen centre be filled up as examination centre code. However, examination centre chosen by a student if is not activated, the university will allot another examination centre under the same Region.

- **Date of Submission of Examination Forms**

Dates for Submission of Exam Forms				
FOR JUNE TEE	LATE FEE	FOR DEC TEE	LATE FEE	SUBMISSION OF EXAM FORM
1 March to 31 March	NIL	1 September to 30 September	NIL	ONLY AT THE CONCERNED REGIONAL CENTRE UNDER WHICH YOUR EXAMINATION CENTRE FALLS
1 April to 20 April	₹ 300/-	1 October to 20 October	₹ 300/-	
21 April to 30 April	₹ 500/-	21 October to 31 October	₹ 500/-	
1 May to 15 May	₹ 1000/-	1 November to 15 November	₹ 1000/-	

To avoid discrepancies in filling up examination form/hardship in appearing in the term-end examination students are advised to:

- 1) remain in touch with your Study Centre/Regional Centre/SED Division for change in schedule of submission of examination form fee if any;
- 2) fill up all the particulars carefully and properly in the examination form to avoid rejection/delay in processing of the form;
- 3) retain proof of mailing/submission of examination form till you receive examination hall ticket.

- **Issues Examination Hall Ticket**

University issues Examination Hall Ticket to the student's atleast two week before the commencement of Term-end Examination the same could also be downloaded from the University's website www.ignou.ac.in. In case any student fails to receive the Examination Hall Ticket within one week before the commencement of the examination the students can download the hall ticket from the website and approach the exam centre for appearing in the exam.

Although all efforts are made to declare the result in time, there will be no binding on the University to declare the results of the last examination before commencement of the date of filling up the examination term. You are therefore, advised to fill up the form without necessarily waiting for the result and get it cancelled at a later date if so required.

No student is allowed to reappear in an examination or submitting assignments for improving the marks/grade after successfully passing it.

Study Centre is the contact point for you. The University cannot send communication to all the students individually. All the important communications are sent to the Coordinators of the Study Centres and Regional Directors. The Coordinators would display a copy of such important circular/notification on the notice board of the Study Centre for the benefit of all the Students. You are, therefore, advised to get in touch with your Coordinator for day-to-day information about assignments, submission of examination forms, date-sheet; list of students admitted to a particular examination, declaration of result, etc.

While communicating with the University regarding examination, please clearly write your enrolment number and complete address. In the absence of such details, we will not be able to, attend to your problems.

Evaluation of Social Work Practicum

Evaluation of MSWL-046 and MSWL-047, MSWL-048 and MSWL-49 will be done by your supervisor (out of 100 marks) and by External Evaluation (out of 100 marks). You must score 40% separately in both internal (supervisor) and external evaluation. If you fail in anyone, you will have to repeat the practicum.

10. OTHER USEFUL INFORMATION

IGNOU Newsletter

The University publishes newsletter two times in a year in English as well as in Hindi. It is mailed to the students free of cost. All the important information relevant to the students is published in the newsletter.

Reservation

The University provides reservation of seats for scheduled castes, scheduled tribes, War Widows, Kashmiri Migrants and physically handicapped learners, as per the Government of India rules, for admission to its various programmes.

Scholarships and Reimbursement of Fee

The learners belonging to reserved Categories, viz., Scheduled Castes, Scheduled Tribes and Physically Handicapped have to pay the full fee at the time of admission to the University along with other general category candidates.

SC/ST learners have to collect and subsequently submit their scholarship forms to the respective State's Directorate of Social Welfare or Office of the Social Welfare Office, through the concerned Regional Director of IGNOU for reimbursement of programme fee.

Similarly, Physically Handicapped learners admitted to IGNOU Programmes are eligible for Government of India scholarships. They are advised to collect scholarship forms from the respective State Government Directorate of Social Welfare or Office of the Social Welfare Office and submit the filled in forms to them through the concerned Regional Director of IGNOU.

Scholarship scheme of National Centre for Promotion of Employment of Disabled People (NCPEDP) for Post Graduate level programmes is applicable to the students of this University also. Such students are advised to apply to awarding authority.

Provisional Certificate

On request from the student a provisional certificate will be issued on completion of 66 credits courses prescribed and opted by the student. For provisional certificate you have to write to the Registrar SED, IGNOU, New Delhi 110068, in prescribed form as contained in this Programme Guide.

In case of Provisional Certificate, grade cards which are lost, can apply for a duplicate by applying on the prescribed format alongwith a DD of Rs. 150/- (this will keep changing) in favour of IGNOU payable at Delhi.

Degree Certificate

Degree Certificate are issued during or after convocation you may make an application for the same alongwith a DD of Rs.400/- (this will keep changing) to Registrar, SED, IGNOU, New Delhi-110068.

Change/Correction of Address and Study Centres

There is a printed card for change/correction of address and change of Study Centre which is dispatched along with the study material. In case there is any correction/change in the address, the learners are advised to make use of proforma provided in the Programme Guide and send it to the Regional Director Concerned who will forward the request after verifying the student's signature to SRD Division, Maidan Garhi, New Delhi-110068. **Requests received directly will not be entertained. The form of change of address can also be downloaded from IGNOU Website www.ignou.ac.in.** Learners are advised not to write letters to any other officer in the University in this regard. Normally, it takes 4-6 weeks to effect the change. Therefore, the learners are advised to make their own arrangements to redirect the mail to the changed address during this period. In case a change of Study Centre is desired, the learners are advised to fill the proforma and address it to the Regional Centre concerned. Since counselling facilities are not available for all Programmes at all the centres, learners are advised to make sure that counseling facilities are available for the subject he/she has chosen, at the new centre opted for. Request for change of Study Centre is normally accepted subject to availability of seat for the programme at the new centre asked for. Change of Address and Study Centre are not permitted until admissions are finalized. **Similarly, change of Study Centre is not permissible in programmes where practical components are involved.**

Re-Registration

Learners are advised to **submit the Re-Registration forms only to the respective Regional Centre and nowhere else.** If any student sends the Registration/Re-Registration forms at wrong places and thereby misses the scheduled date and consequently a semester/year, he/she will have no claim on the University for regularisation. (As per the date given in Page No.1 for important date to re-admission).

Schedule for Re-Registration

Sl.No.	For July Session	For January Session	Late Fee
1.	1st Feb. to 31st March	1st Aug. to 1st Oct.	NIL
2.	1st April to 30th April	1st October to 31st Oct.	200.00
3.	1st May to 31st May	1st Nov. to 30th Nov.	500.00*
4.	1st June to 20th June	1st Dec to 20th Dec.	1000.00*

* During these dates submit the re-registration form to Registrar (SRD), IGNOU, Maidan Garhi, New Delhi

Course Registration (II year)

You have to submit the Registration form for II year only at your respective Regional Centre. If any student sends the Registration/Re-registration Forms, Examination Forms at wrong places and thereby misses the scheduled date and consequently a semester/year, he/she will have not claim on the University for regularization.

Change of Regional Centre

When you want transfer from one Region to another Region, you have to write to that effect to the Regional Centre from where you seek a transfer marking copies to the Regional Centre where you

would like to be transferred to and also to Registrar (SRD), New Delhi. Further, you have to obtain a certificate from the Coordinator of the Study Centre from where you are seeking transfer regarding the number of assignments submitted. The Regional Director from where you are seeking the transfer will transfer all records to the Regional Centre where you seek transfer under intimation to you and Registrar (SRD). The records are normally sent by Registered Post to guard against loss in the postal transit.

Issue of Duplicate Grade Card/Mark sheet

A duplicate Grade Card is issued after a request is made on the prescribed form along with a draft of Rs.150/- to be paid in favour of IGNOU, New Delhi. The form for the purpose is given in this Programme Guide.

Re-admission

The students who are not able to clear their programme within the maximum duration allowed can take re-admission for additional time as under in continuation of the earlier duration in selected programmes.

Certificate Programmes	6 Months (6 months duration)
Diplomas Programmes	1 Year (1 year duration)
Bachelor's Degree Programmes	2 Years (3 years duration)
Master Degree Programmes	2 Years (2 years duration)

The student has to make payment per course on pro-rata basis. The details of pro-rata fee and the Re-admission Form is available at the Regional Centres for the courses which they have not been able to complete. For further details please see the website.

The student who fail to pay the prescribed full programme fee during the maximum duration of the Programme will have to pay full fee for the missed years in addition to pro-rata course fee for re-admission.

Simultaneous Registration

Students who are already enrolled in a programme of one year or longer duration can also simultaneously register themselves for any certificate programme of 6 months duration. However, if there is any clash of dates of counselling or examination schedule between the two programmes taken. University will not be in a position to make adjustment.

Refund of Fees

Fee once paid will not be refunded under any circumstances. It is also not adjustable against any other programme of this University. However, in cases where University denies admission, the programme fee will be refunded after deduction of registration fee **through A/c payee Cheque Only**.

Official Transcripts

The University provides the facility of official transcripts on request made by the learners on plain paper addressed to Registrar (SED), IGNOU, Maidan Garhi, New Delhi-110068. A fee of Rs.200/- per transcript payable through DD in favour of IGNOU is charged for this purpose. The students are required to pay Rs. 1000/- in case of request for sending transcript outside India.

Migration Certificate

For Migration Certificate, requisition may be sent to the Regional Director alongwith the following documents:

- 1) Application (can be obtained from the Head Office or photocopy of the one given in programme guide could be used.)

- 2) Attested copy of the marksheet.
- 3) Fee of Rs.300/ in the form of demand draft drawn in favour of IGNOU payable at the city where, Regional Centre is located.

Improvement in Division/Class : Keeping the interest of students who have completed their Bachelor's/Master's Degree programme, but falling short of 2% marks for securing 1st and 2nd Division the University has made a provision for allowing such students to improve their performance. The improvement is permissible only in theory papers and the student may apply for improvement of their performance on the prescribed application format along-with a fee of Rs. 500/- per course, a bank draft drawn in favour of IGNOU payable at New Delhi and submit the application and fee to the Registrar, Student Evaluation Division, IGNOU, Maidan Garhi, New Delhi-110068.

Early Declaration of Result : The student can apply for early declaration of Term-End-Examination result with a fee of Rs. 700/- per course. **The application for early declaration of result shall be entertained only if the student has been selected for any post or applied for further studies.** The student must compulsorily submit documentary evidence (proof) in support of the reason for early declaration of result to the concerned Evaluation Centre whose details are available on the University website.

Early Declaration is permissible in Term-End-Examination only. This facility is not applicable for Lab/ Practical courses, Project, Assignment, Workshop, Seminar etc. based courses. The application for Early Declaration of result shall be entertained for final year.

Re-evaluation of Term-End-Examination : After the declaration of result, if the students are not satisfied with the marks awarded, they can request the University to re-evaluate their Answer Scripts on payment of Rs. 500/- per course. The request for re-evaluation by the student must be made within one month from the date of declaration of result to the concern Evaluation Centre in the prescribed format along-with the fee of Rs. 500/- per course in the form of Demand Draft in favour of IGNOU payable at the city where submitting the Re-evaluation form.

Obtaining Photocopy of Answer Scripts : After the declaration of result, if the students are not satisfied with the marks awarded, they can request the University for obtaining Photocopy of Answer Scripts on payment of Rs. 100/- per course. The request for obtaining Photocopy of Answer Scripts by the student must be made within 45 days from the date of declaration of result to the concern Evaluation Centre in the prescribed format alongwith the fee of Rs. 100/- per course in the form of Demand Draft in favour of IGNOU payable at the city where submitting the Photocopy form. Format attached in the programme guide.

Samples of various forms currently used in the University are provided in this Programme Guide. Whenever you need any of these please take a photocopy, fill it and send it to us.

CREDIT TRANSFER

Definitions

“Credit transfer” means allowing a student of another university to get admitted to IGNOU for completing any equivalent degree/diploma programme on the basis of credits obtained by him/her from that University. A student thus admitted need to write IGNOU examinations for such courses which are found equivalent to and for which appropriate credits would be deemed to have been acquired for and purposes for fulfilling the IGNOU requirements for award of a degree/diploma. **Credit transfer for various courses in Social Work and Field Work Practicals is not permitted for MSW students.**

Disputes on Admission and other University Matters

The place of jurisdiction for filing of a Suit if necessary, will be only at New Delhi/Delhi.

How to Approach the University

During the course of your study you might require some further information or knowledge about rules and regulations. You must know whom to contact for a specific information. We are providing information about these matters below under the heading Some Useful Addresses.

The information about the suitable forms for specific purpose is also provided in this programme guide. Whenever you need take a copy of the relevant form and send as per instructions given in the form.

SOME USEFUL ADDRESSES

- | | |
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| 1) Academic Matters | Ms. N. Ramya
<i>Programme Coordinator, MSW, Counselling</i>
Block-15, Section-H
School of Social Work
Indira Gandhi National Open University, Maidan Garhi
New Delhi 110068 |
| 2) Examinations, Examination centres, results, and other exam related matters. | Registrar (SED)
IGNOU
Maidan Garhi
New Delhi-110068 |
| 3) Change of course/programme, Admissions, fees, scholarships, exam; schedule change of address. | Regional Director of your Region |
| 4) Non-receipt of study material, assignments and for fresh assignments | Registrar (MPDD)
IGNOU, Maidan Garhi
New Delhi-110068 |
| 5) Counsellors and other problems relating to study centres. | Assistant Director (Student Affairs)
Regional Services Division
IGNOU, Maidan Garhi
New Delhi-110068 |
| 6) Purchasing of Audio/Video Tapes | Marketing Unit
EMPC
IGNOU, Maidan Garhi
New Delhi-110068 |

You are advised to get in touch with the coordinator of your study centre for timely information.