

The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use.

Citizens have the facility to obtain information from the **Chief PRO**, and **Student Information Centre**. The University observes five working days a week from Monday-Friday and follows the holidays pattern of the Govt. of India at the Headquarters at Delhi while in the Regional Centres provision exists for adjustment of some holidays as per the local importance. The working hours of the University are from 09.30 a.m. to 06.00 p.m.

IGNOU has its **Central library** located in the H.Q. at Maidan Garhi, New Delhi and library facilities are also available to the IGNOU students at its Regional Centres and Study Centres located throughout the country.

Request for information can also be made with the nearest Regional Director. Regional Centre wise details are given at IGNOU web site at [www.ignou.ac.in](http://www.ignou.ac.in). Regional Director will pass on such request to the H. Qrs. For necessary action.