



Indira Gandhi National Open University

Regional Centre , 293, 39TH Cross, 8th Block, Jayanagar, Bangalore – 560 070

Phone: 080 -26654747/ 080-26657376, Fax- 080-2664 4848, Email: rcbangalore@ignou.ac.in

Ref. IG/RC-13/Building/Tender/19

Date: 15/02/2019

Subject:- Tender Enquiry inviting offers for Hiring Office Space for IGNOU Regional Centre, Bangalore - reg.

Part 1 - Technical Bid Opening Date/Time 14.03.2019 at 2.00 p.m.

Dear Sir,

Sealed tenders (in two part bid) are invited on behalf of IGNOU for hiring of office space for IGNOU Regional Centre **Bangalore** as detailed below:

| Sl. No. | Description of Services | Earnest Money Deposit (in Rs.) | Bid Opening Date | Contract Period |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| 01. | Hiring of Office space (Regional Centre Building) on Monthly Rent measuring carpet area around 4000 to 6000 sqft. to accommodate around 20-25 employees of the IGNOU Regional Centre, which handles 51 Learner Study Centres and students around 18000 for the year 2018-19. | Rs.10,000/- (Rupees Ten thousand only) | Bid Submission Till 11.00 am on 14.03.2019 Bid Opening (Part-1 Technical) 2.00 p.m. at 14.03.2019 | 03 years (extendable for a further period as may be mutually agreed) |

NOTE:

1. If the date of opening happens to be closed holiday, then the tenders shall be received and opened on the next working day.
2. Tenders shall be received **up to 11.00 am on 14.03.2019** and Part-I -Technical bid will be opened at **2.00 P.M** on the same day. IGNOU takes no responsibility for delay, loss or non receipt of tender documents sent by post. Tenders without earnest money and/or letter of undertaking shall be rejected.
3. IGNOU reserves the right to accept / reject any or all the tenders without assigning any reason(s) whatsoever.
4. Tender shall be addressed to Regional Director, IGNOU Regional Centre **Bangalore** at the address given below:-

**The Regional Director,
IGNOU Regional Centre,
293, 39th Cross, 8th Block,
Jayanagar, Bangalore – 560 070.**

5. No brokerage shall be paid by IGNOU.

The tender documents shall comprise of the following enclosed documents:-

- i. Instructions for filling and submitting the bid – **Annexure-1**
- ii. Qualifying Requirements – **Annexure-II**
- iii. Scope of Services – **Annexure-III**
- iv. Special Terms & Conditions – **Annexure-IV**
- v. Payment Terms – **Annexure-V**
- vi. Evaluation Criteria – **Annexure-VI**
- vii. Deviation Statement – **Annexure-VII**
- viii. Technical Bid for hiring of Office accommodation – **Annexure-VIII**
- ix. Price Bid (Part-II) – **Annexure-IX**
- x. Proforma letter of Undertaking – **Annexure-X**
- xi. Proforma of Lease Agreement. (Draft) – **Annexure-XI**

The rates shall be quoted inclusive of all taxes/duties (but excluding GST). No variation in rates/escalation shall be allowed on any account whatsoever unless specified in tender / contract document. You are requested to submit your most competitive rates in the enclosed Proforma of Price Bid and return the same in a sealed envelope along with all tender documents duly signed and stamped on each page. In case, you need any clarification on Bid documents, please make all your references/communication in writing at the address given above. The reply to all such clarification received not later than 03 days prior to the date fixed for submission of bids shall be issued to you. Any clarification referred to IGNOU after the above period shall not be entertained.

We look forward for your participation

Regional Director

Interested parties/organizations may download the Tender documents from the IGNOU, Regional Centre website www.ignourcblr.in or www.ignou.ac.in . The SEALED TENDER should be submitted along with the Demand Draft of Rs.500/- in favour of IGNOU payable at Bangalore on or before **14.03.2019 by 11.00 A.M.**

Interested parties should submit their bids in TWO separate envelopes (**Technical Bid** in one envelope and **Financial Bid** in another envelope) at the Regional Centre, Bangalore on or before **14.03.2019 by 11.00 a.m. The Technical Bids shall be opened in the presence of the tenderer who are present on 14th March, 2019 at 2.00 PM.**

IGNOU reserves its right to accept or reject any or all the offers without assigning any reason thereof.

Regional Director

INSTRUCTIONS FOR FILLING IN AND SUBMITTING THE BID

The Bid shall be submitted in three sealed envelopes as under:

- 1.1 **First envelope** should contain the Covering Letter, Earnest Money Deposit,
- 1.2 **Second envelope** should contain the Letter of Undertaking, Technical Bid, Tentative layout of incorporating requirements of IGNOU in the proposed space offered for rent and deviation statement, and
- 1.3 **Third envelope** should contain price Bid.

All the above envelopes must be put together in a fourth big envelope superscribing on the envelope “Quotation for Hiring of Office Space for IGNOU Regional Centre, Bangalore”

2. The name of the services, the bid notice no., the due date and the contents of the envelope should be clearly indicated on the envelopes.
3. The envelope containing the Covering letter and earnest money shall be opened first. The second envelope containing the letter of undertaking Technical bid and deviation statement shall be opened for only those parties who have submitted Earnest Money deposit (EMD). The third envelope containing price bid of only those parties will be opened whose premises is considered suitable for use by IGNOU and meets all qualifying requirement. Date of opening of price bid will be intimated to the technically qualified bidders separately. The price bid of bidders not meeting qualifying requirements shall be remind in un opened conditions.
4. All the bid papers should be returned to us duly signed and stamped on each page by the authorized signatory of the Bidder along with technical bid papers.
5. The rates should be quoted both in words and in figures, in the ‘Price Bid’, **Annexure-IX** enclosed and in the event of any mismatch between the two, the rates in words shall prevail. If any bidder does not accept the correction of errors, their bid will be disqualified.
6. The letter of Undertaking should be executed on a non-judicial stamp paper of Rs. 100/-. Stamp Paper for submitting undertaking should not be older than six months from the date of execution.
7. EMD of **Rs.10, 000/-** (Ten thousand only) should be in favour of **IGNOU**, payable at **Bangalore** by a Demand Draft from any nationalized bank **ONLY**. The EMD’s of the unsuccessful bidder shall be refunded within fifteen days of acceptance of award of service by the successful bidder.
8. EMD shall not carry any interest.
9. EMD of the successful bidder shall be refunded within one week of handing over the hired space in a ready to move in conditions.
10. The offer shall be valid for a period of 120 days from the date of opening of the price bids.
11. All the deviations to the Bid conditions and the cost for withdrawing them shall be clearly brought out in the enclosed deviation statement.
12. **The tender shall be received up to 11.00 a.m. on 14.03.2019** for bid submission and shall be opened **at 2.00 p.m.** on the same day **(14.03.2019)**.

1. QUALIFYING REQUIREMENTS

The bidder has to submit the following documents as part of the technical bid:

- 1.1 Undertaking for agreeability to provide rent reasonability certificate from CPWD/PWD and for rent on initial hiring to remain in force for the initial period of 3 years.
- 1.2 Title Deed or Allotment letter of the property establishing the proof of ownership issued by the local authority.
- 1.3 Floor plan sketch, Blue Print of the building duly attested/certified True Copy showing area on rent/hire.
- 1.4 Confirmation regarding providing 10 reserved parking for cars as per specified norms of parking along with suitable parking for two wheelers.
- 1.5 Completion Certificate.
- 1.6 PAN No. & GST Regn.(copies to be submitted)
- 1.7 EMD amount of **Rupees Ten Thousand** in the form of DD in favor of 'IGNOU payable at **Bangalore** issued by any nationalized bank.
- 1.8 Affidavit from owners and if tender is submitted by the power of attorney holder an Affidavit from such power of attorney holder regarding accommodation offered for hiring being free from any litigation/liability/pending dues and taxes and approved for commercial activities.
- 1.9 Deviation statement if any (Annexure-VII)
- 1.10 Letter of Undertaking (Annexure-IX)
- 1.11 The information regarding ambience of the property including approach roads, nature of activities being carried out in the surrounding properties, hygiene in the neighborhood etc. shall be furnished by the bidder.
- 1.12 The bidder has to indicate the following areas:
 - a) Carpet Area offered for the rent.....Sqft.
 - b) Covered Area Sqft.
 - c) Super Built Area worked out for rental Sqft.

2. SCOPE OF SERVICES

INDIRA GANDHI NATIONAL OPEN UNIVERSITY a University established by an act of parliament is the largest University in India. The University requires Office space for its Regional Centre in **Bangalore**. This proposed office space shall be used for IGNOU Regional Centre, **Bangalore** for a period of **three years**.

The scope of services is thus to provide ready to move in premises between 4000 to 6000 Sqft. covered area spread over a maximum of two consecutive floors within a single premises to accommodate about 20-30 employees on rent, with basic amenities and shall necessarily include but not be limited to the following:

3.1 General

- A) Providing an office space with covered area between 4000 to 6000 Sqft. offered on maximum of two consecutive floors to accommodate around 20-30 employees in a singly / multiple tenanted building for the purpose of setting up IGNOU Regional Centre's office.
- B) All Building services such as Plumbing, sewerage systems, telephone connectivity by BSNL/other service providers shall be operational at the time of submission of the offer by the bidder.
- C) Providing 10 reserved parking for cars as per specified norms of parking along with suitable parking for two wheelers within the premises of the property.
- D) Providing one toilet each for gents and ladies preferable and approachable by physically challenged persons and compatible with wheel chairs in the premises. The gents toilets on each floor shall have a provision of minimum one flush toilet, one wash basin, two urinal pots, and one exhaust fan. The ladies' toilet shall have a provision of minimum one flush toilet, one wash basin, and one exhaust fan. All sanitary wares shall have good look and shall be of reputed makes.
- E) Provision of keeping a water cooler for drinking water for 50 persons.
- F) Providing service water system along with sufficient water for toilets, wash basins, housekeeping, other cleaning purposes etc.
- G) Providing separate space for pantry.
- H) The wall shall be finished with POP / wall painting.
- I) All other civil works not specifically mentioned here but required to maintain the system complete.

Exclusions

3.2 Housekeeping and security services of hired space.

Approx. space area in Sqft. Indicated above are excluding the common area like corridors, passages, staircases, lifts, lobbies, service shafts etc. outside the rented space to IGNOU Regional Centre in the building.

3.3 **Electrical**

- a) Providing concealed wiring for power supply. Sufficient power points should be provided within the office space and near other related facilities i.e. in pantry room, common areas, water cooler space, toilets, etc.
- b) Providing provisions for the ceiling fans in rooms, installation of Window Air Conditioners, Split Air Conditioners or Coolers as per requirement. For the installation of Coolers/ACs, if the situation so requires, some minor alterations in the grills of the window as per justified requirements will be made, for which bidder will not have any objection.
- c) IGNOU at its own expense will lay cabling for the purpose of Intercom in the rooms, cabin, cubicles, and workstations totaling to around 20-30 locations and in the area of other related facilities, Cabling for installing access control system for entry & exit and many other works of this nature which will be required for smooth running of the office as per the justified requirement. Bidder has to agree for this.
- d) Providing Electrical power connection, with provision of additional load in case required with independent meter for billing purpose. This electrical load does not include the building services such as Lifts, common lighting etc, outside the rental floor space.
- e) Providing proper earthing & lightning protection for the total building.
- f) All other electrical works not specifically mentioned here but required is to be provided to make the system complete.
- g) Maintenance of the Lift will be at the cost of owner. The owner will get the fault removed wherever request is received.

3.4 Maintenance Services.

3.4.1 The housekeeping and security services of the space hired shall be in the scope of IGNOU.

2. Special Terms & Conditions

4.1 Any statutory/legal requirement (such as rent permission, NOC etc.), if required from local bodies for providing office space to IGNOU on hire basis shall be arranged by the Bidder within 15 days of award of LOI. The Bidder shall provide an undertaking on a non judicial stamp paper of Rs. 100/- in this regard.

4.2 All day-to-day liaisons with local authorities pertaining to this building shall also be maintained by the bidder.

4.3 The rates for hired space should be quoted based on “Per Sqft. Carpet area offered for rent to IGNOU” including all levies and taxes, i.e. land, water, sewage, property & commercial tax, etc. GST shall be payable extra. The rates shall also include complete ‘Scope of Services and Bill of Quantity’ indicated above at **Annexure-III**.

4.4 The rates quoted above on the basis of ‘Per Sqft. Carpet area offered for rent to IGNOU’ shall also take into consideration charges towards all the maintenance services. The maintenance charges shall include all services as defined in **Annexure-III**.

4.5 To obtain sufficient power connection from concerned authority shall be in the scope of Bidder. Separate metering shall be provided by the Bidder for the internal power consumption of space hired, IGNOU shall pay the monthly bill directly for normal power consumption towards such bill raised by the Electricity Provider for the same.

4.6 All major repairs such as leakage in building and water pipes, lift, cracks, other defects and electrical defects shall be taken up by the owner at his own cost immediately upon such defects being notified by IGNOU. If the owner fails or continues to neglect to make such repairs, IGNOU shall get the same repaired and deduct the expenses of such repairs from the monthly rent of the premises.

4.7 The owner shall arrange whitewash, distemper paint, make good the ceiling, flooring, polish the premises before occupation by IGNOU and thereafter, once in two years during rent period or extended rent period, at his own cost.

4.8 The approved Bidder shall go for Lease/Rent agreement with IGNOU within 3 days of Letter of Intent (LOI) in the format attached with Bid documents. The Lease Agreement shall be initially for a period of three years extendable on the same terms and conditions as mutually agreed. The Lease Agreement can be extended for further period with mutual consent of both the parties. Cost of Stamp Duty and registration charges of Lease Agreement shall be borne by the Bidder and the same shall be reimbursed by IGNOU upon submission of documents. However, other administrative arrangements and expenses thereof for registration of Lease Agreement shall be borne by the Bidder. The Lease Agreement will be executed on the specimen provided by the IGNOU.

4.9 Any clarification can be sought before submitting the bid. No revision in rates shall be allowed after the bid has been submitted.

4.10 The clearance for Lifts, Fire and Electrical installation from the local bodies/ Govt. agencies shall be furnished by the bidder before entering in to the lease agreement.

3. PAYMENT TERMS

Annexure V

- 1.1 No Security Deposit or advance towards rent is payable by IGNOU to the successful Bidder.
- 1.2 The Rent shall be paid by 7th working day of the respective month against satisfactory services and submission of bill.
- 1.3 No brokerage, agency charges, service charges will be paid by IGNOU. Correspondence will be made directly with the registered owner(s) / any agency authorized by the registered owner(s) of the property only.
- 1.4 The Bidder shall raise the monthly rental bill and payment towards the same shall be released by IGNOU within 7 working days of receipt of bill complete in all respect.
- 1.5 Unless and otherwise exempted under IT Act, the Income Tax shall be deducted from monthly rental bill. All taxes applicable on rent shall be borne by the bidder.
- 1.6 The charges for electricity consumption for common area lighting and lift shall be separately reimbursed every month on sharing basis at actuals against documentary evidence, separate metering shall be provided by the bidder.
- 1.7 All statutory taxes & charges etc. for the premises are to be paid by the registered owner(s) of the property at their own cost.
- 1.8 IGNOU shall not allow any escalation of rent for the initial term of 3 years.

EVALUATION CRITERIA

After the submission of bids, IGNOU shall identify the technically qualified bidders based on the qualifying requirements indicated in the tender document. However, for the final short listing the technically acceptable properties shall be visited by the committee to ascertain the ambience of the property which being a subjective issue cannot be assessed based on the written information furnished by the bidders. The ambience of the property includes aspects such as approach road, nature, activities being carried out in the surrounding properties, hygiene in the neighborhood etc. can only be judged during the site visit. Thus, properties with unacceptable ambience are liable to be rejected and the decision of the committee shall be final and binding.

The price bid shall be opened in presence of the Bidders for only those bidders who would be found qualified after techno-commercial evaluation and site visit.

The evaluation criteria of Price Bid would be the L-1 rate per Sqft. Carpet Area Against the scope of work.

DEVIATION STATEMENT

Bidder's Name and Address:

To
IGNOU Regional Centre

Sir,

The following are the deviations and variations from and exceptions to the specification and bidding documents for Hiring of office space for IGNOU Regional Centre, **Bangalore** these deviations and variations are exhaustive.

We confirm that except for these deviations and variations stated in this Attachment to our bid, the entire services shall be performed as per your specifications and conditions of contract documents.

| Section | Clause No. | Page No. | Statement of Deviations / Variations* |
|---------|------------|----------|---------------------------------------|
| | | | |

- Deviations/Variations may or may not be accepted by IGNOU.

Date:
Place

(Signature)
(Printed Name)
(Designation)
(Common Seal)

Note: Continuation sheets of like size and format may be used as per Bidder's requirements and shall be annexed to this Attachment.

(Signature of the authorized representative of Bidder)

**TECHNICAL BID FOR HIRING OF OFFICE
ACCOMMODATION**

| | | |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| 1. | Full particulars of the legal owner of the Premises: i) Name: ii) Address Office & Residence: iii) Telephone No. / Mobile No.: iv) Tele Fax: v) E-mail address | |
| 2. | Full particulars of person(s) offering the premises on rent / lease and submitting the tender: | |
| 3. | Status of the applicant with regard to the accommodation offered for hiring (enclosed power of attorney also if the applicant is other than the owner) | |
| 4. | a) Complete Address and location of the Building: b) Details of the accommodation offered for rent (viz. total super built area, total carpet area, floor wise) (Enclose Certificate Sketch Plan also) | |
| 5. | Total Area offered for rent i) Carpet Area: ii) Covered Area: | |
| 6. | Particulars of completion certificate. Enclosed attested / self certificate copy of completion certificate issued by Competent Authority. | |
| 7. | Whether accommodation offered for rent is free from litigation including disputes in regard to ownership, pending taxes / dues etc. (enclose copy of Affidavit from the owner or Power of Attorney Holder) | |
| 8. | Accommodation offered is approved for Commercial activities (Attach proof) | |
| 9. | Facilities for Vehicle parking (mention details) | |
| 10. | No. of lifts and their carrying capacity. Provide details of make, year of installation etc. | |
| 11. | No. of Toilets-Floor wise with details (separately for man and woman) | |
| 12. | a) Whether (running) water, both drinking and otherwise, available round the clock. | |
| 13. | a) Whether electrical installations and fittings, power plugs, switches etc, are provided or not? b) Whether buildings has been provided with fans in all rooms or not? (If yes, give the nos. of fans floor wise). | |
| 14. | Sanctioned electricity load | |
| 15. | 1) Details of power backup facilities: 2) Arrangement for regular repairs and maintenance of 'Power Backup' facility: | |
| 16. | Details of Fire Safety mechanism along with particulars of Fire Department Certificate (copy of Certificate to be enclosed). | |
| 17. | The period and time when the said accommodation could be made available for occupation after the approval by this office. | |

| | | |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| 18. | Whether the owner of the building is agreeable to: i) Monthly rent as determined and fixed by Competent Govt. Authority like CPWD. ii) Monthly rent fixed as per (i) above to remain valid for initial lease period for 3 years. If yes, an undertaking to this effect is required to be submitted by the owner(s) of the building. | |
| 19. | Provision for regular repairs and maintenance and special repairs, if any of the building. | |
| 20. | Any other salient aspect of the building, which the party may like to mention: | |

Declaration:

- i) I/We have read and understood the detailed terms and conditions applicable to the subject offer as supplied with the bid documents and agree to abide by the same in totality.
- ii) It is hereby declared that the particulars of the buildings etc. as furnished against the individual items are true and correct as per my/our knowledge and belief and in the event of any of the same being found to be not true, I/We shall be liable to such consequences/lawful action as the Regional Director, IGNOU Regional Centre, **Bangalore** may wish to take.

Date:

Signature of Legal Owner(s)
Address with contact details

PRICE BID (Part-II)
 Hiring of Office Space for IGNOU Regional Centre, Bangalore

Tender Document no, & Date:

- 1) Bidder's Name & Address:
- 2) Carpet area offered for rent by the bidder: Sqft.
- 3) Rental charges as per format detailed below:

| Sl. No. | Designation | Unit (Per Month) | Rate (Rs.) Inclusive of all taxes/duties (but excluding service tax) | |
|---------|--------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|---------------------------------------------|
| 3. | Rental charges for the hired space including Maintenance Charges etc. as per clause 4.4 & 4.5 of Annexure-IV | Rs, Per Sqft. Carpet area offered on lease rent to IGNOU | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | RupeesCity |

Date:

Place:

(Signature)
 (Printed Name)
 (Designation)
 (Common Seal)

NOTE:

1. The – Technical & Price Bids are to be submitted separately in sealed envelopes.

PROFORMA LETTER OF UNDERTAKING

Annexure-X

To be executed on Non-Judicial Stamp Paper of Rs. 100.00 and submitted in a separate cover along with the Earnest money (Stamp paper for submitting undertaking should not be older than six months from the date of execution of undertaking)

REF:

DATE:

The Regional Director
IGNOU Regional Centre
Bangalore.

Dear Sir/s,

2. I*/We* have read and examined the following bid documents relating to hiring of office space for IGNOU consisting of the following enclosed documents:
 - i. Instructions for filling and submitting the bid – Annexure-1
 - ii. Qualifying Requirements – Annexure-II
 - iii. Scope of Services and Bill of Quantity – Annexure-III
 - iv. Special Terms & Conditions – Annexure-IV
 - v. Payment Terms – Annexure-V
 - vi. Evaluation Criteria – Annexure-VI
 - vii. Deviation Statement – Annexure-VII
 - viii. Technical Bid – Annexure-VIII
 - ix. Price Bid (Part-II) – Annexure-IX
 - x. Proforma letter of Undertaking – Annexure-X
 - xi. Proforma of Lease Agreement. (Draft) – Annexure-XI
3. I*/We* hereby submit our Bid and undertake to keep our Bid valid for a period of One Hundred Twenty (120) days from the date of opening of Part-I Bids i.e. up to dated _____. I*/We* hereby further undertake that during the said period I*/We* shall not vary/alter or revoke my/our Bid during the validity period of the Bid and the earnest money will be forfeited on revocation of tender before expiry of validity of bid or refusal to enter into the contract after the award is made by IGNOU to the bidder within validity period of offer or on failure to furnish permission / No objection certificate from the concerned authorities for enabling IGNOU to open its Offices.
4. This undertaking is in consideration of IGNOU agreeing to open my Bid consider and evaluate the same for the purposes of award of services in terms of Bid documents.
5. Should this Bid be accepted, I*/We* also agree to abide by and fulfill and comply with all the Terms and Conditions and provisions of the above mentioned Bidding documents.
6. We have read the relevant clauses of Terms of Payment as stipulated in the Bidding documents and confirm that the specified Terms of Payment are acceptable to us.

Signature along with Seal of Company
(Duly authorized to sign the Bid on behalf of the Bidder)

Name:.....

Designation.....

Name o Co.;.....

Date and Postal address.....

Witness:

Signature:

Date:

Name & Address: